## Public Document Pack Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr Bridgend County Borough Council



Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont, CF31 4WB / Civic Offices, Angel Street, Bridgend, CF31 4WB

Rydym yn croesawu gohebiaeth yn Gymraeg. Rhowch wybod i ni os mai Cymraeg yw eich dewis iaith.

We welcome correspondence in Welsh. Please let us know if your language choice is Welsh. Cyfarwyddiaeth y Prif Weithredwr / Chief Executive's Directorate Deialu uniongyrchol / Direct line /: 01656 643148 / 643147 / 643694 Gofynnwch am / Ask for:

Ein cyf / Our ref: Eich cyf / Your ref:

Dyddiad/Date: Dydd Mercher, 9 Rhagfyr 2020

Annwyl Cynghorydd,

## **CABINET**

Cynhelir Cyfarfod Cabinet o bell trwy Skype for Business ar **Dydd Mawrth, 15 Rhagfyr 2020** am **14:30**.

## AGENDA

- <u>Ymddiheuriadau am absenoldeb</u>
   Derbyn ymddiheuriadau am absenoldeb gan Aelodau.
- <u>Datganiadau o fuddiant</u>
   Derbyn datganiadau o ddiddordeb personol a rhagfarnol (os o gwbl) gan Aelodau / Swyddogion yn unol â darpariaethau'r Cod Ymddygiad Aelodau a fabwysiadwyd gan y Cyngor o 1 Medi 2008.

| 3.  | <u>Cymeradwyaeth Cofnodion</u><br>I dderbyn am gymeradwyaeth y Cofnodion cyfarfod y 17/11/20. | 3 - 20    |
|-----|-----------------------------------------------------------------------------------------------|-----------|
| 4.  | <u>Adroddiad Blynyddol Cynrychioliadau a Chwynion Gwasanaethau</u><br>Cymdeithasol 2019/20    | 21 - 44   |
| 5.  | Asesiad Llety Sipsiwn a Theithwyr 2020                                                        | 45 - 114  |
| 6.  | Is-ddeddfau Harbwr Porthcawl                                                                  | 115 - 130 |
| 7.  | Cyflwyno Model Hyfywedd Datblygu                                                              | 131 - 134 |
| 8.  | Cornel Glyd                                                                                   | 135 - 140 |
| 9.  | Cynigion Cyfalaf Cam 2 Digartrefedd Llywodraeth Cymru                                         | 141 - 146 |
| 10. | Llai o Bolisi Amserlenni                                                                      | 147 - 154 |

 Ffôn/Tel: 01656 643643
 Facs/Fax: 01656 668126
 Ebost/Email: talktous@bridgend.gov.uk

 Negeseuon SMS/ SMS Messaging: 07581 157014
 Twitter@bridgendCBC
 Gwefan/Website: www.bridgend.gov.uk

 Cyfnewid testun: Rhowch 18001 o flaen unrhyw un o'n rhifau ffon ar gyfer y gwasanaeth trosglwyddo testun
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 We welcome correspondence in Welsh. Please let us know if your language choice is Welsh

#### 11. <u>Contract ar gyfer Cyflenwi Cludiant Coleg Cartref i Ysgol - Atal y Rheolau</u> <u>Gweithdrefn Contract</u>

155 - 158

12. Materion Brys

I ystyried unrhyw eitemau o fusnes y, oherwydd amgylchiadau arbennig y cadeirydd o'r farn y dylid eu hystyried yn y cyfarfod fel mater o frys yn unol â pharagraff 2.4 (e) o'r Rheolau Trefn y Cabinet yn y Cyfansoddiad.

#### 13. <u>Gwahardd y Cyhoedd</u>

Nid oedd yr eitem canlynol yn cael eu cyhoeddi, gan fod eu bod yn cynnwys gwybodaeth eithriedig fel y'i diffinnir ym Mharagraff 14 o Ran 4 a Pharagraff 21 o Ran 5, Atodlen 12A, Deddf Llywodraeth Leol 1972, fel y'i newidiwyd gan Orchymyn Llywodraeth Leol (Cymru) 2007 (Mynediad at Wybodaeth) (Amrywio).

Os, yn dilyn cymhwyso'r prawf budd y cyhoedd yn y Cabinet yn penderfynu yn unol â'r Ddeddf i ystyried yr eitem hyn yn breifat, bydd y cyhoedd yn cael eu gwahardd o'r cyfarfod yn ystod ystyriaeth o'r fath.

#### 14. <u>Moderneiddio Ysgolion - Rhaglen Gyfalaf Band B - Costau Tir</u> 159 - 168

Nodyn: Sylwch: Yn sgil yr angen i gadw pellter cymdeithasol, ni fydd y cyfarfod hwn yn cael ei gynnal yn ei leoliad arferol. Yn hytrach, bydd hwn yn gyfarfod rhithwir a bydd Aelodau a Swyddogion yn mynychu o bell. Bydd y cyfarfod yn cael ei recordio i'w ddarlledu ar wefan y Cyngor cyn gynted ag sy'n ymarferol ar ôl y cyfarfod. Os oes gennych unrhyw gwestiwn am hyn, cysylltwch â cabinet\_committee@bridgend.gov.uk neu ffoniwch 01656 643147 / 643148.

Yn ddiffuant **K Watson** Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio

### Dosbarthiad:

<u>Cynghowrwyr</u> HJ David CE Smith Cynghorwyr HM Williams D Patel Cynghorwyr RE Young NA Burnett

## Agenda Item 3

#### CABINET - DYDD MAWRTH, 17 TACHWEDD 2020

#### COFNODION CYFARFOD Y CABINET A GYNHALIWYD YN O BELL TRWY SKYPE FOR BUSINESS DYDD MAWRTH, 17 TACHWEDD 2020, AM 14:30

#### <u>Presennol</u>

| Y Cynghorydd HJ David – Cadeirydd |  |
|-----------------------------------|--|
|-----------------------------------|--|

| CE Smith<br>NA Burnett                                                                              | HM Williams                                                                                                                                                                                                          | D Patel                                                | RE Young                |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------|
| Swyddogion:                                                                                         |                                                                                                                                                                                                                      |                                                        |                         |
| Claire Marchant<br>Janine Nightingale<br>Gill Lewis<br>Kelly Watson<br>Mark Shephard<br>Mark Galvin | Janine NightingaleCyfarwyddwr Corfforaethol - CymunedauGill LewisPennaeth Cyllid a Swyddog 151 Dros DroKelly WatsonPrif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a RheoleiddioMark ShephardPrif Weithredwr |                                                        | lau Dynol a Rheoleiddio |
| Lindsay Harvey<br>Martin Morgans                                                                    | Cyfarwyddwr Corfforaet                                                                                                                                                                                               | hol – Addysg a Chymorth i<br>- Perfformiad a Gwasanaet | Deuluoedd               |

#### Martin Morgans Pennaeth Gwasanaeth - Perfformiad a Gwasanaethau Michael Pitman Swyddog Gwasanaethau Democrataidd – Pwyllgorau

#### 562. DATGANIADAU O FUDDIANT

Datganodd yr Aelodau Cabinet canlynol fuddiant personol yn Eitem 4 ar yr Agenda, gan fod Aelod presennol o'r Awdurdod yn gyn-Gyfarwyddwr un o'r sefydliadau y cyfeirir atynt yn yr adroddiad:-

Y Cynghorwyr HJ David, HM Williams, N Burnett, D Patel, CE Smith ac RE Young.

Datganodd yr Aelodau Cabinet canlynol fuddiant personol yn Eitem 11 ar yr Agenda, am y rhesymau a roddwyd felly:-

Y Cynghorydd D Patel – Gan ei bod yn adnabod un o'r ymgeiswyr a grybwyllir yn yr adroddiad

Y Cynghorydd RE Young – Fel aelod o Fwrdd Llywodraethwyr Ysgol Gynradd Litchard a oedd yn adnabod yr ymgeisydd a wnaeth gais am swydd wag y llywodraethwr (yn yr ysgol honno).

Y Cynghorydd HJ David – gan yr oedd yn adnabod rhai o'r ymgeiswyr a grybwyllir yn yr adroddiad.

#### 563. CADARNHAU COFNODION

**PENDERFYNWYD:** 

Bod Cofnodion y cyfarfod Cabinet a gynhaliwyd ar 20 Hydref 2020 yn cael eu cymeradwyo fel cofnod gwir a chywir.

#### 564. RHAGLEN ARBED YNG NGHAERAU

Cyflwynwyd adroddiad gan y Prif Weithredwr, a'i ddiben oedd rhoi'r wybodaeth ddiweddaraf i'r Cabinet am arolwg annibynnol, a gomisiynwyd gan y Cyngor ac a gynhaliwyd gan NuVision Energy (Wales) Ltd (NuVision), ar eiddo a ariannwyd gan Arbed 1 yng Nghaerau, ac i'r Cabinet ystyried y canfyddiadau ymhellach.

Fel cefndir, cadarnhaodd fod Llywodraeth Cymru (LIC) yn 2011 wedi cyflwyno rhaglen effeithlonrwydd ynni domestig a oedd yn rhedeg tan 2013. Gelwir hyn yn Rhaglen Arbed 1 ac roedd ganddi ddau brif amcan, i leihau allyriadau carbon a biliau tanwydd is mewn eiddo i liniaru effeithiau tlodi tanwydd. Cafodd mwy na 6,000 o gartrefi ledled Cymru eu cynnwys yng Nghynllun Arbed 1.

Dywedodd y Prif Weithredwr fod gwaith wedi'i wneud yng Nghaerau ar ddechrau'r cynllun nad oedd yn cael ei ariannu na'i weinyddu gan y Cyngor nac yn ei gynnwys. Ar yr adeg hon, ceisiodd Landlordiaid Cymdeithasol Cofrestredig gyllid gan gwmnïau ynni i ymgymryd â gwaith CESP mewn tai cymdeithasol yng Nghaerau. Yn ogystal, roedd Wales Co, Cwmni Buddiannau Cymunedol, yn gweithio gyda pherchnogion cartrefi yn y sector preifat i fesur diddordeb mewn cael mynediad at gynlluniau effeithlonrwydd ynni.

Ym mis Awst 2012, rhoddodd Llywodraeth Cymru gyfle i'r Cyngor wneud cais am arian ychwanegol i ategu prosiectau presennol y Rhaglen Arbed Ynni Cymunedol (CESP). Cymeradwywyd cyllid o £56,050 ar gyfer gosod bwyleri ac inswleiddio llofftydd. Ym mis Ionawr 2013, roedd Llywodraeth Cymru ar gael i ddatblygu cynlluniau CESP. Gwnaeth y Cyngor gais ar y cyd â Green Renewable Wales (GRW) Ltd am inswleiddio waliau allanol mewn 25 eiddo perchen-feddiannaeth yng Nghaerau. Dywedwyd wrth y Cyngor bod y cais am £259,825 wedi bod yn llwyddiannus ddechrau mis Chwefror 2013 a bu'n rhaid cwblhau erbyn 31 Mawrth 2013. Felly, derbyniodd Cyngor Pen-y-bont ar Ogwr gyfanswm cyllid o £315,875 gan Lywodraeth Cymru. Talwyd y cyllid ar gyfer y ddau brosiect i Green Renewable Wales Ltd gan yr Awdurdod.

Llwyddodd prosiect GRW Ltd i reoli'r ddau gynllun a phenodi isgontractwyr i wneud y gwaith, gan gynnwys WalesCo. Penodwyd yr un contractwyr ac isgontractwyr hefyd gan GRW Ltd a WalesCo i ddefnyddio cyllid (CESP) a enillwyd ganddynt drwy gwmnïau ynni i weithio ar eiddo ychwanegol yng Nghaerau. Arweiniodd hyn at waith tebyg yn cael ei wneud gan yr un contractwyr er gwaethaf y ffrwd ariannu. Mae'n amlwg nad oedd perchnogion yr eiddo yn ymwybodol pa ffrwd ariannu a ddefnyddiwyd ar eu heiddo.

Parhaodd y Prif Weithredwr drwy gadarnhau yr amcangyfrifwyd bod gan 150 o eiddo yn ward Caerau boeleri newydd, inswleiddio atigau, inswleiddio waliau allanol (EWI) a gwaith inswleiddio waliau mewnol (IWI) a wnaed rhwng 2012 a 2013, gan ddefnyddio arian o wahanol ffrydiau ariannu. Roedd gan 70 o'r eiddo hyn waith a wnaed drwy'r cyllid a weinyddir gan y Cyngor, ac roedd gan 25 o eiddo waith EWI a IWI. Yn seiliedig ar wybodaeth a gasglwyd, roedd gan gyfanswm o 104 o'r 150 eiddo waith EWI ac IWI a wnaed yng Nghaerau ar hyn o bryd, felly ni ariannwyd na gweinyddwyd 79 o'r rhain gan y Cyngor.

Esboniodd y bu nifer o gwynion ynghylch safon hyn ers cwblhau'r gwaith yn 2013, a gynhaliwyd gan y contractwyr. Roedd y rhan fwyaf o'r cwynion yn ymwneud â'r inswleiddio waliau allanol a mewnol a wnaed drwy'r holl ffrydiau ariannu.

O ystyried pryderon parhaus a ddygwyd i sylw'r Cyngor, yn 2018, gofynnwyd i Wasanaeth Archwilio Mewnol Pen-y-bont ar Ogwr gynnal adolygiad gan y Prif Weithredwr blaenorol i ganfod i ba raddau yr oedd polisïau a gweithdrefnau'r Cyngor wedi'u cymhwyso neu heb eu cymhwyso mewn perthynas â chynllun ariannu Arbed ar gyfer y cyfnod rhwng mis Medi 2012 a mis Ebrill 2013 yng Nghaerau. Amlygodd canfyddiadau'r Archwiliad Mewnol nifer o faterion gweithdrefnol mewnol yn ymwneud ag agweddau llywodraethu, gwneud penderfyniadau, caffael, monitro a rheoli'r cyllid a weinyddir gan y Cyngor ar gyfer y cynllun hwn ar hyn o bryd.

Gan droi at y sefyllfa bresennol, cadarnhaodd y Prif Weithredwr ei fod ef a Llywodraeth Cymru wedi cytuno i werthuso'r gwaith a wnaed yn Arbed 1 yn ward Caerau. Rhagwelwyd y byddai arolwg a gomisiynwyd ar y cyd yn cael ei gynnal, fodd bynnag, ni

chafodd y cyd-gomisiwn ei wireddu ac felly comisiynodd y Cyngor NuVision Energy (Wales) Ltd (NuVision) wedyn, i gynnal astudiaeth ar sampl o gartrefi o fewn y rhaglen gyfan yng Nghaerau.

Cynhaliwyd ymchwiliad a gwerthusiad anfewnwthiol gan NuVision gyda'r amcanion o ganfod:

- A yw'r mesurau wedi gostwng biliau ynni i breswylwyr?
- A yw'r mesurau wedi sicrhau arbedion carbon?
- A allai'r eiddo symud i ffwrdd o foeler nwy i bwmp gwres ar hyn o bryd?
- Beth yw cyflwr presennol y mesurau sydd wedi'u gosod?

Arolygodd adroddiad NuVision (a atodir yn Atodiad 1 i'r adroddiad) gyfanswm o 32 eiddo (fel sampl) ond oherwydd diffyg gwybodaeth sylfaenol, nid oedd yn bosibl mesur yn gywir naill ai'r arbedion carbon neu gost a gynhyrchwyd gan y mesurau. Fodd bynnag, wrth asesu cyflwr presennol y mesurau a osodwyd, nodwyd diffygion ym mhob un. Roedd gan saith o'r eiddo hyn a arolygwyd gan NuVision waith a wnaed drwy'r ffrwd ariannu a weinyddir gan y Cyngor. Roedd gweddill yr eiddo wedi gweithio gan ddefnyddio cyllid gan ffrydiau ariannu eraill nad oeddent yn cael eu gweinyddu gan y Cyngor.

Daeth Atodiad 1 i'r casgliad bod rhywfaint o'r gwaith yn ddiffygiol, a pheth ohono'n sylweddol felly. Er bod achos dros gymryd camau adferol i bob eiddo a arolygwyd, dywedodd hefyd ei bod yn bosibl na fyddai pob perchennog tŷ am i waith pellach gael ei wneud o ystyried yr amhariad anochel. Mae adroddiad NuVision wedi darparu amcangyfrif o gost fesul eiddo o £16,000 a fydd yn golygu cael gwared ar insiwleiddio waliau, gwneud yn dda ac ailaddurno lle bo angen. Fodd bynnag, mae'r costau hyn yn ddangosol yn unig a byddent yn amrywio rhwng eiddo. Er mai dim ond sampl o gartrefi a arolygwyd, fe'i hystyrir yn sampl o faint rhesymol ac mae rhywfaint o unffurfiaeth yn y diffygion a nodwyd. Felly, roedd yn rhesymol tybio y byddai diffygion yn cael eu nodi yn y rhan fwyaf neu'r cyfan o'r 25 eiddo lle gweinyddwyd cyllid drwy'r Cyngor, lle gosodwyd insiwleiddio waliau mewnol ac allanol. Roedd hefyd yn amlwg o adroddiad NuVision fod yr un diffygion yn bresennol ni waeth sut yr ariannwyd y gwaith.

I grynhoi, dywedodd y Prif Weithredwr fod y dulliau ariannu a'r broses o weithredu holl raglen Arbed 1 yng Nghaerau yn ystod 2012 a 2013, yn weddol gymhleth. Mae'r ffaith bod amser wedi pasio o ran y mater hanesyddol hwn a'r ffaith nad yw swyddogion y Cyngor sy'n ymwneud â chyflawni'r cynllun bellach yn gweithio i'r Cyngor, wedi gwneud ymchwilio a llunio'r adroddiad yn fwy anodd. Fodd bynnag, roedd yn amlwg o'r gwaith a'r arolwg annibynnol a wnaed, fod y Cyngor yn ymwneud â gweinyddu cyllid ar gyfer 70 eiddo yn ward Caerau. O'r rhain roedd 25 yn canolbwyntio'n bennaf ar inswleiddio waliau allanol a waliau mewnol. Roedd yn amlwg o'r arolwg anfewnwthiol o gyflwr adeiladu nad yw llawer o'r gwaith inswleiddio waliau, boed ar eiddo lle'r oedd y Cyngor yn gweinyddu'r cyllid neu pan oedd partïon eraill yn gyfrifol, o safon y byddai perchnogion tai yn ei disgwyl.

Felly, roedd yn bwysig ei fod wedi dod i'r casgliad bod y Cyngor yn ceisio cysylltu cyn gynted â phosibl â rhanddeiliaid perthnasol eraill sy'n ymwneud â'r rhaglen EWI / IWI ehangach yng Nghaerau, i archwilio'r opsiynau sydd ar gael a phenderfynu a ellir cytuno ar ddull gweithredu cyfunol a chyson i fynd i'r afael â materion a godwyd yn yr adroddiad/Atodiad amgaeedig.

Mynegodd pob un o Aelodau'r Cabinet, yn eu tro, bryderon mawr ynglŷn â chynnwys yr adroddiad.

Cadarnhaodd yr Aelod Cabinet – Cymunedau, fod inswleiddio waliau ceudod ac inswleiddio waliau allanol yn cael ei ystyried i gynnig yr inswleiddiad yr oedd ei angen ar lawer o gartrefi. Fodd bynnag, bydd inswleiddio sy'n cael ei osod yn anghywir yn achosi mwy o niwed na lles ac yn anffodus, ar y pryd, nid ddeallwyd canlyniadau hynny'n digwydd yn dda.

Lansiwyd y cynllun gan Lywodraeth Cymru i fynd i'r afael â thlodi tanwydd ac i gyfrannu at leihau allyriadau carbon yn rhai o ardaloedd tlotaf Cymru, ac fe'i cynhaliwyd mewn mwy na 6,000 o gartrefi ledled Cymru rhwng 2011 a 2013, gan amrywiaeth o gontractwyr, rhai ohonynt fel y'i gwelwyd, yn ddibrofiad a heb eu hyfforddi'n llawn.

Yn y 1990au a dechrau'r 2000au, gyda chostau ynni cynyddol, roedd y llywodraeth yn cefnogi gwahanol grantiau a chynlluniau ariannu fel un pwnc yr adroddiad, i ddarparu mwy o eiddo gydag insiwleiddio waliau ceudod gan ddefnyddio insiwleiddio ôl-ffitio, ar gyfer yr eiddo hynny sydd â cheudodau ac insiwleiddio waliau allanol i'r rhai heb. Cwblhawyd gwaith inswleiddio wedyn ar eiddo ledled y DU. Er mai bach iawn oedd y problemau a gofnodwyd ar y dechrau, roedd gwaddol bellach o insiwleiddio wedi'i osod yn anghywir mewn miloedd o dai ledled y DU gyfan, a oedd, yn anffodus, yn cynnwys y cynllun yng Nghaerau, ymhlith eraill mewn nifer o wahanol ardaloedd ledled Cymru, fel rhan o raglen Arbed.

Roedd hyn, wrth gwrs, yn peri pryder mawr, yn enwedig yng ngoleuni'r cynnydd rhagorol sydd wedi'i wneud yn lleol ar waith arall nad yw'n gysylltiedig sy'n anelu at ddarparu atebion ynni rhatach a glanach i breswylwyr.

Roedd y Cyngor yn cysylltu â gweinyddwyr ariannu eraill i drafod canfyddiadau adroddiad NuVision a byddai disgwyl diweddariadau pellach mewn perthynas â hyn, wrth i'r sefyllfa ddatblygu ymhellach.

Roedd canlyniad y gwaith wedi bod yn ddinistriol i berchnogion yr eiddo yr effeithiwyd arnynt yng Nghaerau, fel y portreadwyd gan y dystiolaeth ffotograffig yn yr adroddiad, cadarnhaodd yr Aelod Cabinet – Cenedlaethau'r Dyfodol a Lles.

Teimlai'r Aelodau ei bod yn bwysig bod hwn yn ddigwyddiad ynysig mewn perthynas â gwaith a wnaed gan y Cyngor ar gynlluniau tai mawr gwahanol eraill.

Cadarnhaodd y Prif Weithredwr fod tystiolaeth yn awgrymu bod hwn yn fater hanesyddol untro a oedd yn ymwneud â Chynllun Arbed 1 yng Nghaerau yn unig. Roedd materion cysylltiedig eraill, ychwanegodd, a oedd wedi codi rhai pryderon, o ran cydymffurfio â Rheolau Gweithdrefn Contractau'r Cyngor a rheoli cyllid allanol yn effeithiol, ac roedd y ddau ohonynt hefyd wedi cael eu craffu o ganlyniad i'r prosiect.

Teimlwyd hefyd fod y Cabinet wedi cynghori bod yn rhaid i'r Cyngor gydnabod yn agored yr effeithiau dinistriol a oedd wedi digwydd ar drigolion yr eiddo yr effeithiwyd arnynt ac ymddiheuro am y crefftwaith hwn. Roedd angen i'r Awdurdod fod yn gwbl agored a thryloyw i'r perwyl hwn, ychwanegodd yr Aelod Cabinet – Gwasanaethau Cymdeithasol a Chymorth Cynnar.

Ychwanegodd y Prif Weithredwr fod hyn wedi digwydd ac y byddai'n parhau felly. Roedd y Cyngor wedi cynnwys Archwilio Mewnol ac Allanol yn yr ymchwiliadau, yn ogystal ag Ombwdsmon Gwasanaethau Cyhoeddus Cymru. Byddai'r adborth o unrhyw ganfyddiadau allweddol yn rhan o adroddiadau dilynol i'r Pwyllgorau perthnasol.

Gofynnodd y Dirprwy Arweinydd pryd y byddai'r Cabinet yn cael adroddiad dilynol pellach, yn amlinellu'r ffordd ymlaen mewn perthynas â'r mater hwn.

Cadarnhaodd y Prif Weithredwr y byddai hyn yn y Flwyddyn Newydd a gobeithio i gyfarfod y Cabinet ym mis Chwefror.

Gofynnodd yr Aelod Cabinet – Addysg ac Adfywio, faint o eiddo yng Nghaerau a fu'n destun gwaith gwella waliau mewnol ac allanol a faint o'r rhain a fu'n destun cyllid a weinyddir gan y Cyngor.

Dywedodd y Prif Weithredwr fod cyfanswm o 150 o eiddo wedi'u cynnwys yng Nghynllun Arbed 1. Roedd 104 o'r rhain wedi bod yn destun gwaith wal mewnol/allanol, gyda dim ond 25 o'r rhain wedi'u cyflawni drwy gyllid a weinyddir gan yr awdurdod lleol. Fodd bynnag, roedd y Cyngor wedi cymryd rhan uniongyrchol mewn rhyw fath o waith gwella mewn 70 o'r eiddo uchod. Ychydig iawn o gwynion a gafwyd o ganlyniad i wella boeleri a gwaith inswleiddio atigau.

Cwblhaodd yr Arweinydd y ddadl ar yr adroddiad pwysig hwn, drwy estyn ei ymddiheuriadau i drigolion yr eiddo y mae'r prosiect yn effeithio'n andwyol arnynt. Ychwanegodd fod peth o'r gwaith a wnaed o safon annerbyniol. Sicrhaodd y trigolion yr effeithiwyd arnynt bod y Cyngor yn cymryd y mater hwn o ddifrif ac y byddai'n datrys y materion hyn drwy ba ddulliau bynnag yr ystyriwyd eu bod yn briodol ac yn angenrheidiol, mewn modd agored a thryloyw. Byddai disgwyl adroddiadau pellach y dywedodd y byddent yn aros, cyn gynted â phosibl, fel y cadarnhaodd y Prif Weithredwr.

### PENDERFYNWYD:

Bod y Cabinet wedi:

- Nodi cynnwys adroddiad NuVision a bod y Cyngor yn gyfrifol am weinyddu'r cyllid ar gyfer 70 eiddo, ac roedd gan 25 eiddo waith inswleiddio waliau allanol/inswleiddio waliau mewnol.
- Dirprwyo awdurdod i'r Prif Weithredwr i ymgysylltu â rhanddeiliaid perthnasol sy'n ymwneud â'r rhaglen inswleiddio waliau allanol / inswleiddio waliau mewnol ehangach yng Nghaerau, ac archwilio ymhellach yr opsiynau sydd ar gael gyda'r bwriad o gyflwyno adroddiad pellach i'r Cabinet i'w ystyried.
- Nodi y bydd yr adroddiad Archwilio Mewnol a gwblhawyd yn ddiweddar ar Reolau Gweithdrefn Contract presennol y Cyngor a phrosesau caffael ar gyfer cynlluniau a ariennir yn allanol yn cael eu cyflwyno i'r Pwyllgor Llywodraethu ac Archwilio.

### 565. ARIANNU PARC RHANBARTHOL Y CYMOEDD YN Y DYFODOL

Cyflwynwyd adroddiad gan y Cyfarwyddwr Corfforaethol – Cymunedau, a'i ddiben oedd rhoi'r wybodaeth ddiweddaraf am gynllun Parc Rhanbarthol y Cymoedd (VRP) a'r cais gan y bwrdd VRP bod Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr yn parhau yn ei rôl fel gwesteiwr. Roedd yr adroddiad hefyd yn gofyn am gymeradwyaeth i dderbyn cynigion grant, yn amodol ar eu cymeradwyaeth lawn, gan Swyddfa Cyllid Ewropeaidd Cymru (WEFO) a Llywodraeth Cymru ar gyfer cyllid yn y dyfodol gan Gronfa Gymdeithasol Ewrop (ESF) a'r Rhaglen Datblygu Gwledig yn y drefn honno, i ariannu datblygiad parhaus Parc Rhanbarthol y Cymoedd hyd at fis Mehefin 2023.

Dywedodd fod Parc Rhanbarthol y Cymoedd (VRP) wedi'i ddatblygu drwy Dasglu Gweinidogol Llywodraeth Cymru ar gyfer y Cymoedd mewn partneriaeth ag awdurdodau lleol y Cymoedd (Merthyr Tudful, Blaenau Gwent, Rhondda Cynon Taf, Caerffili, Torfaen, Pen-y-bont ar Ogwr, Castell-nedd Port Talbot, Abertawe a Sir Gaerfyrddin), Cyfoeth Naturiol Cymru, Croeso Cymru a swyddogion Llywodraeth Cymru yn yr Isadrannau lechyd a'r Amgylchedd. Roedd yn adlewyrchu barn rhanddeiliaid o gymunedau'r Cymoedd, y Trydydd Sector, lechyd Cyhoeddus Cymru ac adborth a

gafwyd drwy gyfres o ddigwyddiadau ymgysylltu. Cyhoeddwyd prosbectws VRP ar 18 Hydref 2018 ac mae cynlluniau wedi'u datblygu ymhellach drwy'r bartneriaeth dan arweiniad y tîm VRP, a gynhaliwyd gan Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr (BCBC).

Atgoffodd y Cabinet, yn hydref 2019, fod Llywodraeth Cymru a WEFO wedi nodi bod cyfleoedd ariannu yn bodoli drwy adnoddau'r Cynllun Datblygu Gwledig ac ESF i gefnogi parhad y ddarpariaeth VRP rhwng mis Mawrth 2021 a mis Mehefin 2023. Yn ei gyfarfod ym mis Mawrth 2020 gwahoddodd y Bwrdd VRP Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr i wneud cais am gyllid drwy ESF a'r Cynllun Datblygu Gwledig yn ei rôl fel gwesteiwr. Cefnogwyd y gwahoddiad hwn wedyn gan y Fforwm VRP.

Ym mis Mehefin 2020 cyflwynodd swyddogion Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr o dan awdurdod dirprwyedig ddau achos busnes llawn i Lywodraeth Cymru a WEFO.

Cyflwynwyd y cynnig i Lywodraeth Cymru o dan Gynllun Cydweithredu a Datblygu'r Gadwyn Gyflenwi'r Cynllun Datblygu'r Cynllun Datblygu Gwledig i gefnogi datblygiad parhaus Cynllun Gwarcheidwaid VRP. Bydd y gwaith presennol yn darparu gwerthusiad o'r cyfnod datblygu sy'n cael ei ariannu gan Lywodraeth Cymru ac sy'n cael ei gyflawni ar hyn o bryd drwy gontract gyda Groundwork Cymru yn gweithio i'r tîm VRP. Byddai'r cynnig hwn yn cyflawni'r Cynllun Gwarcheidwad parhaus a fydd yn defnyddio'r cyfleusterau sy'n cael eu darparu drwy fuddsoddiadau cyfalaf Porth Darganfod a wnaed yn uniongyrchol gan Lywodraeth Cymru. Byddai'r cynnig hefyd yn galluogi cynnal proses gaffael a fyddai'n ceisio bwrw ymlaen â'r dull presennol a galluogi cyllid i fod ar waith hyd at fis Mehefin 2023 ar gyfer elfen Gwarcheidwaid y VRP.

Yr ail oedd cynnig a gyflwynwyd i WEFO ar gyfer Blaenoriaeth 5 ESF, Amcan Penodol 5: Diwygio Gwasanaethau Cyhoeddus. Roedd y cynnig hwn yn seiliedig ar ddull o weithio'n rhanbarthol a fyddai'n cryfhau rheolaeth gynaliadwy ar adnoddau naturiol drwy gydweithredu rhanbarthol strategol er mwyn sefydlu a galluogi gweledigaeth a nodau hirdymor y VRP i ddarparu manteision cymdeithasol, economaidd ac amgylcheddol sylweddol. Byddai'r cynnig hwn yn cefnogi'r tîm VRP a datblygu'r bartneriaeth gyda chyllid ar waith hyd at fis Mehefin 2023. Mae'r cynnig yn cefnogi'r gwaith o ddatblygu cynigion ar gyfer y model llywodraethu, gweithredu a chyllido hirdymor ar gyfer y VRP. Mae Llywodraeth Cymru a WEFO wedi cytuno i ganiatáu i'r cyllid presennol ar gyfer VRP gael ei ddefnyddio fel cyfatebiaeth ôl-weithredol ar gyfer cynnig ESF a denu'r cynnig grant.

Yn seiliedig ar gais y fforwm VRP i wneud hynny, amlinellodd y cynigion hyn y bydd Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr yn parhau i weithredu fel gwesteiwr i dîm y rhaglen ac i ymestyn y cytundebau ariannol a chyfreithiol priodol gyda Llywodraeth Cymru a'r Awdurdodau Lleol sy'n ffurfio'r VRP. Byddai'r arweinydd Strategol a Gweithredol VRP yn parhau i fod yn gyflogai i Lywodraeth Cymru ond yn cael ei gynnal gan Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr drwy ymestyn telerau ac amodau'r cytundeb cynnal presennol.

Atgoffodd y Cyfarwyddwr Corfforaethol – Cymunedau'r Aelodau fod dwy ardal mewn parciau ym Mhen-y-bont ar Ogwr a oedd yn rhan o'r VRP, sef Gwarchodfa Natur Parc Slip a Pharc Bryngarw.

Canmolodd yr Aelod Cabinet – Addysg ac Adfywio Swyddogion Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr, am eu gwaith caled a oedd wedi gweld yr Awdurdod yn parhau i gynnal y fenter hon ac er ei fod yn hapus i nodi lefel y cyllid parhaus a oedd ar gael, roedd hefyd yn flin ganddo nodi mai dim ond tan 2023 yr oedd hyn.

Dywedodd yr Arweinydd fod y cyllid hyd yma wedi gwneud cryn dipyn i wella cyfleusterau a oedd bellach ar gael yng Ngwarchodfa Natur Parc Slip a Pharc Bryngarw. Anogodd bobl i ymweld â'r ddau barc hyn i weld y gwelliannau hyn.

Rhoddodd yr Aelod Cabinet – Cymunedau ei gefnogaeth i'r hyn a oedd yn stori newyddion dda, yn enwedig ar gyfer ardaloedd agored fel tir mewn parciau yn ystod y pandemig.

Daeth yr Aelod Cabinet – Cenedlaethau'r Dyfodol a Lles â'r ddadl i ben drwy gymeradwyo'r tri lleoliad yn y cymoedd a oedd wedi'u lleoli yn ardal Bwrdeistref Sirol Pen-y-bont ar Ogwr, gan ychwanegu ei bod yn werth i bobl ymweld â'r lleoliadau golygfeydd hyn er mwyn gweld beth oedd ar gael yno, a oedd yn cynnwys croeso cynnes gan y preswylwyr.

PENDERFYNWYD:

Bod y Cabinet wedi:

- 1. Nodi'r cynnydd a wnaed hyd yma wrth ddatblygu'r VRP.
- 2. Nodi'r cais gan y bwrdd VRP bod Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr yn parhau yn ei rôl fel gwesteiwr y VRP
- 3. Cymeradwyo'r cynnig i Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr ymestyn ei rôl fel gwesteiwr tîm cyflawni'r VRP hyd at fis Mehefin 2023 a dirprwyo awdurdod i'r Cyfarwyddwr Corfforaethol Cymunedau, mewn ymgynghoriad â'r Swyddog Adran 151 a Phrif Swyddog y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio, er mwyn:
- Cymeradwyo telerau terfynol y cynigion grant a derbyn y cynigion o gyllid gan Lywodraeth Cymru a WEFO ar gyfer adnoddau'r Cynllun Datblygu Gwledig ac ESF ar ôl iddynt gael eu derbyn; a
- (ii) Cymeradwyo ymrwymo i unrhyw gytundebau cyllid a chyfreithiol priodol sy'n angenrheidiol i gyflawni ei rôl fel gwesteiwr sy'n cynnal tîm cyflawni'r VRP a'i rwymedigaethau mewn perthynas â chyllid y Cynllun Datblygu Gwledig ac ESF.

### 566. <u>DATBLYGU TRÊN TIR TWRISTAIDD NEU WEITHREDIAD CERBYD CLUDO</u> <u>TEITHWYR TEBYG YM MHORTHCAWL</u>

Cyflwynwyd adroddiad gan y Cyfarwyddwr Corfforaethol - Cymunedau, a'i ddiben oedd ceisio cymeradwyaeth y Cabinet ar gyfer cynnig i gefnogi sefydlu trên tir twristiaid neu weithrediad cerbyd cario teithwyr tebyg ym Mhorthcawl. Nod y cynnig fydd ychwanegu gwerth at waith parhaus i ddatblygu amrywiaeth o ddulliau trafnidiaeth gynaliadwy sy'n cysylltu'n well yr atyniadau, y cyfleusterau a'r gwasanaethau sy'n bodoli ar draws glan y môr â chanol y dref.

Er gwybodaeth gefndirol, dywedodd fod Croeso Cymru yn 2014 wedi datgan eu bod, fel rhan o'u Rhaglen Datblygu Seilwaith Cronfa Datblygu Rhanbarthol Ewrop (ERDF), yn ceisio blaenoriaethu nifer fach o 'Gyrchfannau Denu' twristiaeth rhanbarthol yng Nghymru ac yn rhagweld y gellid bwrw ymlaen â chynlluniau blaenoriaeth 2-3 yn y rhannau o Dde-ddwyrain Cymru sy'n gymwys i gael arian ERDF.

Yn dilyn ymarfer blaenoriaethu rhanbarthol yn cynnwys pob un o'r 10 Awdurdod Lleol yn ardal De Ddwyrain Cymru, cafodd Porthcawl ei sgorio fel blaenoriaeth ar gyfer cymorth. Amlygodd hyn bwysigrwydd y gyrchfan o ran twristiaeth, yn lleol, ac ar gyfer economi ehangach Cymru. Cefnogwyd hyn mewn egwyddor gan y Cabinet ym mis Ebrill 2015.

Atgoffodd y Cyfarwyddwr Corfforaethol – Cymunedau y Cabinet fod Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr hyd yma wedi cyflawni nifer o fentrau drwy'r rhaglen TAD, fel y nodir ym mharagraff 3.1 o'r adroddiad.

Aeth ymlaen drwy ddweud, o ganlyniad i ailbroffilio'r pecyn ariannu sydd eisoes wedi'i sicrhau gan Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr drwy raglen TAD, fod cyfle bellach i ddyrannu arian i gefnogi sefydlu trên tir twristiaidd neu weithrediad cerbyd cario teithwyr tebyg ym Mhorthcawl.

Y bwriad fyddai ceisio cysylltu canol y dref, traethau ac atyniadau eraill ar hyd glan y môr o Sandy Bay/Coney Beach i Rest Bay. Byddai disgwyl i'r tymor gweithredol arfaethedig gwmpasu, o leiaf, y prif gyfnodau gwyliau ac felly yn gyffredinol yn dechrau ddiwedd mis Mawrth neu ddechrau'r Pasg hyd at ddiwedd mis Medi. Byddai'r gweithredwr yn gyfrifol am ddarparu'r cerbyd a bodloni'r holl gostau cynnal a chadw, trwsio, yswiriant a'r holl gostau gweithredu eraill a bod yn gyfrifol am gael yr holl gymeradwyaethau angenrheidiol i weithredu'r cerbyd.

Ychwanegodd y Cyfarwyddwr Corfforaethol – Cymunedau, fod y cynnig hwn wedi'i drafod mewn egwyddor gyda Croeso Cymru ac yn amodol ar Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr yn dilyn prosesau a gweithdrefnau ariannol priodol yn cael ei ystyried yn unol â dyhead cyffredinol y rhaglen TAD ac i ychwanegu gwerth at y gwaith a wnaed hyd yma.

Cynigiwyd felly bod y cyfle i weithredu trên tir twristaidd neu gerbyd tebyg sy'n cario teithwyr ar y ffyrdd ar draws Glan Môr Porthcawl, yn cael ei hysbysebu'n agored a bod gweithredwyr posibl yn gofyn am ddatganiadau o ddiddordeb.

Cyn gynted ag y bydd gan weithredwr y caniatâd priodol sydd ei angen i weithredu'r cerbyd, arwyddion llwybrau, paentio llinellau a diwygiadau i Orchymyn Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr (Gwahardd a Chyfyngu ar Fannau Aros a Llwytho a Pharcio) (Gorfodi Sifil) 2013, bydd yn ofynnol iddynt helpu i ddarparu'r cyswllt trafnidiaeth lleol yn ddiogel. Cynigiwyd y dylid ariannu costau cymwys i hwyluso'r gwaith hwn drwy'r adnoddau a sicrhawyd eisoes gan Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr fel rhan o'r rhaglen TAD.

Croesawodd yr Aelod Cabinet – Cymunedau yr adroddiad ac atyniad ychwanegol i dwristiaid ym Mhorthcawl. Gobeithiai, pan gyflwynwyd datganiadau o ddiddordeb, y byddai'r rhain ar gyfer darparu cerbyd sy'n gynaliadwy o ran ynni h.y. yn unol â Strategaeth Lleihau Carbon y Cyngor yn y dyfodol.

Pwysleisiodd yr Aelod Cabinet – Addysg ac Adfywio, y ffaith bod Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr yn hwyluso'r nodwedd ychwanegol arfaethedig hon i un o'n prif leoliadau twristiaeth drwy gais llwyddiannus am arian grant. Byddai'r gwaith busnes ei hun ac unrhyw gostau a gynhyrchir drwy hyn yn cael eu talu gan weithrediad allanol yn hytrach na'r awdurdod lleol.

Daeth yr Arweinydd â'r ddadl ar yr eitem i ben, drwy atgoffa'r rhai a oedd yn bresennol o boblogrwydd trenau fel hyn. Darparwyd cyfleuster tebyg gan wirfoddolwyr yng Ngwarchodfa Natur Parc Slip, a oedd yn boblogaidd iawn gydag ymwelwyr â'r lleoliad twristaidd hwn. Sicrhaodd y byddai'r Cyngor yn gweithio gyda'r gweithredwr llwyddiannus er mwyn sicrhau bod y cerbyd a ddarperir yn gynaliadwy ac yn hygyrch, h.y. ar gyfer pobl â phroblemau symudedd. Croesawodd adroddiad pellach ar y pwnc hwn, maes o law.

PENDERFYNWYD:

Bod y Cabinet wedi:

- (1) Nodi cynnydd y gwaith hyd yma o ran cyflawni dyheadau'r rhaglen TAD ym Mhorthcawl
- (2) Cymeradwyo'r cynnig i gefnogi sefydlu trên tir twristaidd neu weithredwr cerbyd tebyg sy'n cario teithwyr, ar gyfer Porthcawl.
- (3) Swyddogion awdurdodedig yn ymgymryd â'r prosesau a'r gweithdrefnau a amlinellir yn adran 4 o'r adroddiad hwn ac wrth wneud, ac mewn cytundeb â'r Swyddog Adran 151 a Phennaeth y Gwasanaethau Cyfreithiol a Rheoleiddio, yn rhoi unrhyw gydsyniadau angenrheidiol ac yn ymrwymo i unrhyw gytundebau gofynnol gyda'r gweithredwr a ffafrir.

#### 567. RHEOLI'R TRYSORLYS - ADRODDIAD HANNER BLWYDDYN 2020-21

Cyflwynwyd adroddiad gan y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid, a'i ddiben oedd:

- cydymffurfio â gofyniad 'Rheoli'r Trysorlys yn y Gwasanaethau Cyhoeddus' Sefydliad Siartredig Cyllid Cyhoeddus a Chyfrifyddiaeth: Cod Ymarfer' i gynhyrchu Adroddiadau Rheoli'r Trysorlys dros dro.
- adroddiad ar Ddangosyddion Rheoli rhagamcanol y Trysorlys ar gyfer 2020-21.
- wedi argymell y dylid cyflwyno'r newidiadau arfaethedig i Strategaeth Reoli'r Trysorlys 2020-21 i'r Cyngor i'w cymeradwyo ym mis Tachwedd 2020.

Roedd cefndir yr adroddiad yn atgoffa'r Cabinet mai Rheoli'r Trysorlys yw rheoli llifau arian parod, benthyca a buddsoddiadau'r Cyngor, a'r risgiau cysylltiedig. Mae'r Cyngor yn agored i risgiau ariannol gan gynnwys y posibilrwydd o golli cronfeydd buddsoddi ac effaith newidiadau mewn cyfraddau llog ar refeniw. Felly, mae nodi, monitro a rheoli risg ariannol yn llwyddiannus yn ganolog i reolaeth ariannol ddarbodus y Cyngor.

Atgoffodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid yr Aelodau hefyd fod CIPFA hefyd wedi cyhoeddi fersiwn newydd o'r Cod Darbodus ar gyfer Cyllid Cyfalaf mewn Awdurdodau Lleol (Y Cod Darbodus) yn 2017. Mae'r Cod Darbodus sydd wedi'i ddiweddaru yn cynnwys gofyniad i Awdurdodau Lleol ddarparu Strategaeth Gyfalaf, sy'n ddogfen gryno a gymeradwywyd gan y Cyngor llawn sy'n cwmpasu gwariant cyfalaf a chyllido, rheoli'r trysorlys a buddsoddiadau nad ydynt yn drysorlys. Mae'r diffiniad o fuddsoddiadau yng Nghod CIPFA 2017 - sef y cod diwygiedig - bellach yn cwmpasu holl asedau ariannol y Cyngor yn ogystal ag asedau anariannol eraill sydd gan yr awdurdod yn bennaf ar gyfer adenillion ariannol. Mae Strategaeth Gyfalaf y Cyngor 2020-21, sy'n cydymffurfio â gofyniad CIPFA, yn cynnwys y Dangosyddion Darbodus a gynhwyswyd mewn blynyddoedd blaenorol yn y TMS, ynghyd â manylion am fuddsoddiadau'r Cyngor nad ydynt yn drysorlys. Dylid darllen y Strategaeth Gyfalaf a'r TMS ar y cyd â'i gilydd gan eu bod wedi'u cydgysylltu gan fod cynlluniau cyfalaf yn effeithio'n uniongyrchol ar fenthyca a buddsoddiadau ac fe'u cymeradwywyd gyda'i gilydd gan y Cyngor ar 26 Chwefror 2020.

Esboniodd ymhellach fod y Cyngor wedi cydymffurfio â'i ofynion deddfwriaethol a rheoliadol yn ystod hanner cyntaf 2020-21. Adroddwyd i'r Cyngor am TMS 2020-21 ar 26 Chwefror 2020 gyda disgwyl i'r Alldro Hanner Blwyddyn gael ei adrodd ar 18 Tachwedd 2020. Yn ogystal, darparwyd adroddiad monitro chwarterol i'r Cabinet ym mis Gorffennaf 2020.

Dangoswyd crynodeb o weithgareddau rheoli'r trysorlys ar gyfer hanner cyntaf 2020-21 yn nhabl 1 yn Atodiad A i'r adroddiad. Nid oedd y Cyngor wedi cymryd benthyca hirdymor ers mis Mawrth 2012 ac ni ddisgwylir y bydd angen unrhyw fenthyca hirdymor newydd yn 2020-21. Mae llifau arian ffafriol wedi darparu arian dros ben ar gyfer

buddsoddi a'r balans ar fuddsoddiadau ar 30 Medi 2020 oedd £64.29 miliwn gyda chyfradd llog gyfartalog o 0.24%. Roedd hyn yn ostyngiad sylweddol o'r un adeg y llynedd pan oedd y gyfradd gyfartalog yn 0.85%, ac yn dangos effaith y gostyngiadau mewn cyfraddau llog yn ystod mis Mawrth 2020.

Roedd Tabl 4 yn adran 4 o Atodiad A yn manylu ar symudiad y buddsoddiadau yn ôl mathau o wrthblaid ac yn dangos y balansau cyfartalog, y llog a dderbyniwyd, y cyfnod gwreiddiol a'r cyfraddau llog ar gyfer hanner cyntaf 2020-21.

Roedd y Cod TM yn ei gwneud yn ofynnol i'r Cyngor osod ac adrodd ar nifer o Ddangosyddion Rheoli'r Trysorlys. Roedd y dangosyddion naill ai'n crynhoi'r gweithgaredd disgwyliedig neu'n cyflwyno cyfyngiadau ar y gweithgaredd. Dangoswyd manylion yr amcangyfrifon ar gyfer 2020-21 a nodir yn TMS y Cyngor, yn erbyn amcanestyniadau cyfredol, yn Atodiad A ac roedd y rhain yn adlewyrchu bod y Cyngor yn gweithredu yn unol â'r terfynau a gymeradwywyd.

Mae'r Cyngor yn diffinio ansawdd credyd uchel gan fod gan sefydliadau a gwarantau sgôr credyd o A- neu uwch a dangosodd Atodiad B i'r adroddiad y tabl cyfatebol ar gyfer sgoriau credyd ar gyfer Fitch, Moody a Safonol a Gwael ac yn esbonio'r gwahanol raddau buddsoddi.

Roedd Cod Ymarfer CIPFA ar gyfer Rheoli'r Trysorlys yn ei gwneud yn ofynnol i bob awdurdod lleol gynnal adolygiad canol blwyddyn o'i bolisïau, arferion a gweithgareddau rheoli trysorlys. Canlyniad yr adolygiad hwn yw bod angen newidiadau i derfynau buddsoddi, fel yr adlewyrchwyd ar ffurf pwynt bwled ym mharagraff 4.7 o'r adroddiad.

Cafodd y TMS diwygiedig arfaethedig ei gynnwys yn Atodiad C i'r adroddiad a thynnwyd sylw at y diwygiadau arfaethedig mewn coch. Trafodwyd y ddau welliant hyn gyda Chynghorwyr Rheoli'r Trysorlys Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr, Arlingclose.

Er bod cyfraddau llog isel yn dda iawn i fenthycwyr ar hyn o bryd, dywedodd y Dirprwy Arweinydd nad oeddent cystal i gynilwyr a buddsoddiadau.

Gofynnodd am rywfaint o sicrwydd na fyddai'r cynigion yn yr adroddiad yn lleihau trothwy'r Awdurdod o ran ei ddiogelwch a'i risgiau presennol mewn unrhyw ffordd.

Sicrhaodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid fod blaenoriaeth ariannol y Cyngor wedi'i seilio'n fawr ar ddiogelwch, hylifedd a chynnyrch fel amcan ariannol terfynol. Ychwanegodd fod benthyca'r awdurdodau lleol yn hynod o ddiogel a'i fod yn dilyn yn agos i'r perwyl hwn y cyfarwyddebau gan ei gynghorwyr Rheoli'r Trysorlys.

Gofynnodd yr Arweinydd hefyd am sicrwydd bod y Cyngor yn adneuo ei arian mewn sefydliadau eraill a oedd yn hynod o ddiogel, er enghraifft drwy ddefnyddio awdurdodau lleol eraill, ac ati.

Cadarnhaodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid fod hyn yn wir ac na allai gofio adeg pan aeth awdurdod lleol arall i'r wal. Roedd y Cyngor hefyd yn ofalus iawn ynghylch hyd yr amser wrth osod arian mewn sefydliadau eraill (o ran ceisio cyfyngu ar unrhyw 'risg'). Ychwanegodd Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr ei bod hefyd yn defnyddio cronfeydd ariannol y farchnad ac os bydd angen, gallai'r Awdurdod fuddsoddi mewn rhai darparwyr cofrestredig a fyddai'n rhoi rhywfaint o hyblygrwydd wrth fynd ar drywydd rhai o'i gynlluniau arfaethedig yn y dyfodol.

PENDERFYNWYD:

Bod y Cabinet wedi:

- cymeradwyo gweithgareddau rheoli'r trysorlys y Cyngor ar gyfer 2020-21 ar gyfer y cyfnod rhwng 1 Ebrill 2020 a 30 Medi 2020 a'r Dangosyddion Rheoli'r Trysorlys rhagamcanol ar gyfer 2020-21.
- argymell y dylid cyflwyno'r newidiadau arfaethedig i Strategaeth Reoli'r Trysorlys 2020-21 i'r Cyngor i'w cymeradwyo ym mis Tachwedd 2020.

### 568. STRATEGAETH DDIGIDOL 2020-2024

Cyflwynwyd adroddiad gan y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid, a geisiodd gymeradwyaeth y Cabinet i fabwysiadu a gweithredu Strategaeth Ddigidol 2020-2024, a oedd wedi ystyried ymatebion i ymgynghoriadau cyhoeddus.

Er gwybodaeth gefndirol, cadarnhaodd fod Llywodraeth Cymru, yn 2017, wedi comisiynu'r Society of Information Technology Managers (SocITM) Advisory Ltd i sefydlu aeddfedrwydd digidol pob awdurdod lleol. Er bod aeddfedrwydd digidol yn isel, nodwyd bod awydd i wella yn uchel ac yn rhagofyniad hanfodol i fodloni Agenda Ddigidol Genedlaethol Cymru.

Ym mis Medi 2016, dechreuodd Rhaglen Trawsnewid Digidol o waith gyflwyno un 'platfform digidol' (Fy Nghyfrif) a gwefan hygyrch. Mae'r Strategaeth yn adeiladu ar y gwelliannau hyn drwy ddatblygu ymhellach sut mae dinasyddion, busnesau ac ymwelwyr yn ymgysylltu ac yn gweithredu gyda'r Cyngor.

Dywedodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid, fel rhan o Ymgynghoriad Cyllideb 2019, fod adborth yn dangos bod 87% o ddinasyddion Pen-ybont ar Ogwr eisiau mwy o wasanaethau'r Cyngor ar-lein, gan ddefnyddio swyddogaethau ar-lein gwell a mwy modern i gefnogi newid sianelau yn ogystal â chyfleusterau hunanwasanaeth. Hefyd, yn ôl y Swyddfa Ystadegau Gwladol (SYG), mae gan 85% o ddinasyddion Pen-y-bont ar Ogwr fynediad i'r rhyngrwyd ac mae'n well ganddynt gyfleustra trafodion ar-lein, yn hytrach na dulliau cyfathrebu penodol eraill i gynnal eu busnes.

Ar gyfer Ymgynghoriad ar y Gyllideb 2019 ac mewn Arolwg Digidol ar wahân a gynhaliwyd rhwng mis Mehefin a mis Awst 2019, gofynnwyd i'r cyhoedd am adborth ar y galluoedd digidol presennol a roddwyd iddynt gan y Cyngor, yn ogystal ag awgrymiadau i wella ei wasanaethau ymhellach. Mae'r canlyniadau wedi'u cynnwys yn y model asesu a chyflawni ac fe'u cynhwyswyd yn Atodiad A i'r adroddiad.

Gan droi at y sefyllfa bresennol, dywedodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid fod Strategaeth Ddigidol bedair blynedd uchelgeisiol wedi'i drafftio sy'n crynhoi amcanion llesiant Pen-y-bont ar Ogwr, y dirwedd ddigidol genedlaethol ac yn cynnwys matrics o fesuriadau a ddefnyddiwyd gan SocITM i asesu aeddfedrwydd a thwf digidol Pen-y-bont ar Ogwr. Roedd y Strategaeth wedi'i rhannu'n 3 maes allweddol, sef Dinasyddion Digidol, Cyngor Digidol a Lle Digidol.

Mae gan bob adran gynllun gweithredu wedi'i ddyrannu, gyda pherchnogion ymroddedig i sicrhau bod uchelgeisiau'r Strategaeth yn cael eu cyflawni erbyn 2024.

Parhaodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid, drwy gadarnhau mai un o amcanion y Strategaeth Ddigidol yw symleiddio prosesau arferol ac ailadroddus, gan ddarparu cysylltiadau o'r dechrau i'r diwedd â systemau cefn swyddfa gyda'r nod o sicrhau arbedion effeithlonrwydd drwy awtomeiddio digidol, er mwyn gwella'r modd y darperir gwasanaethau.

Datblygwyd Egwyddorion Digidol y Cyngor i ategu sylfeini'r Pum Ffordd o Weithio o fewn Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru), gan alinio dull "Digidol yn Gyntaf" a chrynhoi'r egwyddorion arfer da a nodwyd gan SocITM. Amlinellwyd rhagor o wybodaeth am hyn ym mharagraff 4.4 o'r adroddiad.

O ran goblygiadau ariannol yr adroddiad, dywedodd y Prif Swyddog Dros Dro – Cyllid, Perfformiad a Newid, fod Cronfeydd Wrth Gefn wedi'u sefydlu i gefnogi agweddau refeniw a chyfalaf Trawsnewid Digidol. Y gyllideb bresennol sydd ar gael yw £407,000 (refeniw) a £520,000 (cyfalaf).

Wrth gyflwyno'r rhaglen ddigidol, bydd achosion busnes yn cael eu datblygu i'w cymeradwyo gan y Bwrdd Rheoli Corfforaethol cyn unrhyw waith datblygu yn y dyfodol.

Dywedodd y Dirprwy Arweinydd fod hwn yn ddarn cyffrous o newyddion, gan fod galw mawr am wasanaethau Digidol a fyddai'n codi'n hwylus yn y dyfodol, gan gynnwys dros oes y Strategaeth. Byddai'r Strategaeth yn rhoi cyfle i gwsmeriaid ymgysylltu â'r Awdurdod mewn ffordd fwy modern ac arloesol, gan gynnwys y tu allan i oriau swyddfa arferol. Byddai'r Strategaeth hefyd yn olrhain y galw am wahanol wasanaethau o fath digidol wrth symud ymlaen, bod cwsmeriaid yn dymuno bod ar gael, i gynnal eu busnes ac ymholiadau eraill, ac ati.

Cadarnhaodd yr Aelod Cabinet – Cenedlaethau'r Dyfodol a Lles fod Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr, a oedd yn siarad yn ddigidol ac o ran hyrwyddo gwefan y Cyngor, wedi gwella'n sylweddol yn ystod y blynyddoedd diwethaf. Roedd hi'n falch o weld bod y Strategaeth Ddigidol yn strategaeth gorfforaethol a oedd hefyd yn cyfrif am unigolion a oedd wedi'u hallgáu'n ddigidol hefyd. Estynnodd ei diolch i'r timau TGCh a Chyfathrebu am eu holl waith caled yn ystod y misoedd diwethaf, yn enwedig yn ystod y pandemig, lle'r oedd ymgysylltu effeithiol rhwng y Cyngor ac eraill wedi parhau, gan gynnwys yn hollbwysig gyda'n pobl fwyaf agored i niwed mewn cymdeithas.

Roedd yr Arweinydd yn falch o nodi bod gwefan Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr wedi'i chydnabod gan achrediad am ei hygyrchedd hawdd ei defnyddio ac o ran yr hyn y mae'n ei chynnig i'r cyhoedd yn gyffredinol. Roedd y Strategaeth hefyd yn ddogfen hyblyg, er mwyn ystyried unrhyw newidiadau posibl sy'n symud yn gyflym a fyddai'n sicr yn digwydd yn y dyfodol, o ran datblygiadau technoleg. Yn fwy nag erioed o'r blaen, roedd sefydliadau mawr bellach yn dibynnu ar TGCh ac ni allai unrhyw gorff cyhoeddus lleol weithredu yn yr oes sydd ohoni, heb lwyfan digidol effeithiol a dibynadwy. Gobeithiai weld adroddiadau cynnydd pellach yn dod gerbron y Cabinet ar ddatblygu'r Strategaeth Ddigidol.

Croesawodd yr Aelod Cabinet – Gwasanaethau Cymdeithasol a Chymorth Cynnar, y Strategaeth a'r polisi "Un Drws ffrynt" yr oedd y Cyngor wedi'i gyflwyno fel rhan o hyn. Ychwanegodd, fodd bynnag, ei bod yn bwysig i'r rheolwyr ystyried nad oedd pob un o etholwyr y Cyngor yn dymuno ymgysylltu â'r Awdurdod drwy ddulliau electronig. Felly, roedd yn rhaid gwneud darpariaeth o hyd ar gyfer yr unigolion hyn. Teimlai hefyd y dylai cofnodion hefyd gael eu harchifo'n ddigidol fel amddiffyniad ar gyfer cadw cofnodion yn electronig.

PENDERFYNWYD:

Bod y Cabinet yn cymeradwyo Strategaeth Ddigidol 2020-2024, fel y'i hatodir yn Atodiad B i'r adroddiad.

#### 569. ESTYNIAD CONTRACTAU BYW Â CHYMORTH ANABLEDDAU DYSGU

Cyflwynwyd adroddiad gan y Cyfarwyddwr Corfforaethol – Gwasanaethau Cymdeithasol a Lles, er mwyn ceisio awdurdod i amrywio'r contractau presennol sydd ar waith gyda'r tri gwasanaeth byw â chymorth a gomisiynwyd ar gyfer pobl ag anabledd dysgu, drwy

ymestyn y telerau presennol am 12 mis arall, yn unol â'r Rheol Gweithdrefn Contract (CPR) 3.2.9.3.

Esboniodd fod y Cabinet, ym mis Tachwedd 2019, wedi cymeradwyo proses gaffael dau gam ar gyfer ail-gomisiynu darparwyr gwasanaethau i ddarparu gwasanaethau byw â chymorth i unigolion ag anabledd dysgu sy'n byw ym Mhen-y-bont ar Ogwr. Symudodd y cynllun ail-gomisiynu i ffwrdd o'r contractau 'ledled y sir' presennol gyda 3 darparwr gwasanaeth, i fodel sy'n seiliedig ar 'ardal' lle gall darparwyr gwasanaethau ddarparu cymorth lleol sy'n canolbwyntio ar yr unigolyn i bobl sy'n eu galluogi i ymgysylltu'n llawnach yn eu cymuned leol ac sy'n helpu i hyrwyddo eu taith tuag at annibyniaeth yn well.

Yn dilyn yr uchod, ym mis Mawrth 2020, cymeradwyodd y Cabinet ddyfarnu cytundeb fframwaith i gynigwyr llwyddiannus, ac i'r Cyngor ddechrau gweithredu'r broses o gaffael tendrau galw i ffwrdd o'r gwasanaeth ardal leol yng Nghyfnod 2. Pobl yn Gyntaf Pen-ybont ar Ogwr (PFB) oedd y corff annibynnol a fyddai'n rhan o'r broses hon, ychwanegodd y Cyfarwyddwr Corfforaethol – Gwasanaethau Cymdeithasol a Lles.

Rhagwelwyd y byddai'r holl dendrau gwasanaeth ardal leol yn digwydd dros gyfnod o 12 mis, rhwng mis Ebrill 2020 (pan ddechreuodd cytundebau fframwaith) a Mawrth 2021, pan ddaw'r contractau presennol i ben.

Dechreuodd gwaith ymgynghori ac ymgysylltu'r PFB drwy gyfarfodydd wyneb yn wyneb ag unigolion yn y gwasanaeth ym mis Mawrth 2020, ond oherwydd effaith sylweddol ac anrhagweladwy pandemig Covid-19 a'r cyfyngiadau symud a ddeilliodd o hynny, bu'n rhaid i'r rhain ddod i ben yn fuan wedyn, ym mis Ebrill.

Gyda chyfyngiadau symud cenedlaethol a lleol yn cyfyngu ar ymgynghori wyneb yn wyneb, bu dibyniaeth ar ddulliau ymgynghori rhithwir yn hytrach nag ymgysylltu wyneb yn wyneb, sy'n cael effaith ddifrifol ar effeithiolrwydd yr ymgysylltu, a hefyd yr amserlenni sydd eu hangen i ymgysylltu'n llawn â phob cynllun byw â chymorth cyn tendro'r contractau gwasanaeth ardal leol, y trefnwyd iddynt gael eu cwblhau'n wreiddiol erbyn mis Mawrth 2021.

Cynigiwyd y dylid ymestyn y contractau presennol sydd ar waith gyda'r tri darparwr gwasanaeth am 12 mis arall felly, hyd at 31 Mawrth 2022, sef yr amser y bernir ei fod yn angenrheidiol er mwyn cynnal ymgynghoriad llawn ac ystyrlon, yn unol â'r dull comisiynu a gymeradwywyd yn flaenorol gan y Cabinet.

Roedd darpariaeth o dan CPR 3.2.9.3 i geisio addasu contract presennol, o dan y meini prawf a nodir ym mharagraff 4.2 o'r adroddiad.

Roedd yr angen am addasiad wedi'i gyflwyno gan effaith pandemig Covid-19, amgylchiadau na allai'r Cyngor fod wedi'u rhagweld wrth ymrwymo i'r contractau gwreiddiol. Ni fydd natur gyffredinol y contract yn cael ei newid, ac mae'r holl delerau cytundebol eraill yn aros yn ddigyfnewid, gan fod yr amrywiad arfaethedig ar gyfer estyniad o 12 mis yn unig. Nid yw'r addasiad arfaethedig yn fwy na 50% o werth gwreiddiol y contract. Roedd y goblygiadau ariannol fel y dangosir yn yr adroddiad yn manylu ar werth yr addasiad arfaethedig.

Roedd yr Aelod Cabinet – Gwasanaethau Cymdeithasol a Chymorth Cynnar yn cefnogi'r adroddiad yn llawn, gan ychwanegu bod hyn yn barhad o ddarparu gwasanaethau hanfodol i oedolion sy'n agored i niwed. Roedd hi'n gyfarwydd â chontract Cartrefi ac roedd yn falch iawn o weld dilyniant o ran darparu gwasanaethau i'r bobl yr oedd mawr angen hyn arnynt, yn enwedig yn wyneb argyfwng Covid-19.

Adleisiodd yr Arweinydd yr uchod, gan ychwanegu ei fod yn falch o weld bod y Cyngor wedi ymrwymo i gynnal ymgynghoriad ac ymarfer ymgysylltu llawn gydag unigolion a gefnogwyd gan y cynlluniau hyn, cyn gynted ag y byddai amgylchiadau'n caniatáu i ni wneud hynny. Teimlai ei bod yn hanfodol bwysig bod y cymorth a ddarperir yn parhau i ganolbwyntio ar yr unigolyn gyda chymorth o'r fath yn canolbwyntio ar anghenion a gofynion penodol yr unigolion dan sylw, gyda'r nod a'r amcan hefyd, i wella a chynyddu'r cymorth hwn, lle y bo'n bosibl.

PENDERFYNWYD:Bod y Cabinet wedi awdurdodi addasu'r contractau<br/>presennol gyda Chartrefi (Lot 1), Mirus (Lot 2) a DRIVE Ltd<br/>(Lot 3) drwy ymestyn y telerau presennol am 12 mis arall i<br/>31 Mawrth 2022, yn unol â CPR 3.2.9.3 y Cyngor.

### 570. <u>CONTRACT AR GYFER CYFLENWI CIGOEDD FFRES, WEDI'U RHEWI A'U COGINIO</u> <u>- ATAL RHEOLAU GWEITHDREFN CONTRACT</u>

Cyflwynwyd adroddiad gan y Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, yn gofyn am:

- atal y rhannau hynny o reolau gweithdrefn contract y Cyngor mewn perthynas â'r gofynion caffael sy'n ymwneud â thendro'r contract ar gyfer cyflenwi cigoedd ffres, wedi'u rhewi a'u coginio; a
- awdurdodi'r Cyfarwyddwr Corfforaethol Addysg a Chymorth i Deuluoedd i ymrwymo i gontract gyda'r contractwyr presennol, Mid Glamorgan Provisions Ltd ar yr un telerau â'r contract presennol hyd at 18 Rhagfyr 2021.

Esboniodd fod y Cyngor, yn dilyn proses gaffael ym mis Tachwedd 2019, wedi dyfarnu contract ar gyfer cyflenwi cigoedd ffres, wedi'u rhewi a'u coginio i Mid Glamorgan Provisions Ltd. Disgwylir i'r contract hwnnw ddod i ben ar 18 Rhagfyr 2020.

Mae'r Cyngor yn rhan o grŵp cyflawni rhanbarthol ac fel rhan o'r grŵp hwnnw, mae wedi ymrwymo i sefydlu fframwaith rhanbarthol ar gyfer cyflenwi bwydydd fel cigoedd ffres, wedi'u rhewi a'u coginio. Cyngor Bwrdeistref Sirol Caerffili fydd yn arwain y gwaith o gomisiynu'r fframwaith rhanbarthol.

Aeth ymhellach drwy ddweud bod y contract gyda Mid Glamorgan Provisions Ltd wedi'i ddyfarnu am gyfnod cyfyngedig hyd at 18 Rhagfyr 2020, gan y rhagwelwyd y byddai'r fframwaith rhanbarthol newydd ar waith erbyn hyn ac y byddai'r Cyngor yn defnyddio'r fframwaith rhanbarthol newydd hwnnw.

Bydd defnyddio'r fframwaith rhanbarthol yn debygol o ddod â manteision ariannol i'r Cyngor, fodd bynnag, oherwydd effaith pandemig Covid-19, bu oedi cyn comisiynu'r fframwaith rhanbarthol ac nid yw wedi'i sefydlu eto gan Gyngor Bwrdeistref Sirol Caerffili.

Ychwanegodd y Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, oherwydd y pandemig nas crybwyllwyd o'r blaen, a dull Brexit, ei bod yn hanfodol cynnal cyflenwad o'r bwydydd risg uchel hyn gyda chyflenwr yr ydym wedi profi ansawdd ac ymrwymiad i'n gwasanaeth, hyd nes y gellir defnyddio'r fframwaith rhanbarthol.

Cynigiwyd felly y dylai'r Cyngor atal y rheolau gweithdrefn contract a gwneud contract ar gyfer cig ffres wedi'i rewi a'i goginio gyda Mid Glamorgan Provisions Ltd ar yr un telerau â'r contract presennol o 19 Rhagfyr 2020 tan 18 Rhagfyr 2021. Bydd hyn yn caniatáu i'r fframwaith rhanbarthol gael ei sefydlu ac i'r Cyngor sicrhau parhad o ran darparu'r bwyd risg uchel hwn, hyd nes y bydd y Cyngor yn gallu defnyddio'r fframwaith rhanbarthol i

benodi cyflenwr ar gyfer darparu cigoedd ffres wedi'u rhewi a'u coginio o'r fframwaith rhanbarthol.

Cwblhaodd ei adroddiad, drwy atgoffa y dylai'r Cabinet fod yn ymwybodol, fod y Cyngor, drwy beidio â chydymffurfio â'i reolau gweithdrefn contract, yn agored i'r risg o her bosibl gan gyflenwyr cynhyrchion o'r fath, gan ein bod yn ymrwymo i gontract heb unrhyw gystadleuaeth sy'n torri gofynion deddfwriaeth caffael.

Cadarnhaodd yr Aelod Cabinet – Addysg ac Adfywio ei fod yn cefnogi'r argymhellion yn yr adroddiad.

PENDERFYNWYD:

Bod y Cabinet wedi:

- Atal y rhannau perthnasol o reolau gweithdrefn contract y Cyngor mewn perthynas â'r gofynion sy'n ymwneud â chaffael y contract ar gyfer cyflenwi cig ffres wedi'i rewi a'i goginio; a
- Awdurdod dirprwyedig i'r Cyfarwyddwr Corfforaethol Addysg a Chymorth i Deuluoedd mewn ymgynghoriad â'r Pennaeth Cyllid Dros Dro a'r Swyddog Adran 151 a Phrif Swyddog - Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio, i ymrwymo i gontract ar gyfer cyflenwi cig ffres, wedi'i rewi a'i goginio gyda Mid Glamorgan Provisions Ltd o 19 Rhagfyr 2020 tan 18 Rhagfyr 2021.

### 571. PENODI LLYWODRAETHWYR AWDURDOD LLEOL

Cyflwynwyd adroddiad gan y Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, a oedd yn gofyn am gymeradwyaeth gan y Cabinet ar gyfer penodi llywodraethwyr awdurdodau lleol i'r cyrff llywodraethu ysgolion a restrir ym mharagraffau 4.1 a 4.2 o'r adroddiad.

Esboniodd fod pob un o'r 3 ymgeisydd a restrwyd yno ar gyfer y 26 ysgol yn y tabl ym mharagraff 4.1 o'r adroddiad yn bodloni'r meini prawf cymeradwy ar gyfer eu penodi'n llywodraethwyr awdurdodau lleol ac nad oedd cystadleuaeth am unrhyw un o'r swyddi gwag.

Fodd bynnag, roedd cystadleuaeth am swydd wag mewn un ysgol, h.y. Ysgol Gynradd Coety ac yn unol â meini prawf dethol y Cyngor, penodwyd Mrs Ella Dodd, oherwydd ei chyfnod fel llywodraethwr, yn ogystal â'i phrofiad ychwanegol fel llywodraethwr ALI.

Diolchodd yr Aelod Cabinet – Addysg ac Adfywio i'r holl unigolion hynny a oedd wedi llwyddo i ddangos diddordeb yn y swyddi gwag llywodraethwyr ysgolion fel y dangosir ym mharagraff 4.1 o'r adroddiad. Roedd yn falch iawn o weld cynifer o swyddi gwag yn cael eu llenwi mewn nifer sylweddol o ysgolion tua'r un pryd, ychwanegodd.

Ar gyfer y dyfodol, teimlai hefyd y byddai'n ddefnyddiol cyflwyno rhaglen hyfforddi ar gyfer unrhyw ymgeiswyr posibl yn y dyfodol cyn iddynt wneud cais ac wedyn sicrhau swydd llywodraethwr ysgol yn un o'n hysgolion. Byddai hyn yn cynorthwyo'r ymgeiswyr hynny â diddordeb a oedd â phrofiad cyfyngedig neu ddim profiad mewn rôl corff llywodraethu ysgol, i fod mewn gwell sefyllfa wrth wneud cais llwyddiannus am swydd llywodraethwr ysgol yn y dyfodol, yn hytrach na'u bod yn cael hyfforddiant o'r fath ar ôl iddynt fod yn llwyddiannus (neu'n aflwyddiannus) yn eu cais.

Cadarnhaodd y Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd y byddai'r pwynt hwn yn cael ei ddilyn a'i roi ar waith.

PENDERFYNWYD:

Cymeradwyodd y Cabinet y penodiadau a restrir ym mharagraffau 4.1 a 4.2 yr adroddiad.

#### 572. POLISI CWYNION CORFFORAETHOL

Cyflwynwyd adroddiad gan y Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio, a'i ddiben oedd cyflwyno Polisi Cwynion Corfforaethol diwygiedig Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr a cheisio cymeradwyaeth ar gyfer yr un peth.

Dywedodd fod Ombwdsmon Gwasanaethau Cyhoeddus Cymru (PSOW) wedi ysgrifennu at Arweinwyr a Phrif Weithredwyr pob un o'r 22 awdurdod lleol ym mis Medi 2020 yn esbonio sut mae ei Awdurdod Safonau Cwynion wedi ymgysylltu â chynrychiolwyr o bob awdurdod lleol i roi llu o fesurau ar waith a gynlluniwyd i gefnogi a gwella'r ffordd yr ymdrinnir â chwynion. Mae'r mesurau hyn yn cynnwys hyfforddiant pwrpasol, a phroses i bob awdurdod lleol adrodd am ystadegau cwynion i swyddfa'r Ombwdsmon bob chwarter.

Yn ei lythyr, anogodd yr Ombwdsmon bob awdurdod lleol hefyd i fyfyrio ar sut mae eu harferion a'u gweithdrefnau presennol yn cydymffurfio â'r Datganiad o Egwyddorion, y Broses Enghreifftiol o Ymdrin â Chwynion a Chanllawiau a gyhoeddwyd ar wefan yr Ombwdsmon.

Felly, roedd y Polisi Cwynion Corfforaethol wedi'i adolygu a'i ddiwygio yn unol â Pholisi Ymdrin â Chwynion Enghreifftiol yr Ombwdsmon ac roedd wedi'i atodi yn Atodiad 1 i'r adroddiad, i'w gymeradwyo.

Cadarnhaodd y Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio y byddai'r Polisi diwygiedig yn cael ei gyhoeddi ar wefan y Cyngor ac yn fewnol ar y fewnrwyd.

Dywedodd yr Aelod Cabinet – Cenedlaethau'r Dyfodol a Lles fod unrhyw gwynion gan y cyhoedd ac ati yn cael eu cymryd o ddifrif gan Gyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr ac yn cael eu gweithredu arnynt, os bernir bod hynny'n angenrheidiol. Eglurai bob amser i'w hetholwyr y dylent gysylltu â hi ei hun yn y lle cyntaf, er mwyn gweld a ellid ymdrin ag unrhyw gŵyn yn bennaf oll, yn anffurfiol. Ychwanegodd ei bod yn falch bod y Cyngor wedi mabwysiadu'r model a oedd gerbron y Cabinet, a oedd yn glir iawn ac yn nodi'r protocol y gallai trigolion ac eraill ei ddisgwyl, pe byddent yn teimlo bod angen cyflwyno cwyn.

PENDERFYNWYD:

Bod y Cabinet wedi cymeradwyo'r Polisi Cwynion Corfforaethol fel y'i hatodir yn Atodiad 1 i'r adroddiad.

### 573. <u>BLAENRAGLEN WAITH</u>

Cyflwynwyd adroddiad gan y Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio, yn gofyn am gymeradwyaeth y Cabinet i eitemau gael eu cynnwys ar y Flaenraglen Waith ar gyfer y cyfnod rhwng 1 Tachwedd 2020 a 28 Chwefror 2021.

Yn unol â Chyfansoddiad y Cyngor, bydd y Flaenraglen Waith yn cael ei pharatoi gan y Swyddog Monitro i gwmpasu cyfnod o bedwar mis ac eithrio pan fydd etholiadau cyffredin cynghorwyr yn digwydd, ac os felly bydd y Flaenraglen Waith yn cwmpasu'r cyfnod hyd at ddyddiad yr etholiadau.

Esboniodd y bydd y Flaenraglen Waith yn cynnwys materion y mae'r Cabinet, Pwyllgorau Trosolwg a Chraffu a'r Cyngor llawn yn debygol o'u hystyried Bydd hefyd yn cael ei gyhoeddi o leiaf 14 diwrnod cyn dechrau'r cyfnod dan sylw. Mae'n ofynnol i'r Awdurdod gyhoeddi hysbysiad unwaith y flwyddyn mewn o leiaf un papur newydd sy'n cylchredeg yn yr ardal, gan nodi y bydd Blaenraglen Waith yn cael ei chyhoeddi ac yn rhoi'r dyddiadau cyhoeddi ar gyfer y flwyddyn honno.

Yn gysylltiedig â'r adroddiad roedd Blaenraglen Waith y Cabinet (Atodiad 1), Blaenraglen Waith y Cyngor (Atodiad 2) a'r Flaenraglen Waith Trosolwg a Chraffu (Atodiad 3).

Dywedodd yr Aelod Cabinet – Cenedlaethau'r Dyfodol a Lles ei bod yn bwysig i'r cyhoedd weld eitemau amserol a glustnodwyd ar gyfer agendâu'r Cabinet, y Cyngor a Chraffu, am resymau tryloywder a helpu i ymgysylltu â hwy a thrigolion y Fwrdeistref Sirol, er mwyn rhannu manylion yr adroddiadau sydd ar y gweill i'w trafod gan Aelodau/Swyddogion ar feysydd gwasanaeth allweddol y Cyngor ac ati, efallai y bydd ganddynt ddiddordeb yn y broses o wneud penderfyniadau yn gyffredinol ac i geisio cynyddu diddordeb yn y prosesau gwneud penderfyniadau awdurdodau lleol.

#### PENDERFYNWYD:

Bod y Cabinet wedi:

- Cymeradwyo Blaenraglen Waith y Cabinet ar gyfer y cyfnod rhwng 1 Tachwedd 2020 a 28 Rhagfyr 2021 yn Atodiad 1 yr adroddiad;
- Nodi Blaenraglenni Gwaith y Cyngor a Throsolwg a Chraffu ar gyfer yr un cyfnod ag uchod, a ddangosir yn Atodiad 2 a 3 yr adroddiad, yn y drefn honno.
- 574. <u>EITEMAU BRYS</u>

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Daeth y cyfarfod i ben am 16:45

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## **BRIDGEND COUNTY BOROUGH COUNCIL**

## **REPORT TO CABINET**

## 15 DECEMBER 2020

## REPORT OF THE CORPORATE DIRECTOR SOCIAL SERVICES AND WELLBEING

# SOCIAL SERVICES REPRESENTATIONS AND COMPLAINTS ANNUAL REPORT 2019/20

## 1. Purpose of report

1.1 The purpose of this report is to present to Cabinet the 2019/20 Annual Report on social services representations and complaints procedures as required by Welsh Government guidance. The Annual Report is attached at **Appendix 1**.

## 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. Helping people and communities to be more healthy and resilient taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
  - 2. **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

## 3. Background

- 3.1 Members will be aware that there is a requirement for local authorities to have in place procedures for considering any representations or complaints made in relation to the discharge of their Social Services functions. This is the sixth Annual Report relating to social services representations and complaints received that have been handled in accordance with the revised Welsh Government Complaint Guidelines "A Guide to Handling Complaints and Representations by Local Authority Social Services" which came into effect on 1<sup>st</sup> August 2014. The guidance supports the implementation of the Social Services Complaints Procedure (Wales) Regulations 2014 and the Representations Procedure (Wales) Regulations 2014. The Regulations introduced a new two stage process which replaced the previous three stages and also brings the process for social services into line with the NHS Complaints Procedure.
- 3.2 The key elements of the Social Services Representations and Complaints Procedure are:-

- Stage 1 complaints to be responded to within 5 working days of the date of resolution (10 working days permitted to achieve resolution).
- The timescale permitted to complete Stage 2 independent complaint investigations is 25 working days.
- To make links with other Directorates of the Authority, the NHS and the Care Inspectorate Wales to provide a 'seamless' complaints service.
- Monitor performance of complaints handling, learning from complaints and using this learning to improve services for everyone who uses them.

Where complainants have exhausted the complaints procedure, the complainant has the right to refer their concern for consideration by the Public Services Ombudsman for Wales.

- 3.3 Members will note from the Annual Report that strong emphasis is placed not just upon complaints, but also on the comments and compliments received from service users which gives a balanced view. The services are keen to learn from the information gathered and use this to inform future service developments and any service improvements.
- 3.4 The Annual Report also contains statistics relating to complaints addressed in accordance with the Authority's Corporate Complaints Procedure, together with information relating to the fact that the majority of complaints are addressed and resolved informally (prior to reaching Stage 1 of the complaints procedure). This important and significant work ensures that concerns are resolved quickly and prevents complainants from being subjected to using the formal complaints procedure unnecessarily.
- 3.5 Statistical information relating to the processing of Member referrals is provided in the Annual Report. The Representations and Complaints Procedure does not preclude the right of an individual to approach their local Councillor, Assembly Member or Member of Parliament who all undertake an important role in handling concerns and queries that individual constituents may have. Member referrals can range from comments and queries to complaints.
- 3.6 The Annual Report also includes information arising from a cross-section of the feedback generated from user/carer engagement exercises undertaken by a range of service areas across both Adult Social Care and Children's Social Care.

## 4. Current situation/proposal

- 4.1 The 2019/2020 report contains statistical information in relation to the representations and complaints received during the year for both adult social care and children's social care.
- 4.2 The number of representations (complaints, comments and compliments) received during the reporting period was broken down as follows:

| 32  | statutory complaints                       |
|-----|--------------------------------------------|
| 35  | corporate complaints                       |
| 201 | concerns resolved pre-complaints procedure |
| 96  | compliments/comments                       |

This is a reduction in the overall number of complaints received in the period, but also shows a reduction in the number of compliments when compared to the previous reporting period. Complaints staff continue to encourage all staff across the Directorate to record and log all compliments received.

- 4.3 Statistics reflect that the Directorate has continued to achieve an early resolution for complainants. The number of complaints resolved by this approach in 2019/20 was 201 compared to previous years, 234 in 2018/19, 198 in 2017/18 and 187 in 2016/17. Therefore although there has been a reduction in the number of complaints with early resolution by 33 this year the total overall number of complaints received in the year by the Directorate has also reduced by 44. The emphasis continues to be to focus on swift and effective complaints handling in a local citizen centred way.
- 4.4 During 2019/2020, 9 complaints were received by the Public Services Ombudsman's Office, 2 of which related to Children's Social Care, 6 in respect of Adult Social Care and 1 relating to Finance. The Public Services Ombudsman decided not to investigate the 9 complaints but made recommendations for the Adults and Childrens Social Care complaints, which the Local Authority agreed and implemented.
- 4.5 The number of Member Referrals received for both adult and children's social care during the reporting period was 122, broken down as follows:

Adult Social Care – 90 Children's Social Care - 32

- 4.6 As referred to in paragraph 3.6, there is a wide range of feedback from people who use social care services which is used to inform service development. The Annual Report details various examples of responses and feedback received for a range of services across the Directorate.
- 4.7 The Annual Report includes feedback from the programme of rota visits by Elected Members. This is part of the quality assurance of the Authority's social care services and all Elected Members are invited to take part. The programme involves Members visiting both council-run and independent sector social care and nursing establishments for adults and children and young people and reporting on the findings and feedback on the services provided. During this period 6 rota visits took place in adult social care settings, 12, in the independent sector, and 5, in childrens social care settings.
- 4.8 Independent advocacy support services across children's and adult social care continues to be a priority, and the Annual Report provides details of advocacy activity across both service areas, together with some comments and detail of some outcomes achieved.
- 4.9 The majority of the work carried out within the Social Services Representations and Complaints Procedure is undertaken in consultation with either the Monitoring Officer and/or Legal Services.

## 5. Effect upon policy framework and procedure rules

5.1 There is no impact on the Policy Framework and Procedure Rules.

## 6. Equality Impact Assessment

- 6.1 A screening for equality impact has been carried out in relation to the Representations and Complaints Procedure. There is no negative impact on the protected equality characteristics.
- 6.2 Complainants are welcome to submit complaints in the Welsh language; complaints leaflets are bilingual. The complaint forms are bilingual and are available for use by complainants.
- 6.3 There have been no complaints received in relation to equality issues during the reporting period.

## 7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 The implementation of the duties and responsibilities under the Social Services and Wellbeing (Wales) Act 2014 (SSWBA), in turn, supports the promotion of two of the seven goals of the Well-Being of Future Generations (Wales) Act 2015 within the County Borough of Bridgend. By promoting an environment that maximises people's physical and mental well-being and by supporting children, young people, adults and their carers and families to fulfil their potential no matter what their circumstances, the wellbeing goals of a Healthier and more equal Bridgend and Wales are supported.
- 7.2 The Well-being of Future Generations (Wales) Act 2015 provides the basis for driving a different kind of public service in Wales. Promoting the right of an individual to be involved in the development and provision of support and services, to encourage feedback and to enable a person to make a complaint about the support or services they receive contributes to ensuring the Authority works to deliver wellbeing outcomes for people. The following is a summary to show how the five ways of working to achieve the well-being goals have been considered in this report:
  - Long Term the SSWBA focuses on sustainable prevention and wellbeing outcomes for the future, and a focus on early intervention, prevention of complaints escalation, and a lessons learned approach, continues to be a priority.
  - **Prevention** there is a focus on early intervention and response to complaints received in order to avoid escalation and ensure as far as possible that an early preventative resolution is achieved.
  - Integration the implementation of the SSWBA requires local authorities to work with partners, in addition, one of the key elements to the Social Services Complaints Procedure would be to ensure links are made with other Directorates of the Authority, the NHS, and the Care Inspectorate Wales in order to povide a 'seamless' complaints service.
  - **Collaboration** there is a focus on linking in with other parts of the organisation and relvant partners, in terms of providing a consistent and through response to complaints made, and to ensure responses are responded to in a consistent way.
  - **Involvement** the key stakeholders are the people who use social care. There is considerable engagement with key stakeholders which includes surveys, feedback forms, member referrals and rota visiting processes, as well as the complaints process.

## 8. Financial implications

8.1 There are no financial implications associated with this report.

## 9. Recommendation

9.1 It is recommended that Cabinet approve the Annual Report on social services representations and complaints procedures for 2019/20.

## Claire Marchant CORPORATE DIRECTOR SOCIAL SERVICES AND WELLBEING November 2020

| Contact officer: | Annette Parkes<br>Business Manager, Social Services and Wellbeing |
|------------------|-------------------------------------------------------------------|
| Telephone:       | (01656) 642246                                                    |
| Email:           | Annette.parkes@bridgend.gov.uk                                    |
| Postal address:  | Civic Offices, Angel Street, Bridgend                             |

Background documents: None

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# BRIDGEND COUNTY BOROUGH COUNCIL

# SOCIAL SERVICES REPRESENTATIONS AND COMPLAINTS

# ANNUAL REPORT 2019 / 2020

October 2020

## SOCIAL SERVICES REPRESENTATIONS AND COMPLAINTS 2019/20

## CONTENTS

- 1. Introduction
- 2. Summary of the complaints procedure
- 3. The Public Services Ombudsman for Wales
- 4. Member referrals
- 5. Engagement and Feedback
- 6. Statistical information 2019/2020
- 7. How complaints were resolved/lessons learned
- 8. Achievements in 2019/2020
- 9. Objectives for 2020/2021
- 10. Equalities

## 1. INTRODUCTION

This report covers the period 1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020 and relates to representations and complaints received by the Social Services and Wellbeing Directorate regarding services and support provided by Adult Social Care and Children's Social Care.

Social Services Authorities are required to maintain a procedure for considering complaints and representations (comments and compliments). Any member of the public, including a child who has received or was entitled to receive a service from social services may make a complaint. The purpose of this report is to provide a review and statistical analysis of the complaints, comments and compliments received by Social Services during the reporting period.

This is the fifth Annual Report relating to representations and complaints received by the Directorate which have been handled in accordance with the revised Welsh Government Complaint Guidelines "A Guide to Handling Complaints and Representations by Local Authority Social Services" which came into effect on 1<sup>st</sup> August 2014. The guidance supports the implementation of the Social Services Complaints Procedure (Wales) Regulations 2014 and the Representations Procedure (Wales) Regulations 2014. The Regulations introduced a new two stage process which replaced the previous three stages and also brings the process for social services into line with the NHS Complaints Procedure.

## 2. SUMMARY OF THE STATUTORY COMPLAINTS PROCEDURE

# "A Guide to handling complaints and representations by local authority social services" (Welsh Government).

**Stage 1 – Local Resolution:** As with the previous guidelines, particular emphasis is placed upon swift resolution of the majority of complaints. An offer to discuss the complaint with the complainant must therefore be made to attempt to resolve matters. This discussion must take place within 10 working days of the date of acknowledgement of the complaint. Where this approach leads to mutually acceptable resolution, the local authority must write to the complainant with details of the terms of the resolution within 5 working days of the date on which the complaint or representation was resolved.

**Stage 2 – Formal Investigation:** Appointment of an Independent Investigator is made and, as with the previous guidelines an Independent Person must also be appointed to oversee the investigation process (children's complaints). Collaborative arrangements have now been established (on a reciprocal basis) with neighbouring Local Authorities to share staff to undertake investigations

The Investigation must be completed and a full written response issued to the complainant within 25 working days. Where this is not possible, the Authority must write to the complainant to explain the reason for the delay and ensure the response is issued as soon as possible and no later than 6 months from the date of receipt of the complaint.

## 3. THE PUBLIC SERVICES OMBUDSMAN FOR WALES

Where complainants have exhausted the complaints procedure, the complainant has the right to refer their concern for consideration by the Public Services Ombudsman for Wales.

The Public Services Ombudsman for Wales provides an external independent service for the purpose of considering complaints made by members of the public in relation to all local authority services, including social services. The Public Services Ombudsman also has jurisdiction to examine and determine complaints of injustice as a result of maladministration on the part of the local authority.

The Ombudsman will normally require complainants to have sought redress, in the first instance, via the local authority's complaints procedure prior to accepting and investigating a complaint of maladministration on the part of the local authority.

During 2019/2020, nine complaints were received by the Public Services Ombudsman's Office, two of which related to Children's Social Care, six in respect of Adult Social Care and one relating to Finance. The Public Services Ombudsman decided not to investigate the nine complaints but made recommendations for the Adults and Childrens Social Care complaints, which the Local Authority agreed and implemented.

## 4. MEMBER REFERRALS

The Representations and Complaints Procedure does not preclude the right of an individual to approach their Local Councillor, Assembly Member or Member of Parliament. They undertake an important role in handling concerns and queries that individual constituents may have. Collectively, these are called Member referrals and can range from comments and queries to complaints.

If an elected Member considers it to be inappropriate to deal with a concern, the matter can be referred for consideration under the Complaints Procedure. With effect from 2017 only those referrals received from Elected Members have been recorded by Democratic Services. Cabinet Members may liaise with Assembly Members and Members of Parliament to complete referrals but this data is no longer recorded.

During 2019/20, Member referrals were received as follows:-

| 2019/2020                         | Adult Social Care |
|-----------------------------------|-------------------|
| Wellbeing: Adult Social Care and  | 90                |
| Wellbeing                         |                   |
| Wellbeing: Children's Social Care | 32                |
|                                   |                   |
| Total                             | 122               |

## Table A

## 5. ENGAGEMENT AND FEEDBACK

In addition to receiving comments and compliments from service users and their relatives/carers, the Directorate also issues a range of feedback questionnaires from across service areas. A cross-section of the feedback generated from user/carer feedback surveys undertaken during 2019/2020 is set out below:-

## Adult Social Care:

**The Homecare** survey is forwarded to all people who have accessed a Local Authority Domiciliary Care Service and have an active Care and Support Plan. Between 1<sup>st</sup> April 2019 and 31<sup>st</sup> March 2020, 118 surveys were distributed, 42 were returned completed (35.6%).

General comments provided include:-

The care team that X has are very helpful, kind and help her with a lot of things and listen to her when she is upset. They are a great team and we are very happy with them. I am X's friend, who also looks after her and the team always keep me informed if they have any worries about her or concerns.

Couldn't wish for better carers. The two I have coming regular are kind and thoughtful.

I have nothing but praise for the carers who attend to my husband, they treat him with respect, understanding and empathy, at all times they protect his dignity. His communication is very poor, the carers take time to try and understand him. To him he says they are his angels. A big thank you.

The team is incredible. The carers are so friendly and amiable. I hear my mother laughing with them and that is a joy! She did not want carers- this is brilliant. They have made a massive difference to my 'free time' and quality of life and that of my mother. They make a point of getting to know the family they are working with and show genuine interest in them. I cannot praise them enough. Wonderful. Committed. Honest. Professional. Thank you!!

I don't know how I would manage without them

The service we get from the Home Care ladies is 1st class, and from the ladies we contact in the office. The one thing I would down mark is the organising of the service, it seems to be quite a shambles. i.e. team continuity, and times of visits. I know these things change through sickness and holidays, but other things must be changing for it to be as bad as it is.

The home care service has been very helpful and the particular home carers I have has have been most diligent and patient with me. Their support for me and my wife (who is my carer) is greatly appreciated. They showed understanding and respect together with some humour when carrying out their duties in my care. The system of change over from council to private agency is flawed and needs reviewing to take in the wishes of a dementia/Alzheimer patient and his or her carer.

There will never be enough words and praise that we, as a family, can every say to you all for the help you gave us in looking after Mum. Without your help, support, compassion, humour and respect, Mum would have had to leave her home a lot earlier. You kept her where she belonged. Thank you from our broken hearts."

**The Bridgestart** service provides short term (usually 6 weeks) personal care to service users in their homes. Comments provided include:-

She wanted to express her thanks to both myself & X for our support yesterday, she said it was a very trying day and having the support off us both was what she needed.

You've been with Dad for a long time and have come to understand him and his needs very well. I am very very grateful to you for all that you have done. Could you also please pass on my thanks to X and the team. They have been amazing.

On times it was average

**The Bridgeway service** provides an enabling service for people with dementia and their families.

Comments include:-

Any changes in the support received from the service were discussed with me. I was treated with dignity and respect by the team members. The service cannot be faulted.

Thank you so much for all your help co-ordinating mum's care visits over the last ten months. I have really appreciated the professionalism of your service. I have also really appreciated the Bridgeway carers who have come in every day to help mum get washed, dressed and ready for the day. I understood from 'X' that Bridgeway is unique in the country

I visited my parents yesterday...and wanted to thank you and in particular the Bridgeway Team for the difference it has made to lives of my parents. Bridgeway have worked so hard in building a relationship with my Mum in her involvement in being part of the everyday care team for my Dad. This has taken patience, dedication, perseverance and some inventiveness on their part. I have seen how good they are with my Mum displaying a high level of anxiety moving in and out of rooms getting upset and tearful as others were doing what she felt was her job, to where they are now. They are just part of the everyday routine in the house and accepted by my Mum and Dad. The whole team display a high level of professionalism, care and consideration in their contact and I wish to pass on my thanks to the Team. They have made such a difference to all of our lives

**The Reablement Service** provides support to service users usually following hospital admission to help them regain their independence to remain living in their own home.

Comments include:-

All around, a very high quality. My work plan was set out and everything possible was done for me to achieve my goals. The staff worked very hard, could not have been any better.

The medical staff & O.T's were very efficient and easing - I was very well looked after, Thank you all.

I was given all of the support needed to get back to my independent state and had all the questions answered, and was grateful for all of the support I needed.

This service was first class in all ways. The staff were excellent and the rapport with them was ideal. Without this service, I would have struggled to meet my own needs.

**Telecare/Mobile Response**: Provides a support service within the home (also in emergency situations), via use of wireless technology and sensors/pendant buttons. The Early Response Service links into the 24/7 mobile personal care service provided as part of the Telecare service and provides emergency assistance to service users in their home.

Comments received about the service include:-

\*Third Person, on behalf of X\* - I just wanted to pass on a compliment I have received from X this morning. She was saying how amazing the telecare service is as well as how amazing care and repair are and have been, she is so grateful for the telecare service and the additional equipment care and repair have installed into her home to ensure her safety (including grab rails).

She stated that everyone involved with her mum have been so very kind and after the loss of her son it has kept them all going and looking after her mum keeps her going. She sees her mum every day but at times does not have the car to get there quickly so having the meds dispenser gives her peace of mind. She also said that she thinks that the boys that come out are so kind and nice to them both.

## **Contract Monitoring and Commissioning:**

Rota Visits to residential care settings and other services have been undertaken by Elected Members (including independent providers). The total number of rota visits undertaken from March 2019 – April 2020 for Adult Social Care settings are as follows:-

Adult social care settings – 6 Independent sector settings – 12

Members' observations for Adult social care settings include:-

Bryn Y Cae Residential Care Home: Very pleasant welcome. Members chatted generally about the unit and the manager provided lots of information about the unit as they were escorted around the building. Members were shown the garden area where residents are encouraged to help grow vegetables. The main eating area was pleasant and had clear details of what food was available that day. Members were shown the TV area and craft area and also told that they have regular intergenerational days with a local school. The unit was in good decorative order and very clean. The manager explained about a dementia garden project that is planned and the unit sits in a very green expanse of land; it sounds that the project will only add to the quality of the garden space for the residents. Members had the opportunity to see the treatment room and there seems to be an issue with appropriate storage at the unit, although it was explained that some shed storage would soon be available. All those spoken to in the hair salon said how much they enjoy hair day. There were many and varied activities available to the residents. It was clear from those spoken to that they enjoyed their time in the unit and felt well looked after. They enjoyed the food and everyone spoken to appeared content. The words 'home' and 'happy' were used many times by the residents we spoke with.

**Cwm Calon Localised Base**: Members were warmly welcomed by the Manager and observed a bright an uncluttered reception and entrance area. Manager was proud to welcome the Members and share the work of Cwm Calon. Facilities were well laid out and organised by staff and informed that a number of activities take place at the same time, either within the premises or outside using the minibus; a range of outdoor trips are offered. The Manager clearly had a passion which was shared by her team – clearly very much a team spirit. Volunteers also spoken to who give of their time. Members spoke to many of the service users who advised that they liked attending Cwm Calon. Some had just returned from a cinema visit. There was a buzz about the place; staff and service users clearly interacted well together.

Overall impression is of a service which BCBC and staff can be justly proud of. **Glyncynffig Hostel**: Members were able to speak to most of the residents. All residents spoken to were happy with the care and support of staff. Staff were excited about the development of the new provision for young people with complex needs.

**Heathfields Residential Home**: Members were impressed with the homely feel when entering the premises and the spacious rooms available for residents. All the residents spoken to were very content and happy. It was of no surprise to learn that the home is almost always at full capacity.

**Penybont Court Residential Home**: Despite the very challenging needs of the service users, the home provides very safe and clean accommodation and caters for a variety of needs across different age groups, e.g. the home provides services such as entertainment and day trips for which they have been commended. Members met a number of staff who appeared well motivated and happy. They also met service users from both male and female units and service users appeared happy and well catered for. Members were both impressed with the service provided and satisfied with the quality of care provided by staff

**Danygraig House Residential Home**: Establishment was clean and bright, staff friendly and warm on discussion and residents that were spoken to were happy and well presented clothing and appearance. A good feeling that they were being cared for and looked after. Members were shown food menu, which was varied and interesting. Grounds were well maintained and plenty of chairs and benches available outside. Entertainment was organised for residents on occasion, good engagement with staff and with catering staff who were very approachable and forthcoming

## **Adult Social Care - Advocacy Arrangements**

Statutory Independent Professional Advocacy (IPA) is provided under the Bridgend Voice & Choice service. This is delivered by 3 x independent providers: PromoCymru, who operate the BVC Advocacy Hub (contact centre); MHMWales, who operate 2 x contracts for client-specific IPA; and People First Bridgend, who operate IPA for clients with a learning disability.

To March 2020 the BVC Advocacy Hub received 364 contacts with 246 contacts connected and supported.

The Advocacy Hub is able to provide initial information and advice, signpost to other IAA services, support individuals to self-advocate, or make referrals to informal or formal advocacy. For 2019/20, 50 referrals were passed to statutory IPA services via the Hub.

The IPA service operated by MHMWales and PFB are able to receive referrals via the Hub or directly from referring social work teams. In this period the number of new IPA referrals accepted as unique individuals was 92.

The IPA service providers are working with BCBC to identify where advocacy support has helped an individual to meet National Wellbeing Outcomes.

Some of the outcomes achieved, as reported by IPA service providers, include:

• I know and understand what care, support and opportunities are available and use these to help me achieve my wellbeing

- I can access the right information, when I need it, in the way I want it and use this manage and improve my wellbeing
- My voice is heard and listened to
- My individual circumstances are considered
- I speak for myself and contribute to the decisions that affect my life, or have someone who can do it for me

Some examples of comments from client to the IPA provider are as follows:

I wanted to write to thank you for your amazing, professional, and individualised advocacy support

It is so reassuring, there are not enough words to express, how invaluable your advocacy service and support has, and continues to be. I live alone, I have no family of my own. I felt lost and isolated and lacked any confidence to access services or query/complain about poor treatment, especially in light of the sensitive nature of living with mental health issues. I feel I have found that essential, crucial support in advocacy support services, where I am listened to actively, heard, and supported

## Children's Social Care:

Rota visits are undertaken by Elected Members to Children's social care settings, following which a report is submitted which focusses on the quality of care provided to service users. 5 rota visits to these settings took place during the period April 2019 - March 2020. Some comments received are included below:

**Bakers Way:** Members were warmly welcomed by the manager and team. It was noted that all had been with the respite facility for a considerable time. This often means that staff feel valued in what they are doing which in turn gives parents and children confidence and stability in using the respite service. Members spoke with each of the children who were all happy. The service users do need a high level of support and one to one engagement and this engagement presented a good atmosphere. Meal and overnight arrangements were discussed and how children are taken on a wide range of trips and visits using the minibus. Members were also informed of how they are stimulated through play.

**Maple Tree House:** Establishment was clean and tidy. No concerns with appearance. Member had the opportunity to meet with one or two service users who advised that everything was ok and staff were good. Retention of staff will always be an issue in this type of service environment but staff present were very helpful and honest about their roles.

**Sunnybank:** Satisfactory visit of Sunnybank. Significant improvements to interior making the home more homely for service users. Members spoke to a client who is making excellent progress who would have difficulties completing his education without the one to one support on offer.

**Crosspoint Children's Home:** A very informative visit of a much-needed service where there is little alternative provision. Members were escorted around the premises by the manager who was very enthusiastic about the service and the facility provided.

## Children's Social Care – Advocacy Arrangements

Advocacy for children and young people in Bridgend is provided through a regional contract to deliver the National Approach to Statutory Advocacy, as prescribed by Welsh Government. The contract for Bridgend transferred from the Western Bay region into the Cwm Taf Morgannwg region on 1<sup>st</sup> May 2019. The service provider in Bridgend remained in place, namely Tros Gynnal Plant. This continuity of provider ensured that all ongoing advocacy cases at the point of contract transfer were maintained with existing advocates.

For the period May 2019/March 2020, the advocacy service delivered the following:

| Active Offers made:                | 68 |
|------------------------------------|----|
| Of which Active Offers accepted:   |    |
| Issue-based Advocacy cases opened: |    |
| Of which cases were closed:        |    |

The level of advocacy being provided in Bridgend remains consistently high, and the increasing numbers of Active Offers being made and delivered indicates an improving position under the new regional service.

# Social Services and Wellbeing Act (Wales) 2014 - National Performance Framework:

In previous years as part of the National Performance Framework Local Authorities have collected qualitative information annually about people who use their Social Care Services. However, the National Survey was not sent out for 2019/20 as Welsh Government were reviewing the Performance Management Framework, and Local Authorities were advised by Welsh Government that the survey was no longer to be undertaken in its current format.

## 6. STATISTICAL INFORMATION 2019/2020

## **Number of Representations Received and Timescales**

| Table 1 |  |
|---------|--|
|---------|--|

| No. Representations Received<br>Statutory Complaints Procedure – April 2019 to March 2020 |              |                     |                       |
|-------------------------------------------------------------------------------------------|--------------|---------------------|-----------------------|
|                                                                                           |              | Complaints          | Compliments/Comments  |
| Adult Social Care                                                                         |              | 85                  | 85                    |
| Children's Social Care                                                                    |              | 148                 | 8                     |
| Total Complaints: 233                                                                     |              |                     |                       |
| Breakdown                                                                                 | Business     | 6 *informal         | 3                     |
|                                                                                           | Support      |                     |                       |
| *see table 2 for                                                                          | /Finance     |                     |                       |
| informal breakdown                                                                        | Commissioned | 19 *informal        | Total Compliments: 96 |
|                                                                                           | Stage 1      | 27 (13 ASC, 14 CSC) |                       |
|                                                                                           | Stage 2      | 5 (2 ASC, 3 CSC)    |                       |

**Timescales:** 100% Stage 1 complaints were resolved within the prescribed timescale of 10 working days.

**Timescales:** 100% Stage 1 complaints were acknowledged in writing within 2 working days of the date of their receipt. 100% were resolved within the prescribed timescale of 10 working days and written responses provided within 5 working days of the date of resolution. There were no complaints received outside the 12 month time limit for investigation.

### Complaints Resolved Informally (pre-Complaints Procedure Stage 1)

Bridgend County Borough Council complaints processes have, for a number of years, involved successful early resolution of complaints wherever possible. Recently, the new Complaint Guidelines emphasise that the complaints process will provide for a more straightforward and citizen centred approach. Swift and effective complaints handling is also encouraged with an expectation that the majority of complaints and representations should be resolved by Local Resolution.

Complaints staff therefore undertake a significant amount of work liaising with managers to identify and agree swift resolutions to the satisfaction of the complainant (by the end of the working day following the day on which the complaint was made).

| No. Complaints Resolved prior to invoking the formal Complaints<br>Procedure(s) 2019/2020 |         |  |  |
|-------------------------------------------------------------------------------------------|---------|--|--|
|                                                                                           | 2019/20 |  |  |
| Adult Social Care                                                                         | 53      |  |  |
| Children's Social Care                                                                    | 123     |  |  |
| Business/Finance<br>Support                                                               | 6       |  |  |
| <b>Commissioned Services</b>                                                              | 19      |  |  |
| Total:                                                                                    | 201     |  |  |

Statistics reflect that the Directorate has continued to achieve a high level of early resolution for complainants. The number of complaints resolved by this approach in previous years are 234 in 2018/19, 198 in 2017/18 and 187 in 2016/17. Therefore although there has been a reduction in the number of complaints with early resolution by 33 this year it is important also to note that the total overall number of complaints received in the year by the Directorate has also reduced by 44.

Some of the feedback comments received in relation to Complaint staff's involvement with complainants in terms of discussion to understand the nature of complaints and potential early resolution is as follows:-

Thank you for doing this for me. It has really reduced my anxiety and stress Thank you so much... the meeting today made me and my family feel valued and I am very grateful for all your help

### **Corporate Complaints Procedure**

There are instances whereby aspects of a complaint do not fall within the remit of the social services statutory complaints procedure and, in these instances, the Authority's Corporate Complaints Procedure is utilised; 35 complaints were received which were deemed appropriate to be addressed in accordance with the Corporate Complaints Procedure during 2019/20; 8 related to Adult Social Care (5 at stage 1 and 3 at stage 2), 27 to Children's Social Care (5 at stage 1, and 22 at stage 2), and 0 related to Business/Finance Support.

### Total Representations Received 209/20

The total number of representations received in relation to Adult Social Care and Children's Social Care is as follows:-

### Table 3

| 2019/20 - Total No. Representations Handled via:   |     |  |  |
|----------------------------------------------------|-----|--|--|
| Complaints Resolved at pre-Complaints stage 201    |     |  |  |
| Statutory Social Services Complaints (St 1 & St 2) | 32  |  |  |
| Corporate Complaints (St 1 and St 2)               | 35  |  |  |
| Ombudsman                                          | 9   |  |  |
| Total:                                             | 277 |  |  |

The total number of complaints (Stage 1 and Stage 2) received and addressed in accordance with the Statutory Complaints Procedure by Social Services during 2019/2020 was 32 compared with 41 in 2018/19.

### **Complaint Outcomes (Statutory)**

Complaint outcomes are identified within the categories: Upheld, Partially Upheld and Not Upheld. Outcomes for each service area have been recorded during 2019/20 as follows:-

| 2019/20    | Adult<br>Social Care | Children's Social<br>Care | Business<br>/Finance Support | Total |
|------------|----------------------|---------------------------|------------------------------|-------|
| Not Upheld | 8                    | 4                         | -                            | 12    |
| Partially  |                      |                           |                              | 5     |
| Upheld     | 1                    | 4                         | -                            |       |
| Upheld     | 4                    | 6                         | -                            | 10    |

## Table 4 – Complaint Outcomes (St. 1 - Statutory Complaints Procedure)

### NATURE OF COMPLAINTS

The nature of complaints received varied and included:-

### Table 5

| 2019/20 – Most Common Complaints Received     |  |
|-----------------------------------------------|--|
| Quality / Level of Service / Standard of Care |  |
| Lack of / Poor Communication                  |  |
|                                               |  |
| Disagreement with Assessment / Care Plan      |  |
| Unacceptable Delays                           |  |

 Poor advice / misinformation

 Staff attitude / conduct

 Policy / Procedure Non-compliance

 Missed / Late Appointments / Times of Visits

 Charges for Care Services

 Disagreement with Policy / Procedure

### 7. HOW COMPLAINTS WERE RESOLVED and LESSONS LEARNED

A variety of methods were used to resolve complaints, including:-

- Liaison by complaints officers with senior managers to identify/agree immediate/informal resolution;
- Meetings by senior officers with complainants to discuss/resolve their concerns;
- Provision of explanation of reasons for decisions (verbal and/or written);
- Provision of an apology (written), where appropriate;
- Corrective actions, e.g. change of decisions, review of procedures;
- Reassessment (independent);
- Advocacy services/support;
- Independent investigation;
- Staff training (E:learning).

Key lessons learned during 2019/20 were as follows:-

| Table | 6 |  |
|-------|---|--|
|       |   |  |

| Service Area               | Lessons Learned/Actions Implemented                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |  |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Adult Social<br>Care:      | <ul> <li>Develop a Joint Protocol which would include guidance for residential staff to improve communication between BCBC Social Services Department and the District Nursing Team (particularly in a situation where the individual being cared for by residential care staff has a clear medical need).</li> <li>Discussions should take place with the G.P. surgery to ensure that arrangements can be secured to ensure that GP support is available and provided when required.</li> <li>Ensure that individuals in residential care (permanent or respite) are offered a choice each morning of what they want to wear for the day</li> <li>Ensure that it is made clear to individuals and their family members during their pre-assessment visit that the home is a residential care home and does not provide 1:1 care.</li> <li>Ensure that staff understand the importance of respecting and implementing residents' and family members wishes as far as practicably possible. e.g. use of own personal hygiene products, offer of choice of clothing etc</li> </ul> |  |  |
| Children's<br>Social Care: | <ul> <li>Inconsistent application of Child Protection Procedures –<br/>lesson learned shared with staff directly involved in this area</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |  |

|                            | of practice and a rolling programme of safeguarding procedures training is in place across the Directorate.                                                                                                                                |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Children's<br>Social Care: | <ul> <li>Inaccurate recording and poor quality of case information –<br/>Recording skills training in place across the Directorate and<br/>Corporate Data Protection and GDPR training in place across<br/>the Local Authority.</li> </ul> |

### Welsh Language Standards

There have been no complaints received during this reporting period that have been communicated via the medium of Welsh.

To ensure compliance with the requirements of the Welsh Language Standards all complaints publicity material, including leaflets and the complaints website have been translated and are readily available in the medium of Welsh.

### **Compliments**

Compliments are regarded as important information which can be used to identify good practice. All compliments are therefore recorded centrally and details provided in management reports. As mentioned above, 96 compliments were recorded during 2020/21, a selection of which are set out below:-

### Table 7

Compliments - Adult Social Care:

**Common Access Point**: X asked me to send her 'thanks' to Y, also complimented her for being very helpful and supportive over the last few days while she was resolving her concerns regarding Mrs Z.

**Common Access Point**: Many thanks for your assistance in setting up an assessment for possible Domiciliary care for my wife X. You have a very easy and sympathetic style of communicating and it is appreciated.

**CRT Reablement:** I found the service was very good and couldn't find any faults, the staff involved were very friendly and helpful. I was more than pleased.

Glyncynffig: Staff are very good and very understanding

**ICNT West:** I would like to comment on Mum's meeting, it seemed to be a masterclass in discharge planning and we are all grateful for your efforts. I know Dad certainly found it a lot less traumatic than he'd anticipated...

**Hospital Team**: You may have heard from the hospital That my uncle Z died on 2nd October. Although we knew this was the most likely outcome, it was very helpful to have the process of finding a care home explained so clearly. I wanted to thank you for your help. It was good to know that there was nothing more X's family could be doing for him at that time and that the social care team did not become involved until he was ready to be discharged. This had not been made clear on the ward but perhaps the staff were being tactful as they already knew this was likely to be unnecessary. Thank you for your help and the kindness you showed in taking time to explain clearly the process which is so familiar to you. It was very helpful at a time when I was not sure if there was more I should be doing. Best wishes

**Community Learning Disability Team**: To all staff and especially X, (social worker) I would like to say thank you for supporting my son over a lot of years. Again I'd like to say thank you very much to you all for supporting my child. Thank you very much.

**Occupational Therapy**: The occupational therapist went to my Dads today and he was very kind and empathetic to my Dads needs

Compliments – Children's Social Care:

**MASH/Assessment Team**: I would like to acknowledge the extensive work you have undertaken on this case and crucially in terms of the direct work and time spent with the children to support them in the process of accommodation and separation from their siblings. It was clear that you worked above our usual statutory processes to support these children. Additionally, your assistance in consultations in Court were valuable.

**MASH/Assessment Team**: I took a phone call off the mother of Y and Z wanting to speak to X. Mum explained that she wanted to thank X in relation to speaking to the children yesterday as she received positive feedback from them saying that X was really lovely."

**Permanence Team**: Please can you record that Conwy Local Authority have approached X as a result of his work within the Permanence Team and asked that he conference call with 2 Team Managers within the local authority to advise them about setting up their own permanence service. This a wonderful compliment to X and the permanence service that we provide.

**16 Plus Team**: I was sorry that I wasn't able to see you in X's last review. I just wanted to say that it has been a pleasure working with you. You are such a wonderful social worker. You have been brilliant at keeping me informed about everything and you always have the best interests of the child in mind. You are calm, unflappable and able to contain risk which is so helpful with the young people we see. You are an ambassador for social services and a model for the way social services can work collaboratively with other professionals.

I don't know who your supervisor is but I hope you will share this e mail with her/him as I feel strongly that she/he should know how amazing you are

**East Safeguarding Team**: I just wanted to let you know the GAL was singing the SW's praises in his evidence. He made the following comments: "Really good social worker, competent does not go halfway there. She has carried out meticulous assessments and undertaken brilliant direct work with the children. She has worked hard at establishing a relationship with both the children and their parents. It has been a benefit to this family to have been allocated her to the case". Thought I would pass on the comments as they don't get said enough

**Fostering:** I've just had a phone call from 'X' who wanted to advise she's been to a meeting with 'Y' and feels she has gone above and beyond to support 'Z's plan. 'X' explained that 'Y' has given excellent advice to 'Z's parents and is very supportive of them. 'Y' has been expected to do a great deal of transport to and from contact which has been increased to a high level and 'X' feels that Lisa has transported without complaining. 'X' said 'Y' has done everything they have asked her to do and more and described her as "fantastic" and so she wants this raised, particularly for her annual review as she is aware that her initial report was a little negative however, 'Y' has been fantastic over the last month or so."

Compliments - Business Support/Finance:

**Financial Safeguarding**: Thank you again for all of your support and excellent 'person centred approach' shown towards 'X' – this is really appreciated and when I have 5 I will certainly advise our commissioning team J

**Residential Charging**: I've just taken a call from 'X'. He wanted to pay his invoice but didn't want me to take payment as he wanted to thank you personally for all the help and support you have provided.

**Residential Charging**: Thank you for taking the time to explain dads costs. It's been very hard to sort things out with his funeral and registering his death due to

distance. So I was dreading sorting out his affairs for his care home fees, but I must say you have been so helpful and patient in explaining all that I had to do from filling in the application form (several calls to you) and to its conclusion. I really must express how professional and polite but above all friendly you have been. You are a great asset to Bridgend Borough Council and I felt I had to say so too, people are always quick to email in complaints but not that quick to compliment.

## 8. ACHIEVEMENTS IN 2019/2020

- Complaints staff have encouraged and worked closely with managers/staff to aim to resolve complaints locally and as swiftly as possible. This is reflected in the high number of complaints resolved at the pre-complaints stage **(Table 2)** of 201.
- There was a reduction from 38 to 27 (11) in the number of Stage 1 formal complaints handled in the period compared to 2018/19, however there was a slight increase in the number of Stage 2 complaints from 3 to 5. Overall there was a reduction in all social services complaints received by 42 (from 275 to 233) this period compared to 2018/19.

### 9. OBJECTIVES FOR 2020/2021

- Continue to encourage and work with managers/staff to aim to resolve complaints locally and as swiftly as possible;
- Considering the slight increase in the number of cases progressing to Stage 2 of the complaints process and the request from the Ombudsman to progress all requests for a stage 2 to an independent investigation, there will be a need to further increase the cohort of available and appropriately skilled independent investigators
- Work with ICT to develop the use of the Welsh Community Care Information System (WCCIS) to record and report on complaints; initial work has begun in this area and the plan is to achieve this in 2020/21
- The Complaints Awareness E:learning module developed in 2015/16 (aimed at new and existing staff employed by the Directorate) has had a low staff take-up. Consideration will therefore be given to inclusion of this Module within the Social Services Induction Programme to ensure that all new starters complete it.

### 10. EQUALITIES

A screening for equality impact has been carried out in relation to the representation and complaints procedure. There is no negative impact on the protected equality characteristics.

There have been no complaints received during the reporting period in relation to the Social Services Representations and Complaints Procedure.

Report prepared for Claire Marchant Statutory Director of Social Services

By the Business Support Manager and Complaints & Quality Staff

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## **BRIDGEND COUNTY BOROUGH COUNCIL**

## **REPORT TO CABINET**

### 15 DECEMBER 2020

### **REPORT OF THE CORPORATE DIRECTOR COMMUNITIES**

### GYPSY AND TRAVELLER ACCOMMODATION ASSESSMENT 2020

### 1. Purpose of report

1.1 The purpose of this report is to outline the findings of the Gypsy and Traveller Accommodation Assessment (GTAA) and seek authorisation to submit the Assessment to Welsh Ministers for approval. This will allow the Local Housing Authority to fulfil its statutory duty and enable the statutory deposit Local Development Plan (LDP) consultation to proceed as per the Delivery Agreement.

### 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objective under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. **Supporting a successful sustainable economy** taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.

### 3. Background

- 3.1 The Local Housing Authority has a statutory duty to carry out an assessment of the accommodation needs of Gypsies and Travellers residing in or resorting to its area under Part 3 of the Housing (Wales) Act 2014. The Act requires Local Housing Authorities to undertake a GTAA at least every 5 years, although there is flexibility to undertake GTAAs more frequently if a material change in the level of need in the area has been identified. The GTAA must be subject to consultation and submitted to Welsh Ministers for approval. If an approved assessment identifies need for additional pitches within an Authority's area, the Local Housing Authority has a legal duty to ensure that need is met by exercising its powers under section 56 of the Mobile Homes (Wales) Act 2013.
- 3.2 The Town and Country Planning (Local Development Plan) (Wales) Regulation 17 (LDPR 17) requires the Council to publish its deposit Local Development Plan (LDP) for public inspection and consultation before submitting it to Welsh Government. Welsh Government wrote to all Local Authorities in September 2019 to confirm those undertaking an LDP Review must ensure the GTAA establishes an evidence base

for Gypsy and Traveller needs across the entire plan period. Welsh Government also confirmed that this may necessitate undertaking of a new GTAA (and providing appropriate site allocations, where relevant) prior to the statutory deposit LDP consultation to ensure plans can be found sound through the examination process and are able to be adopted.

3.3 The Council last published a GTAA in 2016 (covering the period up to 2031) and the Local Housing Authority would have therefore been required to review this Assessment in 2021. However, as the Replacement LDP covers the period 2018-2033 and consultation on the deposit LDP is scheduled for early 2021, a slightly early review of the GTAA is necessary to comply with the LDP Delivery Agreement.

### 4. Current situation/proposal

- 4.1 Work on a revised GTAA began in November 2019 in accordance with Welsh Government Guidance. A final draft report was completed in May 2020. The revised GTAA sought to understand the accommodation needs of the Gypsy and Traveller population in Bridgend County Borough through a combination of desk-based research, stakeholder engagement and consultation with members of the Travelling Community. In addition, a range of local stakeholders were invited to sit on a Project Steering Group. A total of 3 interviews were completed with Gypsies and Travellers living on authorised sites in Bridgend County Borough. In addition, an interview was completed with a Travelling Showperson household living at a site in Porthcawl, an interview was completed with a household living in bricks and mortar, and an interview was completed with a household living on a public site in another local authority with links to Bridgend. There are relatively low numbers of Gypsy and Traveller households that reside in or resort to the County Borough, yet this level of engagement indicates how comprehensively the GTAA was publicised. All primary interviews were successfully completed prior to the initial COVID-19 lockdown being imposed on 23<sup>rd</sup> March 2020.
- 4.2 The revised GTAA estimated a County Borough need of 5 pitches for the first 5 years of the GTAA period and a further 2 pitches for the remainder of the LDP period. The total estimated pitch provision needed for Gypsies and Travellers in Bridgend County Borough was identified as being 7 pitches up until 2033. This total was the projected amount of provision necessary for the Local Housing Authority to meet its statutory obligations towards identifiable needs of the population arising in the area. The need comprised of combination of doubled-up households, movement from bricks and mortar homes and new household formation. This need could be accommodated across two new sites and through intensification of existing sites as follows:

- i) There is need for one private site with up to three pitches (Family A). During the consultation, the respective family cited ownership of a private site in Pen-y-fai that may be suitable for these purposes.
- ii) There is a 'doubled-up' household currently residing on a private site in Coytrahen (Family B). This household indicated that they may be able to afford a private site or may need to rent a pitch on a public (i.e. Council managed) site. There are also two older children on the site whose future needs could potentially be accommodated on the same (new) site.
- iii) The remaining need has been identified from children living on private sites and could be addressed through the intensification of existing sites to increase the number of caravans that are currently permitted. In particular, there is a family with children living on a site in Pen-Y-Bryn (Family C) who indicated there may be room for additional mobile homes.
- 4.3 Progress on gaining approval for the GTAA has stalled since it was completed in May 2020. This presents a significant risk in terms of slippage to the Replacement LDP timetable as consultation on the deposit LDP cannot commence until the revised GTAA is approved by Welsh Ministers and suitable site(s) are allocated. As considerable time has passed since the Assessment was completed, there is also a risk that Welsh Government may now consider the findings out-of-date, although the impacts of the pandemic may allow for some flexibility in this respect.
- 4.4 The Replacement LDP must be clear on whether the situation has changed since the GTAA was published. For example, sites that have been granted planning permission since the GTAA was published will impact on the level of remaining need to be delivered through the plan. Where the need has changed from the GTAA this must be clearly expressed and justified.
- 4.5 Family A's needs could potentially be met through submission of a planning application on the private site in the family's ownership. This would be dependent on the size of the parcel of land and its suitability in planning terms. If an application was submitted prior to the adoption of the Replacement LDP, the application would be assessed against existing LDP Policy COM6. Otherwise, an appropriate allocation would need to be identified in the Replacement LDP.
- 4.6 The needs of Family B would also be better understood through a more detailed accommodation assessment by the Local Housing Authority. The family did not indicate that they currently own any land and an accommodation assessment would determine whether the family have the means to purchase a private site. This could

lead to submission of a planning application for assessment against existing LDP Policy COM6 and/or allocation of a site within the Replacement LDP as appropriate. However, if an accommodation assessment indicated the family do need a public site, this would place a duty on the Local Housing Authority to directly provide a site under section 56 of the Mobile Homes (Wales) Act 2013. A site would need to be allocated within the Replacement LDP and funding bids would need to be submitted to Welsh Government to secure Sites Capital Grant Funding to enable its development.

- 4.7 The needs of Family C could potentially be accommodated through intensification of the existing site, although this would be dependent on a more detailed accommodation assessment by the Local Housing Authority. These needs could be met through submission of a planning application, again facilitated through proactive engagement
- 4.8 In depth accommodation assessments have been initiated with all three families.

## 5. Effect upon policy framework and procedure rules

- 5.1 Submission of the GTAA to Welsh Ministers will enable the Local Housing Authority to discharge its duties under Part 3 of the Housing (Wales) Act 2014, following the guidance published under section 106 of the Act.
- 5.2 Town and Country Planning LDPR 17 requires the Council to publish its deposit LDP for public inspection and consultation before submitting the LDP to Welsh Government. An approved GTAA will inform the deposit LDP and any related allocations, based on evidence of Gypsy and Traveller needs across the entire plan period.

### 6. Equality Impact Assessment

6.1 There are no direct implications associated with this report. However, the policies contained within the Replacement LDP will require an equalities impact assessment to be carried out.

## 7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 The GTAA has been produced with close involvement of the Gypsy and Traveller Community, reflecting the diversity of the population the Council serves and whose well-being the Council is seeking to improve. The Assessment has recognised the needs of current and future generations of Gypsies and Travellers and has provided the opportunity for them to influence decisions about priorities and service delivery. This process has particularly contributed to the well-being goal of ensuring 'a Wales of Cohesive Communities'. This will, in turn, help inform development of the Replacement LDP, which will be prepared in accordance with the 7 Wellbeing goals and the 5 ways of working as identified in the Act.

### 8. Financial implications

8.1 The GTAA itself has already been funded through Housing's core revenue budget. Development of any resulting private sites will be funded by the Travelling Community. If a public site is required, the Local Housing Authority would need to make an application for Welsh Government Sites Capital Grant funding in relation to Gypsy and Traveller sites. (Welsh Government annually review local authority funding needs and availability of Sites Capital Grant. It is therefore unlikely that the Council would be required to fund the capital costs directly). The latter scenario would also render to Local Housing Authority liable for the ongoing management of any site(s).

### 9. Recommendations

- 9.1 It is recommended that Cabinet:
  - (a) Approve the Gypsy Traveller and Accommodation Assessment findings and Final Report (Appendix 1); and
  - (b) Approve the Gypsy Traveller and Accommodation Assessment for submission to Welsh Ministers to enable the Council to fulfill its duty to meet assessed needs.

Janine Nightingale **Director of Communities** 15<sup>th</sup> December 2020

Contact officer: Joanne Ginn, Housing Solutions Team Manager

**Telephone:** 01656 643104

**Email:** Joanne.Ginn@bridgend.gov.uk

Postal address: Civic Offices, Angel Street, Bridgend

### Background documents: None

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Cyngor Bwrdeistref Sirol

# Bridgend County Borough Council Gypsy and Traveller Accommodation Assessment

Final Report May 2020



Opinion Research Services The Strand, Swansea SA1 1AF Steve Jarman and Michael Bayliss Enquiries: 01792 535300 · info@ors.org.uk · www.ors.org.uk

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# 1. Executive Summary

## Introduction and Methodology

- <sup>11</sup> The primary objective of this Gypsy and Traveller Accommodation Assessment (GTAA) is to provide a robust assessment of current and future need for Gypsy and Traveller<sup>1</sup> accommodation in Bridgend County Borough. It is a robust and credible evidence base which can be used to aid in the understanding of, and the provision of Traveller pitches and plots, and potential transit provision for the Replacement Bridgend Local Development Plan period to 2033. The outcomes of this GTAA will replace the outcomes of the pervious GTAA for Bridgend County Borough that was published in 2016.
- <sup>12</sup> The GTAA has sought to understand the accommodation needs of the Gypsy and Traveller population in Bridgend County Borough through a combination of desk-based research, stakeholder engagement and engagement with members of the Travelling Community. In addition, a range of local stakeholders were invited to sit on a Project Steering Group. A total of 3 interviews were completed with Gypsies and Travellers living on authorised sites in Bridgend County Borough. In addition, an interview was completed with a Travelling Showperson household living at a site in Bridgend; an interview was completed with a household living in bricks and mortar; and an interview was completed with a household living on a public site in another local authority with links to Bridgend. The GTAA has been comprehensively publicised and with several interviews having been completed, despite there being low numbers of Gypsy and Traveller households that reside in or resort to the County Borough compared to some other local authorities in Wales.

<sup>1.3</sup> The baseline date for the study is **April 2020**.

## Key Demographic Findings

- <sup>14</sup> Ethnicity data was captured from all of the households that were interviewed on the Gypsy and Traveller sites and in bricks and mortar. All of the sites in Bridgend County Borough are occupied by Welsh Travellers, English Travellers and Romany Gypsies. In addition, a Travelling Showmen's family were identified living on land in Bridgend.,
- <sup>15</sup> In total the site interviews and other interviews covered 26 residents. This was made up of 13 adults and 13 children and teenagers aged under 18. This equates to 50% adults and 50% children and teenagers. Demographic information showed a mixed range of ages across the sites, though a higher proportion of the Traveller population who were interviewed were younger when compared to the overall population (the settled community and the Gypsy or Irish Traveller community) of Bridgend County Borough in the 2018 Mid-Year Estimate.

<sup>&</sup>lt;sup>1</sup> See Chapter 2 for the planning definition of a Traveller in Wales.

### Pitch Needs – Gypsies and Travellers

- <sup>16</sup> Based upon the evidence presented in this study the estimated pitch provision needed for Gypsies and Travellers in Bridgend County Borough for the first 5 years of the GTAA plan period is for **5 pitches**, and for the remainder of the GTAA plan period is for **a further 2 pitches**. This gives a total need for the whole GTAA plan period of **7 pitches**. These figures should be seen as the projected amount of provision which is necessary to meet the statutory obligations towards identifiable needs of the population arising in the area. These figures are made up of a combination of doubled-up households; movement from bricks and mortar; and new household formation.
- <sup>17</sup> A detailed breakdown which sets out the components that make up this additional need, together with any other issues that have been taken into consideration are included in **Chapter 6** of this report.

## Plot Needs - Travelling Showpeople

<sup>18</sup> Whilst there are no formal Travelling Showpeople yards in Bridgend County Borough, contact was made with a Travelling Showmen's household. This household stated that their current accommodation was unsuitable for their needs and that they are seeking to privately purchase land to develop a new yard to operate from. As such the GTAA does not identify any need for plots for Travelling Showmen.

### Summary

#### Figure 1 – Summary of Identified Need in Bridgend (2020-2033)

| Need                        | Years 0 to 5 | Years 6 to 13 | TOTAL |
|-----------------------------|--------------|---------------|-------|
| Permanent Pitches           | 5            | 2             | 7     |
| Transit Pitches             | 0            | 0             | 0     |
| Travelling Showpeople Plots | 0            | 0             | 0     |
| TOTAL                       | 5            | 2             | 7     |

### **Transit Sites**

<sup>19</sup> It is recommended that there is **not a need for the Council to provide a permanent transit site** in Bridgend County Borough at this time. However, the Council should continue to monitor the number of unauthorised encampments and continue to follow the management-based approach set out in the Gypsy and Traveller Management Protocol through the use of short-term toleration to deal with shortterm transient stops. If it becomes apparent that a growing number of unlawful encampments are settling within the County Borough for periods exceeding several days at a time, then this position will need to be re-visited.

# 2. Background and Policy Context

## The Study

- <sup>21</sup> Opinion Research Services (ORS) were appointed by Bridgend County Borough Council (the Council) in November 2019 to complete a robust and up-to-date needs assessment of accommodation for Gypsies and Travellers residing and resorting in Bridgend County Borough for the period to 2033.
- <sup>22</sup> The study provides an evidence base to enable the Council to comply with their requirements towards Gypsies and Travellers under Part 3 of the Housing (Wales) Act 2014. The Act requires Local Authorities to undertake a GTAA at least every 5 years, although Local Authorities have flexibility to undertake GTAAs more frequently if a material change in the level of need in the area has been identified. The Council published a GTAA in 2016 (covering the period up to 2031), although has now formally commenced a revision to the Local Development Plan (LDP). Welsh Government wrote to all Local Planning Authorities in September 2019 to confirm those undertaking an LDP Review must ensure the GTAA establishes an evidence base for Gypsy and Traveller needs across the entire plan period. Welsh Government also confirmed that this may necessitate undertaking of a new GTAA (and providing appropriate site allocations, where relevant) prior to the statutory Deposit consultation to ensure plans can be found sound through the examination process and are able to be adopted.
- <sup>23</sup> This GTAA therefore provides an assessment of need for Gypsy and Traveller accommodation in Bridgend County Borough to fulfil these requirements, updating the previous GTAA published in 2016. It is a robust and credible evidence base which can be used to aid in the understanding of, and the provision of Traveller pitches and plots, and also to support the Replacement Bridgend Local Development Plan (LDP) which covers the period 2018-2033.
- <sup>24</sup> We would note at the outset that the study covers the needs of Gypsies (including English, Scottish, Welsh and Romany Gypsies), Irish Travellers, New (Age) Travellers, and Travelling Showpeople, but for ease of reference we have referred to the study as a Gypsy and Traveller Accommodation Assessment (GTAA).

<sup>2.5</sup> The baseline date for the study is **April 2020**.

## Legislation and Guidance

## Welsh Government Circular 005/2018

- <sup>26</sup> Welsh Government Circular 005/2018 provides updated guidance on the planning aspects of identifying sustainable sites for Gypsies and Travellers. It also outlines how planning authorities and Gypsies and Travellers can work together to achieve this aim. It supersedes advice contained in Circular 30/2007 "Planning for gypsy and traveller caravan sites", Circular 78/91 "Travelling Showpeople" and Circular 76/94 "Gypsy Sites Policy and Unauthorised Camping".
- <sup>2.7</sup> The Circular include guidance on a range of issues relating to Gypsies and Travellers including:
  - » Definition of Travellers

- )) Gypsies and Travellers A Context
- )) Duty to Provide Sites
- )) Providing the Evidence Base
- )) Regional Working
- )) Development Plans
- )) Major Development Projects
- )) Designated Areas
- )) Planning Applications
- )) Enforcement
- )) Appeals
- )) Human Rights and Equality of Opportunity
- )) Monitoring Planning Applications

### Well-being of Future Generations (Wales) Act 2015

<sup>28</sup> In relation to Gypsies and Travellers, Welsh Government Circular 005/2018 sets out that:

7. The Well-being of Future Generations (Wales) Act 2015 sets a framework for local authorities across Wales to ensure the 'sustainable development principle' (meeting the needs of the present without compromising the ability of future generations to meet their own needs) is met. Section 4 of the Act puts in place a number of well-being goals which authorities are to seek to achieve in order to meet this principle. These goals include achieving 'a Wales of cohesive communities', containing attractive, viable, safe and well-connected communities, and 'a Wales of vibrant culture and thriving Welsh language', containing a society that promotes and protects culture, heritage and the Welsh language.

8. Housing is a fundamental issue that affects the lives of people across Wales, including our Gypsy and Traveller communities. The Welsh Government seeks to ensure a wide choice of accommodation is available to meet the needs of all members of the community. It is reflective of the Government's commitment to ensure equality of opportunity for all sections of the community and in this instance, Gypsies and Travellers should have equal access to culturally appropriate accommodation as all other members of the community.

### Housing (Wales) Act 2014

- <sup>29</sup> Part 3 of the Housing (Wales) Act 2014 (the Act) sets out that a *local housing authority must, in each review period, carry out an assessment of the accommodation needs of Gypsies and Travellers residing in or resorting to its area.*
- 2.10 Section 102 of the Act requires that local authorities must prepare a report which they must submit to Welsh Ministers for approval that:
  - )) details how the assessment was carried out;

- » contains a summary of:
  - the consultation it carried out in connection with the assessment, and
  - the responses (if any) it received to that consultation;
- » details the accommodation needs identified by the assessment.
- 2.11 Once approved the local housing authority must publish the assessment.
- 2.12 If need is identified in the GTAA report, Section 103 of the Act requires that a local authority must exercise its powers in Section 56 of the Mobile Homes (Wales) Act 2013 so far as may be necessary to meet those needs.
- 2.13 Section 106 of the Act sets out that local authorities should have regard to any guidance given by Welsh Ministers. Guidance on Undertaking Gypsy and Traveller Accommodation Assessments was published by Welsh Government in May 2015 and this Guidance still remains in place in 2020.
- 2.14 The GTAA Guidance covers the following issues:
  - » Why a specific GTAA is required?
  - » What should be produced?
  - » Who needs to be consulted?
  - » What data sources need to be reviewed?
  - » Understanding the culture of Gypsy and Traveller communities.
  - » How to identify and communicate with Gypsies and Travellers?
  - » How to design, manage and undertake a GTAA?
  - » Support with partnership working and working regionally.
  - » Exploring specialist surveys, techniques and questions to be used.
  - » How accommodation 'need' is assessed?
  - » Submitting reports to Welsh Ministers.
  - » How to make provision for identified need?

2.15 Section 108 of the Act sets out that:

- » Accommodation needs includes, but is not limited to, needs with respect to the provision of sites on which mobile homes may be stationed;
- Sypsies and Travellers means persons of a nomadic habit of life, whatever their race or origin, including persons who, on grounds only of their own or their family's or dependant's educational or health needs or old age, have ceased to travel temporarily or permanently, and members of an organised group of travelling show people or circus people (whether or not travelling together as such), and all other persons with a cultural tradition of nomadism or of living in a mobile home;
- » Mobile home has the meaning given by section 60 of the Mobile Homes (Wales) Act 2013.

## Mobile Homes (Wales) Act 2013

- 2.16 The GTAA Guidance sets out the requirement that local authorities have to meet a legal duty to exercise their functions to provide mobile home pitches to meet any identified needs. These are set out in Section 60 of the Mobile Homes (Wales) Act 2013.
- 2.17 In this Act "mobile home" means:
  - » Any structure designed or adapted for human habitation which is capable of being moved from one place to another (whether by being towed, or by being transported on a motor vehicle or trailer) and any motor vehicle designed or adapted for human habitation, but does not include any railway rolling stock which is for the time being on rails forming part of a railway system, or any tent.
  - » A structure designed or adapted for human habitation which is composed of not more than 2 sections separately constructed and designed to be assembled on a site by means of bolts, clamps or other devices, and is, when assembled, physically capable of being moved by road from one place to another (whether by being towed, or by being transported on a motor vehicle or trailer).

## Welsh Government Designing and Managing Gypsy and Traveller Sites Guidance

2.18 As well as publishing guidance on undertaking GTAAs in May 2015 the Welsh Government also published additional guidance on designing and managing Gypsy and Traveller sites in order to assist local authorities in meeting need for Gypsies and Travellers. These two documents are intended as a guide to assist Local Authorities in providing appropriate services at reasonable cost to the public purse for Gypsies and Travellers living on residential sites in Wales. They contain practical guidance to assist local authorities to ensure sites are fit-for-purpose, and how best to manage public Traveller sites. The guidance is not statutory. However, it is anticipated by Welsh Government that the guidance will help local authorities and others in the development, improvement and management of Gypsy and Traveller sites, and will form part of the consideration of the Welsh Government in assessing applications for Sites Capital Grant funding in relation to Gypsy and Traveller sites.

## Local Plan Policies

## Local Development Plan (2006-2021)

2.19 The existing Local Development Plan (LDP) is the Bridgend Local Development Plan (2006-2021) and it was adopted by the Council in September 2013. The Plan sets out the land-use planning policies of the County Borough which are used in the determination of planning applications. These policies include land-use allocations for different types of development (i.e. housing, employment, retailing, education, open space etc.) as well as criteria for assessing individual proposals. Potentially the Plan has a direct effect on the lives of every resident of the County Borough as well as major implications for landowners. The LDP, will guide development in the County Borough up to 2021. A new Replacement Bridgend Local Development Plan (2018-2033) is currently being prepared. 2.20 The LDP has a specific policy COM6 relating to Gypsy and Traveller Sites. It also recognises that Bridgend County Borough is not an area in which any sizeable numbers of gypsies and travellers have resided, or resort to.

### Policy COM6 - Gypsy and Traveller Sites

Sites and/or pitches to accommodate gypsies and travellers residing in or resorting to the County Borough will be permitted where they satisfy the following criteria:

1. There is an identified need for a site and/or pitch;

2. In sequential order of preference it has been demonstrated that there are firstly no suitable sites or pitches available within existing settlement boundaries; or secondly that a site or pitch cannot be located within the curtilage of an existing development within the countryside;

3. Are well related to community services and facilities;

4. Capable of being served by utilities including waste disposal and recovery;

5. Can accommodate residential and home-based business uses without detriment to amenity and character of the area;

6. Capable of being screened and suitably landscaped to a standard compatible with either its urban or rural surroundings; and

7. Provide an appropriate layout, in terms of pitches, amenity buildings, hard standings and open spaces.

**6.1.28** Bridgend County Borough is not an area in which any sizeable numbers of gypsies and travellers have resided, or resort to. There is currently one privately owned Gypsy and Traveller site (with planning permission) comprising two pitches just north of Pencoed. There are no 'permanent' unauthorised developments or long-term encampments in the County Borough.

**6.1.29** Local authorities are required to assess the accommodation needs of Gypsy families (Housing Act 2004 S.225 & 226). Planning Policy Wales (2012) states that it is important for LDPs to have policies for the provision of sites. It indicates that where there is an assessment of unmet need for Gypsy and Traveller accommodation, sufficient sites should be allocated in the LDP to meet these needs.

**6.1.29** As a supplement to the Bridgend County Borough Local Housing Market Assessment (2009) a Gypsy and Traveller Accommodation Assessment was commissioned. Its purpose was to assess the need for permanent residential and transit pitches for Bridgend's Gypsy and Traveller population. The report concluded that there was no evidence to suggest a need for a residential site; however, it did identify a need for 6 transit pitches within Bridgend County to 2021. The report recommended that the Council consider if the provision of a transit site would be suitable or whether a management solution would be a more effective and preferred option. The Council is developing a management solution by means of a structured and tolerant 'peripatetic' service coordinated by the Local Authority in partnership with the Police and other agencies.

**6.1.31** In tandem with the management solution the accommodation requirements of Gypsies and Travellers will be closely monitored and Policy COM6 will provide a suitable framework for the assessment of permanent and / or transit sites if a future need is identified.

**6.1.32** Policy COM6 provides the scope for gypsies and travellers who do not choose to be accommodated in settled communities to have the opportunity to be accommodated on sites or pitches designed to house temporary and/or mobile accommodation only. Such sites are not opportunities for permanent residential buildings, which would be contrary to other Policies in the Plan relating to the protection of the countryside. In demonstrating the suitability of a site and in applying the sequential test at criterion 2 above, a proposal will need to demonstrate to the Council that sequentially preferable sites are not economically viable.

2.21 The Bridgend County Borough Protocol for the Management of Unauthorised Gypsy and Traveller Encampments was published in June 2012. The aim of this Protocol is to address the need for an effective, inter agency approach to the management of unauthorised Gypsy and Traveller encampments in Bridgend County Borough. The purpose of the Protocol is to consider the human rights and the ongoing welfare of Gypsies and Travellers in Bridgend County Borough balanced against the need to protect land and property from trespass. The scope of the Protocol extends to how Bridgend County Borough Council (BCBC) works with South Wales Police where unauthorised encampment situations arise, recognising that other Public bodies such as the Local Health Board and the Environment Agency may also need to be involved, dependant on local circumstances.

## Replacement Bridgend Local Development Plan (2018-2033)

- 2.22 The Council is statutorily required, under Section 69 of the Planning and Compulsory Purchase Act 2004, to undertake a full review of the adopted Local Development Plan (LDP) at intervals not longer than every 4 years from the date of adoption. The Replacement LDP is now being prepared and will express, in land-use terms, the wellbeing objectives and priorities of the Bridgend Public Services Board's Well-being Plan.
- 2.23 The Council is required to assess the accommodation needs of Gypsy and Traveller families and include policies for provision of sites in the Replacement LDP. The findings of this GTAA will be a key consideration in the plan making, monitoring and review process for the Council's Replacement LDP; forming a key part of the evidence base that will be subject to public scrutiny through the plan preparation process and public examination.
- 2.24 The Replacement LDP will identify suitable locations for permanent and/or transit sites that this GTAA deems necessary to meet the needs of Gypsies and Travellers. It will also include a criteria-based policy that will provide a clear and fair rationale for the determining of Gypsy and Traveller site planning applications in accordance with Welsh Government Circular 005/2018. The circular is clear that criteria-based policies must be fair, reasonable, realistic and effective in delivering sites and must not rule out or place undue constraints on the development of Gypsy and Traveller sites (paragraph 49).
- 2.25 In addition, the sequential approach to site selection set out within the Circular must be reflected within policies; providing equal weighting to sites that may come forward 'within or adjacent' to settlement boundaries. Criteria will also be included to assess proposals for Gypsy and Traveller sites in the

countryside if there is a lack of suitable sustainable locations within or adjacent to existing settlement boundaries.

# Definition of Key Terms

2.26 The 2015 GTAA Guidance contains common definitions that have been used in the Guidance and that will also be used in the GTAA Report. These are set out in the table below:

| Gypsies and Travellers     | <ul> <li>(a) Persons of a nomadic habit of life, whatever their race or origin, including:</li> <li>(1) Persons who, on grounds only of their own or their family's or dependant's educational or health needs or old age, have ceased to travel temporarily or permanently, and</li> <li>(0) Members of an organized group of travelling show people or circus people (whether or not travelling together as such); and</li> <li>(b) All other persons with a cultural tradition of nomadism or of living in a mobile home.</li> </ul> |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Residential site           | A permanent residential site can be privately<br>owned or owned by the Local Authority. This site<br>will be designated for use as a Gypsy and Traveller<br>site indefinitely. Residents on these sites can<br>expect to occupy their pitches for as long as they<br>abide by the terms of their pitch agreements,<br>under the Mobile Homes (Wales) Act 2013.<br>Working space may also be provided on, or near,<br>sites for activities carried out by community<br>members.                                                          |
| Temporary residential site | These sites are residential sites which only have<br>planning permission or a site licence for a limited<br>period. Residents on these sites can expect to<br>occupy their pitches for the duration of the<br>planning permission or site licence (or as long as<br>they abide by the terms of their pitch agreements,<br>under the Mobile Homes (Wales) Act 2013 –<br>whichever is sooner).                                                                                                                                            |

| Transit site             | Transit sites are permanent facilities designed for                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          | temporary use by occupiers. These sites must be<br>designated as such and provide a route for<br>Gypsies and Travellers to maintain a nomadic way<br>of life. Individual occupiers are permitted to<br>reside on the site for a maximum of 3 months at<br>a time.                                                                                                                                                             |
|                          | Specific terms under the Mobile Homes (Wales)<br>Act 2013 apply on these sites. Working space may<br>also be provided on, or near, sites for activities<br>carried out by community members                                                                                                                                                                                                                                   |
| Temporary Stopping Place | Also known as a 'stopping place', 'Atchin Tan', or<br>'green lane', amongst other names. These are<br>intended to be short-term in nature to assist Local<br>Authorities where a need for pitches is accepted,<br>however, none are currently available. Pro-<br>actively identified temporary stopping places can<br>be used to relocate inappropriately located<br>encampments, whilst alternative sites are<br>progressed. |
|                          | Temporary stopping places must make provision<br>for waste disposal, water supply and sanitation at<br>a minimum.                                                                                                                                                                                                                                                                                                             |
| Residential pitch        | Land on a mobile home site where occupiers are<br>entitled to station their mobile homes indefinitely<br>(unless stated in their pitch agreement). Typically<br>includes an amenity block, space for a static<br>caravan and touring caravan and parking.                                                                                                                                                                     |
| Transit pitch            | Land on a mobile home site where occupiers are<br>entitled to station their mobile homes for a<br>maximum of 3 months.                                                                                                                                                                                                                                                                                                        |
|                          | Transit pitches can exist on permanent residential sites; however, this is not recommended.                                                                                                                                                                                                                                                                                                                                   |
| Unauthorised encampment  | Land occupied without the permission of the<br>owner or without the correct land use planning<br>permission. Encampments may be tolerated by<br>the Local Authority, whilst alternative sites are<br>developed.                                                                                                                                                                                                               |

| Unauthorised development         | Land occupied by the owner without the necessary land use planning permission.                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Current residential supply       | The number of authorised pitches which are<br>available and occupied within the Local Authority<br>or partnership area. This includes pitches on Local<br>Authority or private sites.                                                                                                                                                                                                                                           |
| Current residential demand       | Those with a need for authorised pitches for a range of reasons, including:                                                                                                                                                                                                                                                                                                                                                     |
|                                  | An inability to secure an authorised pitch leading to occupation of unauthorised encampments;                                                                                                                                                                                                                                                                                                                                   |
|                                  | An inability to secure correct planning permission for an unauthorised development;                                                                                                                                                                                                                                                                                                                                             |
|                                  | Households living in overcrowded conditions and want a pitch;                                                                                                                                                                                                                                                                                                                                                                   |
|                                  | Households in conventional housing demonstrating cultural aversion;                                                                                                                                                                                                                                                                                                                                                             |
|                                  | New households expected to arrive from elsewhere.                                                                                                                                                                                                                                                                                                                                                                               |
| Future residential demand        | The expected level of new household formation<br>which will generate additional demand within the<br>5-year period of the accommodation assessment<br>and longer LDP period.                                                                                                                                                                                                                                                    |
| Overall residential pitch need   | The ultimate calculation of unmet<br>accommodation need, which must be identified<br>through the Gypsy and Traveller accommodation<br>assessment process. This figure can be found by<br>adding the immediate residential need to the<br>future residential demand. The overall residential<br>need will capture the needs across the 5-year<br>period within which the accommodation<br>assessment is considered to be robust. |
| Planned residential pitch supply | The number of authorised pitches which are<br>vacant and available to rent on Local Authority or<br>private sites. It also includes pitches which will be<br>vacated in the near future by households moving<br>to conventional housing or in other<br>circumstances. Additional pitches which are due                                                                                                                          |

|                                     | to open or private sites likely to achieve planning<br>permission shortly should be included as planned<br>residential supply.                                                                                                                                                                                                              |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Household                           | In this guidance this refers to individuals from the same family who live together on a single pitch / house / encampment.                                                                                                                                                                                                                  |
| Concealed or 'doubled-up' household | This refers to households which are unable to<br>achieve their own authorised accommodation<br>and are instead living within authorised<br>accommodation (houses or pitches) assigned to<br>another household.<br>This may include adult children who have been<br>unable to move home or different households<br>occupying a single pitch. |
| Household growth                    | In this guidance household growth is defined by<br>the number of new households arising from<br>households which are already accommodated in<br>the area.                                                                                                                                                                                   |

# 3. Analysis of Existing Data

<sup>3.1</sup> The purpose of this section of the GTAA is to set out current information relating to the Gypsy and Traveller population in Bridgend County Borough including any previous assessments of need, socio-demographic data, caravan count data and the current provision of accommodation.

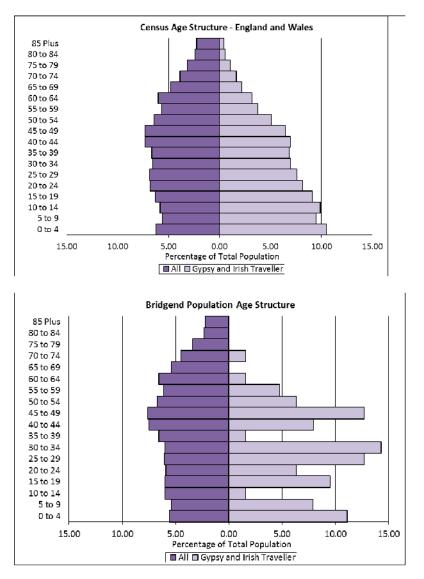
## Bridgend GTAA 2016

- <sup>32</sup> The most recent GTAA for Bridgend County Borough was completed by ORS and published in May 2016. Based upon the evidence presented in the study the estimated additional pitch provision needed for Gypsies and Travellers in Bridgend County Borough for the first 5 years of the GTAA plan period was for no additional pitches, and for the remainder of the GTAA plan period was for a further 1 additional pitch. This gave a total need for the whole GTAA plan period of 1 additional pitch.
- <sup>33</sup> It was recommended that there was not a need for the Council to provide a permanent transit site in Bridgend County Borough, and that the Council should continue to monitor the number of unauthorised encampments and use the management approach set out in the LDP and in the Gypsy and Traveller Management Protocol.
- <sup>34</sup> Whilst there are no Travelling Showpeople yards in Bridgend County Borough, contact was made with a number of Travelling Showpeople living in Bridgend County Borough, the Vale of Glamorgan and Gloucester who expressed a wish to independently develop a private yard in South Wales.

## Population Data – 2011 Census

- <sup>3-5</sup> Analysis of 2011 Census data relating to the Gypsy and Traveller population identified a total of 26 households (18 living in a house or bungalow, 4 living in a flat and 4 living in a caravan) and 63 individuals who identified themselves as Gypsies or Irish Travellers living in Bridgend County Borough – representing less than 0.05% of the population as a whole. It is likely that this could be an under-estimate given the accepted lower than average levels of response to the Census from the members of the Gypsy and Traveller community. The 2021 Census may provide a better understanding of the Gypsy and Traveller population through the inclusion of Roma in the question about ethnicity.
- <sup>36</sup> Despite the likely under-estimate of the population of Gypsies and Irish Travellers, data from the 2011 Census does identify some significant demographic differences when compared to the population as a whole. These are important in terms of explaining the higher rate of new household formation for Gypsy and Traveller households compared with the settled population. In summary the Census shows that nationally for England and Wales:
  - » Just under half of Gypsy or Irish Traveller households had dependent children (45%), compared to 29% for England and Wales as a whole.
  - » The median age of Gypsies or Irish Travellers was 26 years compared to the national median of 39 years.
  - » Just 6% of the Gypsy or Irish Traveller population were aged 65 years and over compared to a national figure of 16%.

- » Gypsies or Irish Travellers below 20 years of age accounted for 39% of the population compared to a national figure of 24%.
- » Gypsies or Irish Travellers below 10 years of age accounted for 20% of the population compared to a national figure of 12%.
- » Gypsies or Irish Travellers had the lowest proportion of people rating their health as good or very good at 70% compared to a national figure of 81%.
- <sup>3.7</sup> The charts below show the age structure for the whole population (All) and the Gypsy or Irish Traveller population in England and Wales, and in Bridgend County Borough. This shows that there is a higher proportion of Gypsy or Irish Traveller children aged 0-9 and adults aged between 25 and 59, and significantly lower proportions of those aged 59 and over. This is due to higher birth rates and lower life expectancy for the Gypsy and Traveller population.



#### Figure 2 - Comparison of Census Age Structure (2011 Census)

<sup>38</sup> When household composition data from the 2011 Census is compared between the overall population for Bridgend County Borough and those who identified themselves as Gypsies or Irish Travellers there are further differences. This shows that there are no single person Gypsy and Traveller households aged 65 and over, as well as showing a higher proportion of lone parent households. These patterns are statistically consistent with national patterns in relation to the Travelling Community.

Figure 3 - Comparison of Housing Composition in Bridgend County Borough (2011 Census)

| Household Composition        | All<br>Households<br>(%) | Gypsy or Irish<br>Traveller<br>(%) |  |
|------------------------------|--------------------------|------------------------------------|--|
| One-person household         | 28.2                     | 23.1                               |  |
| Aged 65 and over             | 13.1                     | 0.0                                |  |
| One family only              | 66.0                     | 65.4                               |  |
| Ages 65 and over             | 8.9                      | 0.0                                |  |
| Married or civil partnership | 35.4                     | 26.9                               |  |
| Cohabiting couple            | 9.9                      | 11.5                               |  |
| Lone parent                  | 9.0                      | 26.9                               |  |
| Other household types        | 5.8                      | 3.8                                |  |

<sup>3.9</sup> When accommodation type data from the 2011 Census is compared between the overall population for Bridgend County Borough and those who identified themselves as Gypsies or Irish Travellers there are also further differences. This shows a lower proportion of Gypsies or Irish Travellers living in detached properties and a much higher proportion living in flats, maisonettes or apartments, or mobile/temporary accommodation (or on Traveller sites).

Figure 4 - Comparison of Accommodation Type in Bridgend County Borough (2011 Census)

| Accommodation Type                                               | All<br>Households<br>(%) | Gypsy or Irish<br>Traveller<br>(%) |
|------------------------------------------------------------------|--------------------------|------------------------------------|
| Whole house or bungalow: Total                                   | 92.9                     | 68.6                               |
| Whole house or bungalow: Detached                                | 25.8                     | 17.6                               |
| Whole house or bungalow: Semi-detached                           | 40.7                     | 35.3                               |
| Whole house or bungalow: Terraced (including end-terrace)        | 26.3                     | 15.7                               |
| Flat, maisonette or apartment, or mobile/temporary accommodation | 7.1                      | 31.4                               |

3.10 When tenure type data from the 2011 Census is compared between the overall population for Bridgend County Borough and those who identified themselves as Gypsies or Irish Travellers there are again differences. This shows a lower proportion of Gypsy or Irish Traveller households that are owned outright or owned with a mortgage or through shared ownership – and a higher proportion of households that are socially rented, or privately rented.

#### Figure 5 - Comparison of Tenure Type in Bridgend County Borough (2011 Census)

| Tenure                                            | All<br>Households<br>(%) | Gypsy or Irish<br>Traveller<br>(%) |
|---------------------------------------------------|--------------------------|------------------------------------|
| Owned or shared ownership: Total                  | 72.6                     | 30.8                               |
| Owned outright                                    | 35.0                     | 15.4                               |
| Owned with a mortgage or loan or shared ownership | 37.7                     | 15.4                               |
| Social rented: Total                              | 13.8                     | 23.1                               |
| Rented from council (Local Authority)             | 4.0                      | 0.0                                |
| Other social rented                               | 9.9                      | 23.1                               |
| Private rented or living rent free: Total         | 13.5                     | 46.2                               |
| Private landlord or letting agency                | 10.8                     | 38.5                               |
| Other private rented or living rent free          | 2.8                      | 7.7                                |

3.11 When economic activity status data from the 2011 Census is compared between the overall population for Bridgend County Borough and those who identified themselves as Gypsies or Irish Travellers there are further differences. This actually shows that a slightly higher proportion of Gypsy or Irish Traveller households that are economically active but a lower proportion who ae in employment; that a higher proportion who are unemployed and a higher proportion who are economically inactive due to looking after home or family; and a significantly lower proportion are economically inactive due to retirement (although there is a very small proportion of the Gypsy or Irish Traveller Census population in Bridgend County Borough aged over 60).

Figure 6 - Comparison of Economic Activity Status in Bridgend County Borough (2011 Census)

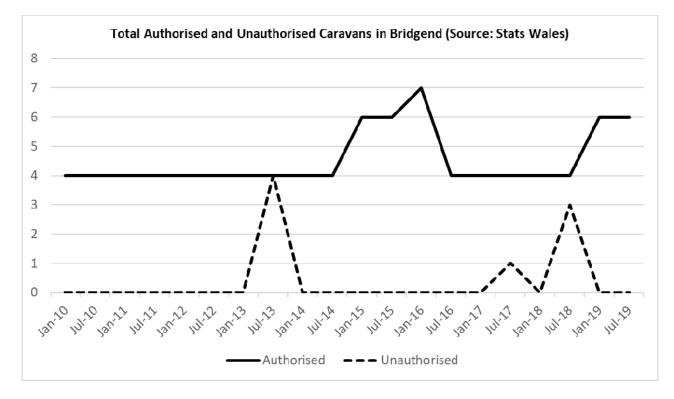
| Economic Activity            | All<br>Households<br>(%) | Gypsy or Irish<br>Traveller<br>(%) |
|------------------------------|--------------------------|------------------------------------|
| Economically active: Total   | 58.6                     | 65.3                               |
| In employment: Total         | 54.0                     | 40.8                               |
| Employee: Total              | 46.4                     | 30.6                               |
| Self-employed: Total         | 6.0                      | 8.2                                |
| Unemployed: Total            | 4.6                      | 24.5                               |
| Economically inactive: Total | 41.4                     | 34.7                               |
| Looking after home or family | 3.5                      | 8.2                                |
| Long-term sick or disabled   | 7.2                      | 2.0                                |
| Retired                      | 24.1                     | 2.0                                |

## Gypsy and Traveller Caravan Count Data

- 3.12 Another source of published information on the Gypsy and Traveller population is the bi-annual Gypsy and Traveller Caravan Count which is conducted by each Local Authority in Wales on a specific date in January and July of each year and reported to Welsh Government. This is a physical count of the number of *caravans* on both authorised and unauthorised sites across Wales.
- 3.13 As this count is of caravans *and not* households, it makes it very difficult to interpret and use for a study such as this because it does not count pitches, resident households or household demographics. The count is a 'snapshot in time' conducted by the Local Authority on a specific day, and therefore any unauthorised sites

or encampments which occur on other dates are not recorded. Likewise, any caravans that are away from sites on the day of the count will not be included. The count also does not seek to determine the ethnic status of the occupiers of caravans.

- 3.14 However, the data captured in the Caravan Count does give an indication of the number of sites, and authorised and unauthorised caravans in each local authority, and can be useful in supporting the determination of any transit needs and identifying year on year trends to support an assessment of need.
- 3.15 The latest Gypsy and Traveller Caravan County data for Wales is from July 2019 and was published in October 2019.
- 3.16 Figure 6 shows data for the number of authorised and unauthorised caravans that have been recorded in the Gypsy and Traveller Caravan Count in Bridgend County Borough for the period 2010-2019.



#### Figure 7 - Comparison of the Number of Caravans in Bridgend County Borough

3.17 The January 2020 Gypsy and Traveller Caravan Count has not yet been verified and published by Welsh Government. However, the January 2020 count for Bridgend County Borough was completed by ORS and identified a total of 18 caravans on authorised private sites and 2 caravans on an unauthorised site.

### Current Accommodation Provision in Bridgend County Borough

- 3.18 One of the main considerations of this study is provide evidence to support the provision of pitches and plots to meet the current and future accommodation needs of Gypsies and Travellers in Bridgend County Borough. A pitch is an area which is large enough for one household to occupy and typically contains enough space for one or two caravans but can vary in size. A site is a collection of pitches which form a development exclusively for Gypsies and Travellers. For Travelling Showpeople, the most common descriptions used are a plot for the space occupied by one household and a yard for a collection of plots which are typically exclusively occupied by Travelling Showpeople.
- 3.19 The public and private provision of mainstream housing is also largely mirrored when considering Gypsy and Traveller accommodation. One common form of a Gypsy and Traveller site is a publicly provided residential site, which is provided by a Local Authority or by a Housing Association. Pitches on public sites can usually be obtained through signing up to a waiting list, and the costs of running the sites are met from the rent paid by the tenants (similar to social housing).
- 3.20 The alternatives to public residential sites are private residential sites and yards for Gypsies and Travellers. These result from individuals or families buying areas of land and then obtaining planning permission to live on them. Households can also rent pitches on some private sites that are run on a commercial basis. Therefore, these two forms of accommodation are the equivalent to private ownership and renting for those who live in bricks and mortar housing. Generally, the majority of Travelling Showpeople yards are privately owned and managed.
- 3.21 The Gypsy and Traveller population also has other forms of sites due to its mobile nature. Transit sites tend to contain many of the same facilities as a residential site, except that there is a limited period of residence which can vary from a period of weeks to a period of months. An alternative to a transit site is a temporary stopping place. This type of site also has restrictions on the length of time someone can stay on it but has much more limited facilities. A number of authorities also tolerate short-term stopovers without enforcement action.
- 3.22 Further considerations for the Gypsy and Traveller population are unauthorised developments and encampments. Unauthorised developments occur on land which is owned by the Gypsies and Travellers or with the approval of the landowner, but for which they do not have planning permission to use for residential purposes. Unauthorised encampments occur on land which is not owned by the Gypsies and Travellers for example layby's or car parks.

### Sites and Yards in Bridgend County Borough

- 3.23 In Bridgend County Borough, at the baseline date for this GTAA, there were no public sites; 6 private sites; no unauthorised sites; no public or private transit provision; and no Travelling Showpeople yards.
- 3.24 Whilst there is a large permanent fairground situated in Porthcawl, there are no planning records or evidence to suggest that the site has ever been used or has had planning consent as a Showperson's yard. It is classified as a permanent fairground which is a sui generis use. However, it is understood that there are a small number of Travelling Showmen's households living at the site, which are tolerated by the Council

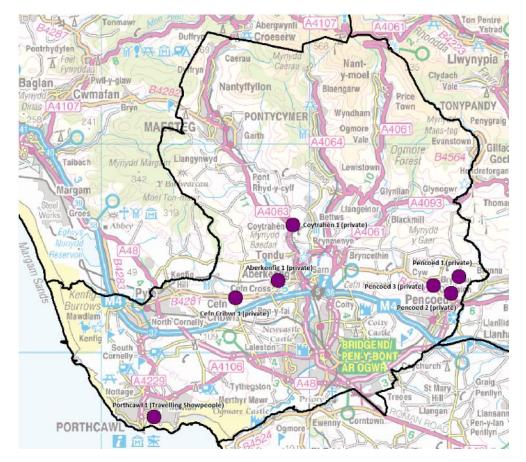
#### Figure 8 - Total amount of provision in Bridgend County Borough (April 2020)

| Category                                         | Sites/Yards | Pitches/Plots |  |
|--------------------------------------------------|-------------|---------------|--|
| Private with permanent planning permission       | 6           | 7             |  |
| Private sites with temporary planning permission | 0           | 0             |  |
| Public sites                                     | 0           | 0             |  |
| Public transit provision                         | 0           | 0             |  |
| Tolerated sites                                  | 0           | 0             |  |
| Unauthorised sites                               | 0           | 0             |  |
| Authorised Travelling Showpeople yards           | 0           | 0             |  |
| Tolerated Travelling Showpeople yards            | 0           | 0             |  |
| Unauthorised Travelling Showpeople yards         | 0           | 0             |  |

#### Figure 9 - Sites and Yards in Bridgend County Borough (April 2020)

| Site Name     | Pitches/Plots | Status  |  |
|---------------|---------------|---------|--|
| Aberkenfig 1  | 1             | Private |  |
| Cefn Cribwr 1 | 1             | Private |  |
| Coytrahen 1   | 1             | Private |  |
| Pencoed 1     | 1             | Private |  |
| Pencoed 2     | 1             | Private |  |
| Pencoed 3     | 2             | Private |  |

#### Map 1 - Indicative Location of Sites in Bridgend County Borough (April 2020)



# 4. Methodology

- <sup>4.1</sup> This section sets out the methodology that has been followed to deliver the outputs for this study. The Welsh Government GTAA Guidance issued under Section 106 of the Housing (Wales) Act sets out the requirements for the GTAA and the methodology and calculation of need that has been followed has sought to address these and allow for a full and robust GTAA to be completed. The study has been undertaken by Opinion Research Services in partnership with the Council and the approach taken covers the following core areas of work:
  - » Setting up a Project Steering Group.
  - » Identifying and analysing existing data sources.
  - » Publicising the accommodation assessment.
  - » Conducting the accommodation assessment surveys.
  - » Calculating the accommodation needs of Gypsies and Travellers.

<sup>4.2</sup> The stages below provide a summary of the methodology that was used to complete this study.

#### Project Steering Group

<sup>4.3</sup> The Welsh Government GTAA Guidance requires that a Project Steering Group be established to ensure that the study is informed by all available local knowledge and expertise. The Council set up and managed the Steering Group and the individuals who attended meetings of the Steering Group in Bridgend County Borough were:

| Name | Organisation                        | Role                                      |
|------|-------------------------------------|-------------------------------------------|
|      | Bridgend CBC                        | Development Planning                      |
|      | Bridgend CBC                        | Communications, Marketing and Engagement  |
|      | Linc Cymru Housing Association      | Registered Social Landlord Representative |
|      | Bridgend CBC                        | Education                                 |
|      | Valleys 2 Coast Housing Association | Registered Social Landlord Representative |
|      | Bridgend CBC                        | Development Planning                      |
|      | Bridgend CBC                        | Environmental Health                      |
|      | Wales and West Housing Association  | Registered Social Landlord Representative |
|      | Bridgend CBC                        | Education                                 |
|      | Bridgend CBC                        | Housing Solutions                         |
|      | Bridgend CBC                        | Community Cohesion                        |
|      | Opinion Research Services           | Consultant                                |
|      | Bridgend CBC                        | Communications, Marketing and Engagement  |
|      | Bridgend CBC                        | Communications, Marketing and Engagement  |
|      | Bridgend CBC                        | Housing Strategy                          |
|      | Opinion Research Services           | Consultant                                |

| Figure 10 – Bridgend  | County Borough | <b>GTAA</b> Steering | Group Membership |
|-----------------------|----------------|----------------------|------------------|
| rigure 10 - Driugeriu | County Dorough | UTAA Steering        | Group Membership |

- <sup>44</sup> As set out in the GTAA Guidance the key responsibilities of the Steering Group were to agree on the aims and objectives of the study; promote the benefits of the study to members of the Travelling Community; help identify households living in bricks and mortar and on unauthorised sites and encampments; provide expert stakeholder input into the identification of local need; provide feedback on the emerging outputs from the study; and to share and promote the final outcomes to members of the Travelling Community. The first Steering Group meeting was held in December 2019, the second meeting was held in March 2020, and the final scheduled meeting was replaced with remote dissemination of the findings in May 2020.
- <sup>4-5</sup> The first Steering Group meeting discussed the background to the GTAA and clarified the purpose and the role of the Group. Means of communicating the GTAA were also discussed, together with opportunities to engage with households living in bricks and mortar. The second Steering Group meeting provided an opportunity for an update on the site fieldwork and the outcomes of the publicity that was put in place. The final Steering Group meeting involved sharing the GTAA Report, discussing how the study outcomes could be communicated to members of the Travelling Community and how to address the identified need.
- <sup>4.6</sup> In addition to the Steering Group meetings conversations were held with a number of Steering Group members to gain views and information to support the wider assessment of need. These included Planning Officers, Education Officers and Housing Officers. Contact was also made with representatives from the Showmen's Guild and the Association of Independent Showpeople.
- <sup>4.7</sup> Finally, a short online survey was sent out to all Town and Community Councils in Bridgend County Borough.

#### Identify and Analyse Existing Data

- <sup>4.8</sup> A desk-based review was undertaken to collate and analyse a range of secondary data and other local intelligence that has been used to identify and support the assessment of current and future accommodation need including:
  - » Planning records.
  - » Census data.
  - » Site records and waiting lists.
  - » Caravan counts.
  - » Records of unauthorised sites/encampments.
  - » Information on planning applications/appeals.
  - » Information on enforcement actions.
  - » Existing GTAA's and other relevant local studies.
  - » Existing national and local policy, guidance and best practice.

### Publicise the Accommodation Assessment

- <sup>4.9</sup> Effective publicity and pre-notification was put in place at the start of the Assessment in order to encourage the Travelling Community to participate in the site and household interviews. This was particularly important in terms of identifying households living in bricks and mortar accommodation.
- 4.10 The approach to publicity was agreed with members of the Steering Group prior to the fieldwork commencing. The publicity was managed by the Council and included a poster and flyer which was placed in key locations across Bridgend County Borough including Leisure Centres, Life Centres, Libraries, GP Surgeries, Dentist Surgeries, Supermarkets and Leisure Attractions. A full list can be found in **Appendix C**. The GTAA was advertised on the Council's website, Facebook and Twitter pages. A letter was also left at sites where it was not possible to make contact with residents. Examples of the publicity can be seen in **Appendix D**. The main Housing Associations that operate in Bridgend County Borough were also provided with information regarding the GTAA and they advised the Council of any known households. Those households already known to the Steering Group and its internal and external partners were contacted directly by telephone and / or by letter (including letters sent home with school children) in accordance with GDPR. The households were able to either contact ORS directly themselves or give permission for the Council to provide their contact details to ORS.
- 4.11 The publicity set out above also included extensive work that was also completed by Officers from the Councils Education and Housing Departments to engage with members of the Travelling Community in Bridgend County Borough. This approach proved particularly successful and four of the households they engaged with ended up completing the household interview. As well as sending letters and flyers home with school children, Education staff adopted an 'open door' approach with families who wanted to discuss the GTAA. School secretaries read letters out to families individually, staff answered questions and encouraged households to participate in the GTAA. This happened in the weeks before and after letters and flyers were distributed. This stimulated discussion in the community, was well received and parents generally felt the assessment was a good idea.
- 4.12 Contact was also made with a Planning Agent who has represented households who have submitted planning applications for new Gypsy and Traveller sites in Bridgend County Borough in recent years. Through this process the Planning Agent was able to contact his clients to encourage them to engage with the GTAA process.

### Conducting the Accommodation Assessment Surveys

#### Site Interviews

4.13 Through the desk-based research and information from the Steering Group, ORS sought to identify all authorised and unauthorised sites, yards and encampments in Bridgend County Borough, and sought to undertake a full census-style interview with of the residents on all pitches and plots – as required by the Welsh Government Guidance.

4.14 Following agreed publicity and pre-notification activities, all Gypsy and Traveller pitches (no Travelling Showmen's plots were identified) were visited by ORS researchers. They sought to complete interviews with all of the residents using the questions set out in the GTAA Guidance.

#### **Bricks and Mortar Interviews**

4.15 ORS worked closely with the Council to identify and encourage households living in bricks and mortar to participate in the GTAA. Contacts were identified through members of the Steering Group, speaking with people on existing sites and adverts on social media, in combination with the extensive local publicity set out above. Telephone interviews were attempted with all contacts that were identified in compliance with the GTAA Guidance.

# Calculate the Accommodation Needs of Gypsies, Travellers and Travelling Showpeople

4.16 The Welsh Government GTAA Guidance sets out a detailed methodology to assess current and future pitch needs. This approach has been followed for the purpose of this GTAA. As with any housing assessment, the underlying calculation is comprised of a relatively small number of factors. In this case, the key issue for residential pitches is to compare the supply of pitches available for occupation with the current and future population need. This information has been obtained from a combination of the desk-based research and the outcomes of the site and household interviews, together with additional information from members of the Steering Group and other local stakeholders. The key factors in each of these elements are set out below.

### Current Residential Supply

- » Occupied local authority pitches.
- » Occupied authorised private pitches.
- » Vacant local authority pitches and available private pitches.
- » Pitches expected to be vacated in the near future.
- » New local authority pitches private pitches with planning permission.

### Current Residential Demand

- 4.17 Total current residential demand is made up of the following components. It was important to make full use of the desk-based research and intelligence from members of the Steering Group to address issues of double counting (for example bricks and mortar households who are also on the waiting list for pitches):
  - » Households on unauthorised encampments.
  - » Households on unauthorised developments.
  - » Concealed /over-crowded/doubled-up households<sup>2</sup>.

<sup>&</sup>lt;sup>2</sup> Following the guidance set out in Paragraphs 195-201 of the GTAA Guidance.

- » Conventional housing movement from bricks and mortar<sup>3</sup>.
- » New households to arrive from waiting lists/in-migration.

#### **Future Demand**

- 4.18 Total future demand is a result of the formation of new households during the study period. ORS has undertaken extensive research into the population and household growth of the Gypsy and Traveller community in England and Wales (see Appendix E). This was used to inform this element of the Welsh Government GTAA Guidance (see Paragraphs 203-209). Paragraph 203 sets out that the research completed by ORS suggests that an acceptable growth rate is usually within the range of 1.50% – 3.00% per annum and Paragraph 204 sets out that Local Authorities should analyse the demographic data provided by community members to consider their own local anticipated growth over the 5 year period.
- 4.19 In addition, information from the site interviews provides details of the gross number of new households expected to form within the first 5 years of the study (although it is important to net this off against supply that has been identified during the first 5 years of the study).
- 4.20 The estimate of new household formation for years 6-13 of the study has been completed by applying a net compound formation rate based on demographic evidence from the site interviews that were completed. The base for this calculation is the figure arrived at for the first 5 years of the study which includes all current authorised households, all households identified as current demand (including those not currently living on a pitch or plot), and new household formation for years 0-5 of the study identified from the site interviews. Further evidence to support the approach taken to calculate new household formation is set out in Chapter 6.

#### **Final Outcomes**

4.21 All of the components of supply and demand are presented in an easy to understand table as set out in the GTAA Guidance in Table 3. A separate table has been prepared for the current and future needs of Gypsies, Travellers and for Travelling Showpeople as their needs should be considered independently as their circumstances are different from that of the wider travelling community.

#### **Transit Provision**

4.22 The GTAA also includes an assessment of the need for any transit sites or temporary stopping places to meet the needs of members of the Travelling Community who either travel permanently or for part of the year. In order to investigate the potential need for transit provision when undertaking the GTAA, ORS have undertaken analysis of records of unauthorised sites and encampments that were identified during the deskbased research. ORS have also sought to conduct interviews with Gypsies and Travellers on any sites present during the course of the study to identify whether their needs are for transit accommodation or permanent accommodation in any given locality. Data from the Gypsy and Traveller Caravan Count has also been considered as supporting evidence.

<sup>3</sup> Following the guidance set out in Paragraphs 172-183 of the GTAA Guidance.

## Compliance with Engagement Checklist

4.23 The table below shows that this GTAA has been compliant with all of points set out in the Engagement Checklist in the Welsh Government GTAA Guidance.

#### Figure 11 – Engagement Checklist

|   | Task                                                                                                                                                     | Completed |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
|   | Visit every Gypsy, Traveller and Travelling Showperson household identified                                                                              |           |
| 1 | through the data analysis process up to 3 times, if necessary.                                                                                           |           |
| - |                                                                                                                                                          |           |
|   | All sites were visited up to 3 times and some more than 3 times.                                                                                         |           |
|   | Publish details of the GTAA process, including contact details to allow community                                                                        |           |
|   | members to request an interview, on the local authority website, Travellers Times website and the World's Fair publication.                              |           |
|   |                                                                                                                                                          |           |
| 2 | Extensive publicity was undertaken to promote the GTAA and details can be found in                                                                       |           |
|   | Appendix C and Appendix D. However, Worlds Fair ceased being published as a                                                                              |           |
|   | weekly newspaper in 2019 and Travellers Times no longer publish details of GTAAs on                                                                      |           |
|   | their Facebook pages.                                                                                                                                    |           |
|   | Consult relevant community support organisations, such as those in Annex 1.                                                                              |           |
| 2 | Due to the year low number of Curry sites in Dridsond County Develop hereby the                                                                          | _         |
| 3 | Due to the very low number of Gypsy sites in Bridgend County Borough only the Showman's Guild were contacted. In addition, engagement was completed with |           |
|   | Housing Associations who operate in the study area.                                                                                                      |           |
|   | Develop a Local Authority waiting list for both pitches and housing, which is                                                                            |           |
|   | accessible and communicated to community members.                                                                                                        | _         |
| 4 |                                                                                                                                                          |           |
|   | There are no public sites in Bridgend County Borough.                                                                                                    |           |
|   | Endeavour to include Gypsies and Travellers on the GTAA Project Steering Group.                                                                          |           |
| - | Due to the small numbers of Cursu and Traveller bouseholds within the sounty                                                                             | _         |
| 5 | Due to the small numbers of Gypsy and Traveller households within the county borough, it was not possible to encourage a member of the Gypsy and         |           |
|   | Traveller community to sit on the Steering Group.                                                                                                        |           |
|   | Ensure contact details provided to the local authority by community members through                                                                      |           |
|   | the survey process are followed up and needs assessed.                                                                                                   |           |
| 6 |                                                                                                                                                          |           |
|   | All contacts provided to and by the local authority were followed up with                                                                                |           |
|   | a combination of interviews with members of the Travelling Community.                                                                                    |           |
|   | Consider holding on-site (or nearby) GTAA information events to explain why community members should participate and encourage site residents to bring   |           |
|   | others who may not be known to the local authority.                                                                                                      |           |
| 7 |                                                                                                                                                          |           |
|   | Due to the very small number of sites in Bridgend County Borough this was not thought                                                                    |           |
|   | to be appropriate.                                                                                                                                       |           |
|   |                                                                                                                                                          |           |

# 5. Survey Findings

## Background

<sup>51</sup> The desk-based research and additional information from members of the Steering Group identified a total of 5 private Gypsy and Traveller sites with permanent planning permission; 1 unauthorised Gypsy and Traveller site; and no Travelling Showpeople yards in Bridgend County Borough.

| Site Name     | Pitches | Status              |
|---------------|---------|---------------------|
| Aberkenfig 1  | 1       | Private - Permanent |
| Cefn Cribwr 1 | 1       | Private - permanent |
| Coytrahen 1   | 1       | Private - Permanent |
| Pencoed 1     | 1       | Private - Permanent |
| Pencoed 2     | 1       | Private - Permanent |
| Pencoed 3     | 2       | Private - Permanent |
| TOTAL         | 7       |                     |

#### Figure 12 - Sites in Bridgend County Borough (April 2020)

- <sup>52</sup> Interviews were attempted between January and March 2020 and a total of 3 successful interviews were completed with households on 2 of the private sites. Whilst it was possible to make contact with residents on 3 of the other private sites, the residents refused to take part in an interview, and it was not possible to make contact with residents on the other private site. In addition, an interview was completed with a Travelling Showpeople household.
- <sup>53</sup> The GTAA Guidance advocates the use of intermediaries trusted by the community to encourage Travellers to participate in household interviews. Discussions were therefore held with a Planning Agent as an intermediary in an attempt to further encourage participation. The Agent represented and had developed a rapport with households living on the 2 occupied sites where he had represented households. Several attempts were made to encourage these households to participate in an interview, however, both sets of households still expressed no interest in taking part in the Assessment.
- <sup>54</sup> The same Planning Agent also represented families who recently applied for planning permission to develop 2 sites that have now been refused planning permission. Several attempts were made to encourage the prospective occupiers of these sites to participate in the GTAA. However, despite these engagement attempts, neither household chose to participate. Historical supporting information was provided to accompany the respective planning applications and this suggested potential in-migration from households living on sites in other local authorities. However, this information was compiled in advance of the GTAA taking place and as such it is unclear whether this information accurately captures the most current circumstances for these families. In addition, no consent has been given to use this information for another purpose. Without these households having actively participated in the GTAA, it has therefore not been possible to understand their current circumstances and distinguish between their accommodation needs and

accommodation preferences / aspirations. Therefore, it has not been possible to include any potential need arising from these households from in-migration within the overall calculation of need.

- <sup>555</sup> As set out earlier in this report the Council deployed extensive publicity materials about the GTAA to raise awareness of the study and to encourage households living in bricks and mortar to participate in an interview. ORS also worked closely with Steering Group Members from Education and Housing to identify households living to interview, including those living in bricks and mortar.
- <sup>5.6</sup> The wider publicity and engagement from Education Officers led to a Gypsy and Traveller household living in bricks and mortar contacting ORS and completing an interview; the interview set out above with the Travelling Showpeople household; and an interview with a household currently living on a public site in Merthyr Tydfil who stated a preference to move to a site in Bridgend County Borough to be closer to family members.
- <sup>57</sup> The discussions with Education Officers led to letters being sent and discussions held with a total of 6 households living in bricks and mortar in Bridgend County Borough, and to letters being sent and discussions with 3 households living on private sites in Bridgend County Borough and with 2 households living on a public site in Neath Port Talbot with links to education in Bridgend County Borough. These discussions helped to encourage 1 household in bricks and mortar and 3 households on sites to complete an interview.
- <sup>538</sup> The discussions with Housing Officers led to letters being sent to a total of 3 households living in bricks and mortar and to a discussion with 1 transient household stopping temporarily on an unauthorised encampment in Bridgend County Borough. However, all of these households declined to take part in an interview.

| Site Name               | Pitches | Interviews | Refusals | No Contact |
|-------------------------|---------|------------|----------|------------|
| Aberkenfig 1            | 1       | 0          | 1        | 0          |
| Cefn Cribwr 1           | 1       | 0          | 1        | 0          |
| Coytrahen 1             | 1       | 1          | 0        | 0          |
| Pencoed 1               | 1       | 0          | 0        | 1          |
| Pencoed 2               | 1       | 0          | 0        | 1          |
| Pencoed 2               | 2       | 2          | 0        | 0          |
| Travelling Showpeople   | -       | 1          | 0        | 0          |
| Other LA Site           | -       | 1          | 2        | 0          |
| Unauthorised Encampment | -       | 0          | 1        | 0          |
| Bricks & Mortar         | -       | 1          | 8        | 0          |
| TOTAL                   | 7       | 6          | 13       | 2          |

#### Figure 13 – Interview Summary for Bridgend County Borough

#### Interview Log

<sup>5.9</sup> An anonymised copy of the Interview Log can be found in **Appendix B**.

### **Overview and Demographics of Residents**

- 5.10 Information collected on the type of accommodation lived in shows that the Gypsies and Travellers who were interviewed for the Bridgend County Borough GTAA live on private sites, public sites<sup>4</sup>, in bricks and mortar, and on a fairground.
- 5.11 Ethnicity data was captured from all of the households that were interviewed. This indicated that they are Welsh Travellers, English Travellers and Romany Gypsies.
- 5.12 In total the interviews covered 7 households comprising 26 residents 13 adults and 13 children and teenagers aged under 18. This equates to 50% adults and 50% children and teenagers. When compared with data from the 2018 Mid-Year Population Estimate for Bridgend County Borough as a whole (the settled community and the Gypsy or Irish Traveller community) this shows the same proportion by gender and a significantly higher proportion of those aged under 18 in the Traveller population when compared to that of the Bridgend County Borough population as a whole. This is important when determining the new household growth rate that will be applied to the population when longer-term need is determined<sup>5</sup>.

| Age and Gender | Number | GTAA<br>Interviews | MYE (2018) |
|----------------|--------|--------------------|------------|
| Male           | 13     | 50%                | 50%        |
| Female         | 13     | 50%                | 50%        |
| Under 18       | 13     | 50%                | 20%        |
| 18 and Over    | 13     | 50%                | 80%        |

#### Figure 14 – Age and Gender of Household Members (April 2020)

<sup>&</sup>lt;sup>4</sup> In another local authority.

<sup>5</sup> See Chapter 6 for further details on determining new household formation in Bridgend County Borough.

#### **Interview Summary**

#### **Private Sites**

### Site 1

- 5.13 Staff from ORS completed interviews at this private site in February 2020. The site has planning consent for a hardstanding for a mobile home and an associated utility block. The site was occupied by Welsh and English Travellers.
- 5.14 There was a doubled-up household identified living on the site who stated that they need a site/pitch of their own immediately. They stipulated that the type of accommodation they need is either on a public site or a private site, dependant on what is available, and that they would like to join a waiting list for a public site if one was available. There was also 1 teenage resident who will need a pitch of their own in the next 3-5 years.
- 5.15 The residents are satisfied with the site and all live there as a result of local connections. Only the doubled-up household felt that they cannot continue to live on the site due to wanting a site/pitch of their own in order to start a family.
- 5.16 It was felt that additional transit provision is needed in Pembrokeshire, Mid-Wales and Bridgend

#### Site 2

- 5.17 Staff from ORS completed interviews at this private site in February 2020. The site has planning consent for 2 residential pitches. Interviews were completed with residents on both pitches. The site was occupied by Welsh Travellers.
- 5.18 There were no concealed or doubled-up households identified and there were enough sleeping areas. There were no residents who want to move to their own home in the next 5 years. One of the households indicated that a close relative, who is currently living on a public site in a different Local Authority in South Wales, would like to move to Bridgend. The household in another local authority was interviewed separately.
- 5.19 The residents are generally satisfied with the site and all live there as a result of local connections. No household gave any reasons why they cannot continue to live on the site.

5.20 It was felt that additional transit provision is needed in Cardiff, Llanelli, Newport and Pembrokeshire.

#### Travelling Showpeople

5.21 An interview was completed with 1 Travelling Showperson household. This household stated that their current accommodation was unsuitable for their needs and that they are seeking to privately purchase land to develop a new yard to operate from.

### Bricks & Mortar

5.22 An interview was completed with 1 Gypsy and Traveller household living in bricks and mortar and currently in temporary accommodation. The household indicated a wish to move to a site, and that they already own land in Bridgend. The land does not currently have planning permission, and the household would wish to settle there if given permission. There were also 2 teenagers who will need a pitch of their own in the next 5 years.

### Interviews in other Local Authorities

5.23 An interview was completed with 1 Gypsy and Traveller household living on a public site in another local authority in South Wales. The household indicated a preference to move to a site in Bridgend due to close family connections in the area.

# 6. Assessing Accommodation Needs

- <sup>6-1</sup> This section focuses on the additional pitch provision which is needed by Bridgend Council for a period of 5 years and for the new Local Plan period up to 2033. This includes both current unmet need and need which is likely to arise in the future. This time period allows for robust forecasts for future provision, based upon the evidence contained within this study and also from secondary data sources.
- <sup>6-2</sup> This section is based upon a combination of information from the on-site surveys, planning records, Steering Group members, and from other stakeholders. In many cases, the survey data is not used in isolation, but instead is used to validate information from planning records or other sources.
- <sup>6-3</sup> This section concentrates not only upon the total additional provision which is needed in the area, but also whether there is a need for any transit sites and/or emergency stopping place provision.
- <sup>6.4</sup> Welsh Government Guidance requires an assessment of current and future pitch needs and provides a prescribed framework for undertaking this calculation. This framework has been followed for the purpose of this GTAA.
- <sup>65</sup> As with any assessment of housing need the underlying calculation can be broken down into a relatively small number of factors. In this case, the key issue for residential pitches is to compare the supply that is available for occupation with the current and future needs of the households. The key factors in each of these elements are set out in the sections below.

#### Current Residential Supply

- » Occupied local authority pitches.
- » Occupied authorised private pitches.
- » Vacant local authority pitches and available private pitches.
- » Pitches expected to be vacated in the near future.
- » New local authority pitches private pitches with planning permission.

#### Current Residential Demand

- » Households on unauthorised encampments.
- » Households on unauthorised developments.
- » Concealed /over-crowded/doubled-up households<sup>6</sup>.
- » Conventional housing movement from bricks and mortar<sup>7</sup>.
- » New households to arrive from waiting lists/in-migration.

<sup>&</sup>lt;sup>6</sup> Following the guidance set out in Paragraphs 195-201 of the GTAA Guidance. <sup>7</sup> Following the guidance set out in Paragraphs 172-183 of the GTAA Guidance.

### Future Demand

<sup>66</sup> Total future demand is a result of the formation of new households during the GTAA study period. Information from the site interviews provides details of the gross number of new households expected to form within the first 5 years of the study (although it is important to net this off against any supply during the first 5 years of the study). New household formation for years 6-13 of the study has been based on demographic evidence from the site interviews.

### **Current Authorised Residential Supply**

<sup>67</sup> To assess the current Gypsy and Traveller provision it is important to understand the total number of authorised pitches and their planning status. There are no public sites in Bridgend County Borough and 5 small private sites with a total of 6 pitches. There is no public or private transit provision and there are Travelling Showpeople yards – although a Travelling Showpeople household was identified living in the County.

#### Figure 15 - Total number of sites in Bridgend County Borough as at April 2020

| Sites | Pitches          | Occupied                 |
|-------|------------------|--------------------------|
| 6     | 7                | 7                        |
| 0     | 0                | 0                        |
| 0     | 0                | 0                        |
| 0     | 0                | 0                        |
| 0     | 0                | 0                        |
|       | 6<br>0<br>0<br>0 | 6 7<br>0 0<br>0 0<br>0 0 |

<sup>618</sup> The next stage of the process is to assess how much space is, or will become, available on existing sites in order to determine the supply of available pitches. The main ways of finding this is through:

- » **Current vacant pitches** There are no vacant pitches in Bridgend County Borough.
- » **Pitches expected to become vacant** There are no public sites in Bridgend County Borough.
- » Pitches currently with planning permission There are no unimplemented pitches with planning permission in Bridgend County Borough.

<sup>6.9</sup> This gives a figure for **overall supply of no pitches**.

### Current Residential Demand

6.10 The next stage of the process is to assess current need and determine how many households are currently seeking pitches in the area.

### **Current Unauthorised and Tolerated Sites**

6.11 A problem with many Gypsy and Traveller Accommodation Assessments is that they often count all caravans on unauthorised developments and encampments as requiring a pitch in the area, when in practice many are simply visiting or passing through, and some may be on sites that are tolerated for planning purposes. In order to remedy this, ORS' approach is to treat need as only those households on unauthorised and tolerated sites already in the planning system (i.e. sites/pitches for which a planning application has been made or are likely to be made); those otherwise known to the Council as being resident in the area; or those identified through the household survey as requiring pitches.

6.12 The study has identified no unauthorised sites in Bridgend County Borough, and there are no sites with temporary planning permission.

### **Over-Crowded Pitches**

- 6.13 The site interviews sought to identify concealed or doubled-up households on authorised sites that require a pitch immediately. A concealed household is one living in a multi-family household in addition to the primary family, such as a young couple living with parents, who need their own separate family accommodation, but are unable to do obtain it because of a lack of space on public or private sites, or a single family member or individual living within an existing family unit in need of separate accommodation. A doubled-up household is a family or single adult living in a separate accommodation unit on a site where there are more than the permitted number of caravans on a pitch or plot.
- 6.14 The information collected during the site interviews identified one doubled-up household on a site in Bridgend County Borough.

### **Conventional Housing**

- 6.15 Identifying households in bricks and mortar has been frequently highlighted as an issue with Gypsy and Traveller Accommodation Assessments. The 2011 UK Census of Population identified a total of just 22 Gypsy or Irish Traveller households in Bridgend living in bricks and mortar, of which 18 were identified as living in a house or bungalow and 4 in a flat, maisonette or apartment.
- 6.16 As noted earlier, the Council went to all possible lengths to identify Gypsies and Travellers living in bricks and mortar to interview. Whilst contact was made with a total of 9 households, this process resulted in just 1 interview with a Gypsy and Traveller household living in bricks and mortar in Bridgend County Borough. This household is living in temporary accommodation and is seeking to develop a private site.

### New Households to Arrive

6.17 There is no public site in Bridgend County Borough so there is no waiting list. Assessments also need to consider in-migration (households requiring accommodation who move into the study area from outside) and outmigration (households moving away from the study area). Site surveys typically identify only small numbers of in-migrant and out-migrant households and the data is not normally robust enough to extrapolate longterm trends. At the national level, there is zero net migration of Gypsies and Travellers across the UK, but this assessment has taken into account local migration effects on the basis of the best local evidence available. 6.18 Evidence drawn from household interviews in Bridgend County Borough has been carefully considered and has identified one household living on a public site in another local authority in South Wales that is seeking to move to Bridgend County Borough – however this is seen as a preference as opposed to a need. In addition, documents submitted to support 2 planning applications for new sites that have recently been refused planning permission suggest that the potential occupiers of these sites currently live in other local authorities. However, it is not possible to confirm the accuracy of this information or to determine whether there is a need or a preference to move to Bridgend County Borough. There was no other evidence of movement due to in-migration or outmigration. Beyond this, rather than assess in-migrant households seeking to develop new sites in the area, it is recommended that each case is assessed as a desire to live in the area and that site criteria rules are followed for each new site. It is therefore important for the Council to continue to follow its existing criteria-based planning policies for any new potential sites which do arise. In addition, no formal contact has been made by any other local authorities to advise of any Gypsy and Traveller households that may seek to reside or resort to Bridgend County Borough.

#### Additional Pitch Provision: Future Need

- 6.19 The next stage of the process is to assess future need and determine how many households are likely to be seeking pitches in the area in the future during the first 5 years of the assessment and for the longer 13-year new Local Plan period. There are two key components of future need.
  - » Population and household growth.
  - » Movement to and from sites and migration.

#### Population and Household Growth

- 6.20 Nationally, a household formation and growth rate of 3.00% net per annum has been commonly assumed and widely used in local Gypsy and Traveller Accommodation Assessments, even though there is no statistical evidence of households growing so quickly. The result has been to inflate both national and local requirements for additional pitches unrealistically. In this context, ORS has prepared a *Technical Note on Household Formation and Growth Rates*. The main conclusions are set out here and the full Technical Note can be found in **Appendix E**.
- 6.21 Those seeking to provide evidence of high annual net household growth rates for Gypsies and Travellers have sometimes sought to rely on increases in the number of caravans, as reflected in the Caravan Counts. However, Caravan Count data is unreliable and erratic so the only proper way to project future population and household growth is through detailed demographic analysis.
- 6.22 The research undertaken by ORS has identified that in fact, the growth in the national Gypsy and Traveller population may be as low as 1.50% per annum much less than the 3.00% per annum often assumed, but still greater than in the settled community. Even using extreme and unrealistic assumptions, it is hard to find evidence that net Gypsy and Traveller population and household growth rates are above 2.00% per annum nationally.
- 6.23 There are 2 measures of household growth that are used for the assessment of need in this study. Evidence of *gross* household formation (family growth) from Section D of the Household Survey, *netted off* against any

evidence of 1-year pitch turnover and pitches expected to become vacant, has been used for the first 5-year period. New household formation for years 6-13 has been based on demographic evidence from the site interviews.

- 6.24 The site and bricks and mortar interviews identified **3 new households** as a result of family growth over the first 5 years of the assessment 1 living on a private site in Bridgend and 2 living in bricks and mortar, and **no pitch turnover**.
- 6.25 The estimate of new household formation for years 6-13 of the study has been completed by applying a net compound formation rate based on demographic evidence from the site interviews that were completed. This has been done by adjusting the ORS national growth rate of 1.50% based on the demographics of the households that were interviewed. The ORS national rate of 1.50% is based on 36% of the population being under the age of 18. The proportion of the population aged under 18 in the site interviews that were completed for the GTAA was 41%. This results in a net compound growth rate of 1.70%. The household base for this calculation is 11 the figure arrived at for the first 5 years of the study which includes all current authorised households, all households identified as current demand (including those not currently living on a pitch or plot), and new household formation for years 0-5 of the study identified from the site interviews.
- 6.26 Using this approach, the GTAA has identified new household formation of up to 1 household between 2025 and 2029 and formation of up to a further 1 household between 2030 and 2033.

### Overall Need for Bridgend County Borough

- 6.27 Each element of the calculation for the need has been carefully examined and the next stage of the process is to balance current and future need against supply to provide an overall need for Bridgend County Borough following the approach that is set out in the Welsh Government GTAA Guidance.
- 6.28 The Welsh Government Guidance requires 2 assessments of need for the first 5 years of the plan period and for the full Local Plan period. Following this approach, the estimated provision that is needed in Bridgend County Borough for the first 5 years is for **5 pitches**. The estimated provision that is needed for the remainder of the GTAA plan period (years 6-13) is for **2 pitches**. This equates to a total of **7 pitches** for the 13-year new Local Plan period.

#### Figure 16 – Pitch Need for Gypsies and Travellers in Bridgend County Borough from 2020-2033

| Current Residential Supply                                          | Number of Pitches | Note                           | s                    |
|---------------------------------------------------------------------|-------------------|--------------------------------|----------------------|
| A. Occupied Local Authority Pitches                                 | 0                 | Νορι                           | ublic sites          |
| B. Occupied authorised private pitches/tolerated pitches            | 6                 | 6 pitches on 5 private site    |                      |
| Total                                                               | 6                 |                                |                      |
| Planned Residential Supply                                          | Number of Pitches |                                |                      |
| C. Vacant Local Authority pitches and<br>available vacant pitches   | 0                 | No public sites                |                      |
| D. Pitches expected to become vacant in<br>near future              | 0                 | Νο ρι                          | ublic sites          |
| E. New Local Authority and private pitches with planning permission | 0                 | No ur                          | nimplemented pitches |
| Total                                                               | 0                 |                                |                      |
| Current Residential Demand                                          | Pitch Demand      |                                |                      |
| F. Unauthorised encampments                                         | 0                 | No unauthorised<br>encampments |                      |
| G. Unauthorised developments                                        | 0                 | No ur                          | nauthorised sites    |
| H. Overcrowded pitches/Unsuitable accommodation                     | 1                 | 1 dou                          | ıbled-up household   |
| I. Conventional housing                                             | 1                 | 1 hou                          | usehold from housing |
| J. New households to arrive                                         | 0                 |                                |                      |
| Total                                                               | 2                 |                                |                      |
| Current Households                                                  | Future Household  | ds                             | Future Households    |
|                                                                     | (at year 5)       |                                | (years 6 to 13)      |
| К. 8                                                                | 11                |                                | 14                   |
| L. Additional household pitch need                                  | 3                 |                                | 2                    |
| Unmet Need                                                          | Need Arising      |                                | Need<br>Accommodated |
| M. Current residential demand                                       | 2                 |                                |                      |
| N. Future residential demand (year 5)                               | 3                 |                                |                      |
| O. Future residential demand (years 6 to 15)                        | 2                 |                                |                      |
| P. Planned residential supply                                       |                   |                                | 0                    |
| Q. Unmet need (5 year)                                              | 5                 |                                |                      |
| R. Unmet need (New Local Plan period)                               | 7                 |                                |                      |

### Need for Travelling Showpeople Plots

6.29 Whilst there are no formal Travelling Showpeople yards in Bridgend County Borough, a telephone interview was completed with a Travelling Showperson household. This household stated that their current accommodation was unsuitable for their needs and that they are seeking to privately purchase land to develop a new yard to operate from. As such there is no identified current or future need for Travelling Showpeople plots in Bridgend County Borough over the Local Plan period to 2033.

Figure 17 – Plot Need for Travelling Showpeople in Bridgend County Borough from 2020-2033

| Current Residential Supply                                                        |                                 | Number of Plots   |  |
|-----------------------------------------------------------------------------------|---------------------------------|-------------------|--|
| A. Occupied Local Authority Plots                                                 |                                 | 0                 |  |
| B. Occupied authorised private plots/tolerated plot                               | S                               | 0                 |  |
| Total                                                                             |                                 | 0                 |  |
| Planned Residential Supply                                                        |                                 | Number of Plots   |  |
| C. Vacant Local Authority plots and available vacan                               | t plots                         | 0                 |  |
| D. Plots expected to become vacant in near future                                 |                                 | 0                 |  |
| E. New Local Authority and private plots with plan                                | ning permission                 | 0                 |  |
| Total                                                                             |                                 | 0                 |  |
| Current Residential Demand                                                        |                                 | Plots Demand      |  |
| F. Unauthorised encampments                                                       |                                 | 0                 |  |
| G. Unauthorised developments                                                      |                                 | 0                 |  |
| H. Overcrowded plots/Unsuitable accommodation                                     |                                 | 0                 |  |
| I. Conventional housing                                                           |                                 | 0                 |  |
| J. New households to arrive                                                       |                                 | 0                 |  |
| Total                                                                             |                                 | 0                 |  |
| Current Households                                                                | Future Households               | Future Households |  |
|                                                                                   | (at year 5)                     | (years 6 to 13)   |  |
| К. О                                                                              | 0                               | 0                 |  |
| L. Additional household pitch need                                                | 0                               | 0                 |  |
| Unmet Need                                                                        | Need Arising                    | Need              |  |
|                                                                                   |                                 | Accommodated      |  |
| M. Current residential demand                                                     | M. Current residential demand 0 |                   |  |
| N.Future residential demand (year 5)0O.Future residential demand (years 6 to 15)0 |                                 |                   |  |
| O. Future residential demand (years 6 to 15)                                      |                                 |                   |  |
| P. Planned residential supply                                                     |                                 | 0                 |  |
| Q. Unmet need (5 year)                                                            | 0                               |                   |  |
| R. Unmet need (New Local Plan period)                                             | 0                               |                   |  |

### Transit/Emergency Stopping Site Provision

- 6.30 Transit sites serve a specific function of meeting the needs of Gypsy and Traveller households who are visiting an area or who are passing through. A formal transit site typically has a restriction on the length of stay of around 13 weeks and can have a range of facilities such as water supply, electricity and in some cases amenity blocks. An alternative to a transit site is a temporary stopping place. This type of site also has restrictions on the length of time a Traveller can stay on it but has much more limited facilities with typically only a source of water and chemical toilets provided.
- 6.31 The Criminal Justice and Public Order Act 1994 (as amended by the Anti-Social Behaviour Act 2003) is particularly important with regard to the issue of Gypsy and Traveller transit site provision. Section 62A of the Act allows the Police to direct trespassers to remove themselves, their vehicles and their property from any land where a suitable pitch on a relevant caravan site is available within the same Local Authority area. A suitable pitch on a relevant caravan site is a public pitch with planning permission which is situated in the same Local Authority area as the land on which the trespass has occurred. Advice provided by the authors of the Gypsy and Traveller Law book sets out that a suitable pitch must be somewhere where the household can occupy their caravan and not bricks and mortar housing<sup>8</sup>.
- 6.32 Therefore, a transit site both provides a place for households in transit to an area and also a mechanism for enforcement action against unauthorised encampments.
- 6.33 In order to identify whether there is a need for the Council to provide transit accommodation analysis has been undertaken of the Wales Caravan Count data, reported unauthorised encampments between 2016 and 2019, and the outcomes from the household interviews.
- 6.34 Analysis of the number of authorised and unauthorised caravans that have been recorded in Bridgend County Borough for the period between November 2016 and August 2019 show only 12 instances of unauthorised encampments. These were all identified as short term and transient and no local accommodation need was identified. Being on the M4 Corridor Bridgend could be seen as a potential stop-off point for Irish Travellers making their way to and from Ireland at the beginning and end of the travelling season. Given that the majority of recorded encampments in Bridgend County Borough are in the Spring and Autumn this is suggestive of the travelling movements of Irish Travellers.
- 6.35 Following the publication of the 2010 Bridgend County Borough GTAA the Council considered whether the provision of a small transit site could be used to deal with unauthorised temporary encampments, or whether a management solution might be more cost effective and potentially provide better outcomes for both Gypsies and Travellers and the Council. Following these considerations, the Council chose to put in place a management-based solution to address small numbers of unauthorised encampments that occur in Bridgend County Borough.

<sup>&</sup>lt;u>https://www.travellerstimes.org.uk/features/lawyers-opinion-police-powers-and-unauthorised-camps-travellers-motor-vehicles-and</u>

- 6.36 The lack of need identified from primary interviews coupled with the low number of unauthorised encampments does not evidence need for transit provision in Bridgend County Borough.
- 6.37 As such it is recommended that there is **not a need for the Council to provide a permanent transit site** in Bridgend County Borough at this time. However, the Council should continue to monitor the number of unauthorised encampments and continue to follow the management-based approach set out in the Gypsy and Traveller Management Protocol through the use of short-term toleration to deal with short-term transient stops. If it becomes apparent that a growing number of unlawful encampments are settling within the County Borough for periods exceeding several days at a time, then this position will need to be re-visited.

# 7. Conclusions

#### Gypsy and Traveller Future Pitch Provision

<sup>74</sup> Based upon the evidence presented in this study the estimated additional pitch provision needed for Gypsies and Travellers in Bridgend County Borough for the first 5 years of the GTAA plan period is for **5 pitches**, and for the remainder of the new Local Plan period to 2033 is for a further **2 pitches**. This gives a total need for the whole GTAA period of **7 pitches**. These figures should be seen as the projected amount of provision which is necessary to meet the statutory obligations towards identifiable needs of the population arising in the area. These figures are made up of a combination of doubled-up households; movement from bricks and mortar; and new household formation.

#### Plot Needs - Travelling Showpeople

<sup>72</sup> Whilst there are no formal Travelling Showpeople yards in Bridgend County Borough, contact was made with a household living on a site in Bridgend. There was no current or future need for plots identified from this household.

#### **Transit Sites**

<sup>73</sup> that there is not a need for the Council to provide a permanent transit site in Bridgend County Borough at this time. However, the Council should continue to monitor the number of unauthorised encampments and continue to follow the management-based approach set out in the Gypsy and Traveller Management Protocol through the use of short-term toleration to deal with short-term transient stops. If it becomes apparent that a growing number of unlawful encampments are settling within the County Borough for periods exceeding several days at a time, then this position will need to be re-visited.

#### Addressing Identified Need

- <sup>74</sup> In general terms need identified in a GTAA should be seen as need for additional pitches. Welsh Government Guidance on Designing Gypsy and Traveller Sites (2015) recommends that as a minimum a pitch should be capable of accommodating an amenity block, a mobile home, a touring caravan and parking for two vehicles. However, this guidance relates only to public sites provided by Local Authorities and there are currently no public sites in Bridgend.
- <sup>75</sup> Given that there are no public sites in Bridgend, it is recommended that alternative approaches should be considered by the Council when seeking to address the levels of need identified in this GTAA.
- <sup>7.6</sup> The first approach to consider is in relation to concealed or doubled-up households and teenagers who will be in need of a pitch of their own in the next 5 years. In the short to medium term it is likely that the accommodation needs of these individuals could be met through additional touring caravans or smaller mobile homes on existing sites which are, generally, each equivalent to the provision of a pitch, as opposed to full new formally set out pitches.

- <sup>77</sup> The second approach to consider is for sites occupied by larger extended family groups. Sites like these are often able to meet their overall accommodation needs through intensification and redesign including shared facilities such as amenity blocks, or through expansion onto adjacent land that may be in their ownership.
- <sup>7.8</sup> It is common for conditions in Decision Notices for Travellers sites to simply place limits on the numbers and types of caravans as opposed to placing limits on the number of pitches. Therefore, the current conditions for private sites in Bridgend County Borough could be amended to allow for additional units on existing sites.
- <sup>7.9</sup> It is therefore suggested that the current need identified in this GTAA from teenage children living on private sites could be addressed through the intensification of existing sites to increase the number of caravans that are currently permitted. The Council have been provided with additional information that will allow them to consider sites that are suitable for intensification.
- 7.10 The outcomes of the interview with the household living in bricks and mortar suggested that they own land in Bridgend County Borough that could be developed to provide for their needs. It is therefore recommended that the Council engage with this household to determine if the land is suitable for development as a Gypsy site, and if so to work with them to bring forward a planning application.
- 7.11 The Council will need to consider how best to address the need identified from the doubled-up household on one of the private sites. The household stated that they would consider living on a public site or a private site depending on what land is available. Short-term need for this household could also be addressed through amending the conditions of the site they are living on to permit additional caravans. However, this should not be seen as a long-term solution.
- 7.12 The Council will also need to carefully consider how to address any needs from households where it was not possible to complete an interview, from households seeking to move to Bridgend County Borough (in-migration/windfall sites), and from households currently living in bricks and mortar that were not interviewed. In terms of Local Plan Policies, the Council should consider the use of a criteria-based policy to address these needs should they arise.
- 7.13 Finally, it is recognised that the Council are in the process of reviewing their Local Plan that sets out how overall housing need will be addressed. The findings of this report should be considered as part of future housing mix and type within the context of the assessment of overall housing need in relation to Gypsies, Travellers and Travelling Showpeople.

# Appendix A: Sites and Yards in Bridgend County Borough (April 2020)

| Site/Yard                                | Operational<br>Pitches/Plots | Unauthorised<br>Pitches/Plots |
|------------------------------------------|------------------------------|-------------------------------|
| Public Sites                             |                              |                               |
| None                                     | -                            | -                             |
| Private Sites with Permanent Permission  |                              |                               |
| None                                     | -                            | -                             |
| Private Sites with Temporary Permission  |                              |                               |
| Aberkenfig 1                             | 1                            | -                             |
| Cefn Cribwr 1                            | 1                            | -                             |
| Coytrahen 1                              | 1                            | -                             |
| Pencoed 1                                | 1                            | -                             |
| Pencoed 2                                | 1                            | -                             |
| Pencoed 3                                | 2                            | -                             |
| Tolerated Sites                          |                              |                               |
| None                                     | -                            | -                             |
| Unauthorised Sites                       |                              |                               |
| None                                     | -                            | -                             |
| TOTAL PITCHES                            | 7                            | 0                             |
| Public Transit Sites                     |                              |                               |
| None                                     | -                            | -                             |
| Private Transit Sites                    |                              |                               |
| None                                     | -                            | -                             |
| Private Travelling Showpeople Yards      |                              |                               |
| None                                     | -                            | -                             |
| Tolerated Travelling Showpeople Yards    |                              |                               |
| None                                     | -                            | -                             |
| Unauthorised Travelling Showpeople Yards |                              |                               |
| None                                     | -                            | -                             |
|                                          |                              |                               |

# Appendix B: Interview Log

| Address           | Type of tenure Private authorised site | Engagement attempts |            |            |            |            | Engagement<br>techniques                                                                | Completed or<br>refusal? | Reason for refusal?                                                                |  |
|-------------------|----------------------------------------|---------------------|------------|------------|------------|------------|-----------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------|--|
| Aberkerthg 1      |                                        | 11/02/2020          | 19/02/2020 | 05/03/2020 | 06/03/2020 | 26/03/2020 | Email / Phone calls /Text<br>message /Site visits/<br>Engagement with Planning<br>Agent |                          | Not at address when visited. Would not<br>commit to an interview when telephoned.  |  |
| Bricks & Mortar 1 | Bricks and mortar                      | 23/01/2020          |            |            |            |            | Telephone                                                                               | Compleed                 |                                                                                    |  |
| Coin Cribwr 1     | Unauthorised                           | 11/02/2020          | 19/02/2020 | 20/02/2020 | 05/03/2020 | 26/03/2020 | Email / Phone call/Text<br>wage/ Site visit/<br>Engagement with Planning<br>Agent       |                          | Not at address when visited. No reason<br>given. Would not commit to an interview. |  |
| Coity 1           | Application Refused                    | 24/01/2020          | 19/02/2020 |            |            |            | Site visit/ Phone call/Text<br>wage/Engagement with<br>Planning Agent                   |                          | Site not developed. No reason given.<br>Would not commit to an interview.          |  |
| Coytrahen 1       | Private authorised site                | 12/02/2020          |            |            |            |            | Site visit                                                                              | Completed                |                                                                                    |  |
| Other LA Site     | Merythr Traveller Site                 | 17/01/2020          |            |            |            |            | Telephone                                                                               | Completed                |                                                                                    |  |
| Pencoed 1         | Private authorised site                | 24/01/2020          | 12/02/2020 | 21/02/2020 | 05/03/2020 | 06/03/2020 | Site visits (Flyer and<br>Letter left at premises)                                      | No contact               | Not at address when visited.                                                       |  |
| Pencoed 2         | Private authorised site                | 24/01/2020          | 12/02/2020 | 21/02/2020 | 05/03/2020 | 06/03/2020 | Site visits (Flyer and<br>Letter left at premises)                                      |                          | No reason given. Would not commit to<br>an interview.                              |  |
| Pencoed 3         | Private authorised site                | 24/01/2020          | 12/02/2020 | 21/02/2020 |            |            | Site Visit                                                                              | Completed                |                                                                                    |  |
| Pencoed 4         | Application Refused                    | 24/01/2020          | 19/02/2020 |            |            |            | Site visit/Engagement<br>with Planning Agent                                            |                          | Site not developed. No further contact<br>details                                  |  |
| Penybryn - Plot 2 | Private authorised site                | 24/01/2020          | 12/02/2020 | 21/02/2020 |            |            | Site Visit                                                                              | Completed                |                                                                                    |  |
| 1                 | Travelling Showpeople                  | 05/03/2018          |            |            |            |            | Telephone                                                                               | Completed                |                                                                                    |  |

#### Education Contacts

| Address              | Type of tenure Bricks and Mortar | Engagement attempts |        |            | Engagement<br>tedmiques                                               | Completed or<br>refusal? | Reason for refusal?                                                                  |  |
|----------------------|----------------------------------|---------------------|--------|------------|-----------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------|--|
| Bricks & Mortar 1    |                                  | 20/01/2020          | Jan-20 | 10/03/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | Completed                | Same as Bricks and Mortar <b>1</b> and interview completed 23/01/2020                |  |
| Bricks & Mortar 2    | Bricks and Mortar                | 20/01/2020          | Jan-20 | 10/03/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | Family Deregistered 02/20                                                            |  |
| Bricks & Mortar 3    | Bricks and Mortar                | 20/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Bricks & Mortar 4    | Bricks and Mortar                | 15/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Bricks & Mortar 5    | Bricks and Mortar                | 15/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Bricks & Mortar 6    | Bricks and Mortar                | 15/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Local Authority 1    | Local Authority Site             | 14/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Local Authority 2    | Local Authority Site             | 14/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Authorised Private 1 | Authorised Private Site          | 16/01/2020          | Jan-20 | 26/02/2020 | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | None Given                                                                           |  |
| Authorised Private 2 | Authorised Private Site          | 11/02/2020          | Feb-20 |            | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | Family chose not to participate in GTAA.<br>Accommodated on authorised private site. |  |
| Authorised Private 3 | Authorised Private Site          | 11/02/2020          | Feb-20 |            | Flyer and/or Letter + oper<br>discssion with staff at<br>local school | n Refusal                | Family chose not to participate in GTAA.<br>Accommodated on authorised private site. |  |

#### Housing Contacts

| Address                   | Type of tenure    | Engagement attempts |            |  | Engagement techniques | Completed or | Reason for refusal? |          |           |
|---------------------------|-------------------|---------------------|------------|--|-----------------------|--------------|---------------------|----------|-----------|
|                           |                   |                     |            |  |                       |              |                     | refusal? |           |
| Bricks & Mortar 1         | Bricks and Mortar | 18/12/2019          | 11/03/2020 |  |                       |              | Flyer and/or Letter | Refusal  | Not given |
| Bricks & Mortar 2         | Bricks and Mortar | 18/12/2019          | 11/03/2020 |  |                       |              | Flyer and/or Letter | Refusal  | Not given |
| Bricks & Mortar 3         | Bricks and Mortar | 18/12/2019          | 11/03/2020 |  |                       |              | Flyer and/or Letter | Refusal  | Not given |
| Unauthorised Encampment 1 | Unauthorised      | 18/12/2019          | 11/03/2020 |  |                       |              | Email               | Refusal  | Not given |
|                           | Encampment        |                     |            |  |                       |              |                     |          |           |

# **Appendix C: Publicity Distribution**

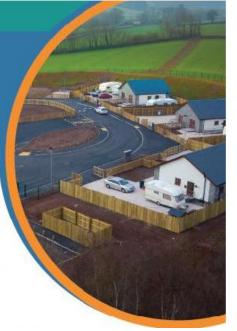
| Outlet                            | City / Town | Туре                  |  |  |
|-----------------------------------|-------------|-----------------------|--|--|
| Jump Jam Trampoline Park          | Bridgend    | Attraction & Activity |  |  |
| Kenfig Reserve Centre             | Pyle        | Attraction & Activity |  |  |
| Miniature Railway                 | Aberkenfig  | Attraction & Activity |  |  |
| Once upon a time                  | Bridgend    | Attraction & Activity |  |  |
| Parc Slip Nature Reserve Cafe     | Aberkenfig  | Attraction & Activity |  |  |
| Wiggleys Fun Farm                 | Bridgend    | Attraction & Activity |  |  |
| Civic Offices                     | Bridgend    | Business & Office     |  |  |
| Sadie & Franks                    | Bridgend    | Food & Drink          |  |  |
| Ton Nurseries                     | Bridgend    | Garden Centre         |  |  |
| 22 Dental                         | Bridgend    | Leisure & Health      |  |  |
| Ashfield Surgery                  | Bridgend    | Leisure & Health      |  |  |
| Beynon Dental Surgery             | Bridgend    | Leisure & Health      |  |  |
| Brackla Dental Surgery            | Brackla     | Leisure & Health      |  |  |
| Bridgend Dental Surgery           | Bridgend    | Leisure & Health      |  |  |
| Bridgend Golf Complex             | Bridgend    | Leisure & Health      |  |  |
| Broadlands Dental Surgery         | Bridgend    | Leisure & Health      |  |  |
| Court Road Dental Practice        | Bridgend    | Leisure & Health      |  |  |
| DK Wills Dental Practice          | Bridgend    | Leisure & Health      |  |  |
| Garw Valley Life Centre           | Bridgend    | Leisure & Health      |  |  |
| Grove Golf Club                   | Bridgend    | Leisure & Health      |  |  |
| Halo Leisure Centre               | Bridgend    | Leisure & Health      |  |  |
| Heathbridge House                 | Bridgend    | Leisure & Health      |  |  |
| Maesteg leisure centre            | Pyle        | Leisure & Health      |  |  |
| Maesteg Swimming Pool             | Maesteg     | Leisure & Health      |  |  |
| My Dentist                        | Bridgend    | Leisure & Health      |  |  |
| New Street Surgery                | Bridgend    | Leisure & Health      |  |  |
| Newcastle Surgery                 | Bridgend    | Leisure & Health      |  |  |
| Oak Tree Surgery                  | Bridgend    | Leisure & Health      |  |  |
| Ogmore Valley Life Centre         | Ogmore Vale | Leisure & Health      |  |  |
| Park Street Dental                | Bridgend    | Leisure & Health      |  |  |
| Pencoed Swimming Pool             | Pencoed     | Leisure & Health      |  |  |
| Pyle Leisure Centre/Swimming Pool | Pyle        | Leisure & Health      |  |  |
| Riverdale House                   | Bridgend    | Leisure & Health      |  |  |
| Stormybrook Surgery               | Bridgend    | Leisure & Health      |  |  |
| The New Surgery                   | Bridgend    | Leisure & Health      |  |  |
| The Orthodontic Centre            | Bridgend    | Leisure & Health      |  |  |
| The Surgery Heol Fach             | Bridgend    | Leisure & Health      |  |  |
| Tyncoed Surgery                   | Bridgend    | Leisure & Health      |  |  |

| Bridgend Library           | Bridgend | Libraries & Education |
|----------------------------|----------|-----------------------|
| Pyle Library               | Pyle     | Libraries & Education |
| Sarn Park Services         | Bridgend | Motorway Service      |
| Co-op Brackla              | Brackla  | Retail                |
| Co-operative Food          | Bridgend | Retail                |
| Ewenny Garden Centre       | Ewenny   | Retail                |
| McArthur Glen Tourist Info | Bridgend | Retail                |
| Pyle Garden Centre         | Pyle     | Retail                |
| Asda                       | Bridgend | Supermarkets          |
| Co-op Pencoed              | Pencoed  | Supermarkets          |
| Lidl                       | Bridgend | Supermarkets          |
| Lidl                       | Bridgend | Supermarkets          |
| Sainsburys                 | Bridgend | Supermarkets          |
| Tesco                      | Bridgend | Supermarkets          |
| Tesco Extra Bridgend       | Bridgend | Supermarkets          |
| Bridgend Train Station     | Bridgend | Transport             |
| Bridgend Town Council      | Bridgend | Visitor Information   |

### Appendix D: Publicity Examples

Do you or your family need a pitch in Bridgend County Borough?

We want to understand the true accommodation needs of Gypsy and Traveller families within the county borough so we can ensure we have the right number of pitches or sites available.



We'd like your feedback before March 2020 so we can not only meet our legal duty, but have a better understanding of how we can support you and your family.

Please take part in the survey to make sure w know about your needs.

Text: 07471 267095

Tel: 01792 535319 Email: Michael.Bayliss@ors.org.uk www.bridgend.gov.uk/consultation





TESCO

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\* et 90% I- 110:21

Tweet



Bridgend CB Council @BridgendCBC

We want to understand the true accommodation needs of Gypsy and Traveller families within the county borough so we can ensure we have the right number of pitches or sites available by completing our consultation here: bit.ly/2r3Rzv7

## <1 0 🗆



Tweet your reply

Page 53

| Cyngor Bwrdeistrof Sirol Pm-ybont ter Ogwr<br>Bridgend County Borough Council                                                                                                                                                                                                                                                                               | My Account Accessibility Listen vmh Brow |                                                                                 | owsearoud Cymraeg |  |  |  |  |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------------------------|-------------------|--|--|--|--|--|--|
| My Couricill.                                                                                                                                                                                                                                                                                                                                               |                                          |                                                                                 |                   |  |  |  |  |  |  |
| My Council > Equalities and engagement > Consultations > Current co<br>> Gypsy, Traveller and showpeople sites consultation                                                                                                                                                                                                                                 | nsultations                              |                                                                                 |                   |  |  |  |  |  |  |
| Gypsy, Traveller and showp                                                                                                                                                                                                                                                                                                                                  | psy, Traveller and showpeople sites      |                                                                                 |                   |  |  |  |  |  |  |
| consultation                                                                                                                                                                                                                                                                                                                                                |                                          |                                                                                 |                   |  |  |  |  |  |  |
| You or someone you know may need a pitch or yard in Bridgend County<br>the Housing (Wales) Act 2014, we need to discover how many pitches or<br>and then provide them Consequently. Opinion Research Services are sp<br>behafi to local Gypsy, Traveller and showpeople families. They are invite<br>a survey lo ensure their accommodation needs are known | r sites are needed.<br>beaking on our    | Related links<br>Equality a. engagement<br>Consultabons<br>Currant consultatbns | t                 |  |  |  |  |  |  |
| Respond to the consultation                                                                                                                                                                                                                                                                                                                                 |                                          | Closed consultations                                                            |                   |  |  |  |  |  |  |
| Contact Opinion Research Services through the details below. You will r                                                                                                                                                                                                                                                                                     | need to give                             | Documents                                                                       |                   |  |  |  |  |  |  |
| your full name     the area where you lwo     your phone number or email address                                                                                                                                                                                                                                                                            |                                          | Information leaflet - PD                                                        | 0F 627K0          |  |  |  |  |  |  |

Then, Opinion Research Services will approach you for a conversation about your needs and share this information with us.

Contact:

Opinion Research Services Email: Michael Bay11satTrs.orzuk

Telephone: 01792 535319 Text relay: 07471 267095

## **Opinion Research Services**

The Strand Swansea SA1 1AF 101792 535300 I info@orsorguk I wwecorsorg.uk

#### February 2020

#### Hello

Bridgend Gypsy and Traveller Accommodation Assessment (GTAA)

Opinion Research Services are currently completing a Traveller Survey for Bridgend County Borough Council.

We are trying to speak with all Travellers living in the Bridgend area.

A Council leaflet is attached with more information.

The survey is key to let the Council know how many new pitches may be needed in Bridgend.

A similar survey took place in 2015 and you might have spoken with us then.

We would like to speak to you to see if anyone in your family needs a pitch of their own now or in the future.

If you would like to take part, please call me on 07471 267095.

We can then let the Council know about your family's needs.

I look forward to hearing from you.

Kind regards,

Michael

Optmon Raoarch Somas Ltdi rgatta: I mEncland ard Mkt I Company Recant\*\* Number 2900006 VAT Registration /limber 647 7177 02

# Appendix E: Technical Note on Household Formation and Growth Rates



Excellent research for the public, voluntary and private sectors

# **Technical Note**

## Gypsy and Traveller Household Formation and Growth Rates

June 2020

**Opinion Research Services** 

Opinion Research Services | The Strand • Swansea • SA1 1AF | 01792 535300 | www.ors.org.uk | info@ors.org.uk



As with all our studies, this research is subject to Opinion Research Services' Standard Terms and Conditions of Contract.

Any press release or publication of this research requires the advance approval of ORS. Such approval will only be refused on the grounds of inaccuracy or misrepresentation.

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# Household Growth Rates

#### Abstract and Conclusions

- National and local household formation and growth rates are important components of Gypsy and Traveller accommodation assessments, but until 2013 little detailed work had been done to assess their likely scale. ORS undertook work in 2013 to assess the likely rate of demographic growth for the Gypsy and Traveller population and concluded that the figure could be as low 1.25% per annum, but that best available evidence supports a national net household growth rate of 1.50% per annum.
- 2. This analysis was produced as a separate document in 2013 and then updated in 2015 (www.opinionresearch.co.uk/formation2015) in light of comments from academics, planning agents and local authorities. The 2015 document was complex because there was still serious dispute as to the level of demographic growth for Gypsies and Travellers in 2015. However, ORS now consider these disputes have largely been resolved at Planning Appeals and Local Plan Examinations, so we consider that much of the supporting evidence is now no longer required to be in the document.
- 3. This current document represents a shortened re-statement to our findings in 2015 to allow for easier comprehension of the issues involved. It contains no new research and if reader wishes to see further details of the supporting information, they should review the more detailed 2015 report.

#### Introduction

4. Compared with the general population, the relative youthfulness of many Gypsy and Traveller populations means that their birth rates are likely to generate higher-than-average population growth, and proportionately higher *gross* household formation rates. However, while their *gross* rate of household growth might be high, Gypsy and Traveller communities' future accommodation needs are, in practice, affected by any reduction in the number of households due to dissolution and/or by movements in/out of the area and/or by transfers into other forms of housing. Therefore, the *net* rate of household growth is the *gross* rate of formation *minus* any reductions in households due to such factors.

#### Modelling Population and Household Growth Rates

5. The basic equation for calculating the rate of Gypsy and Traveller population growth seems simple: start with the base population and then calculate the average increase/decrease by allowing for births, deaths, in-/out-migration and household dissolution. Nevertheless, deriving satisfactory estimates is difficult because the evidence is often tenuous – so, in this context in 2013, ORS modelled the growth of the national Gypsy and Traveller population based on the most likely birth and death rates, and by using PopGroup (the leading software for population and household forecasting). To do so, we supplemented the available national statistical sources with data derived from our own surveys.

#### **Migration Effects**

6. Population growth is affected by national net migration and local migration (as Gypsies and Travellers move from one area to another). In terms of national migration, the population of Gypsies and Travellers is relatively fixed, with little international migration. It is in principle possible for Irish Travellers (based in Ireland) to move to the UK, but there is no evidence of this happening to a significant extent and the vast majority of Irish Travellers were born in the UK or are long-term residents.

#### **Population Profile**

7. The main source for the rate of Gypsy and Traveller population growth is the UK 2011 Census. The ethnicity question in the 2011 Census included for the first time 'Gypsy and Irish Traveller' as a specific category. While non-response bias probably means that the size of the population was underestimated, the age profile the Census provides is not necessarily distorted and matches the profile derived from ORS's extensive household surveys.

| Age Group       | Number of People | Cumulative Percentage |
|-----------------|------------------|-----------------------|
| Age 0 to 4      | 5,725            | 10.4                  |
| Age 5 to 7      | 3,219            | 16.3                  |
| Age 8 to 9      | 2,006            | 19.9                  |
| Age 10 to 14    | 5,431            | 29.8                  |
| Age 15          | 1,089            | 31.8                  |
| Age 16 to 17    | 2,145            | 35.7                  |
| Age 18 to 19    | 1,750            | 38.9                  |
| Age 20 to 24    | 4,464            | 47.1                  |
| Age 25 to 29    | 4,189            | 54.7                  |
| Age 30 to 34    | 3,833            | 61.7                  |
| Age 35 to 39    | 3,779            | 68.5                  |
| Age 40 to 44    | 3,828            | 75.5                  |
| Age 45 to 49    | 3,547            | 82.0                  |
| Age 50 to 54    | 2,811            | 87.1                  |
| Age 55 to 59    | 2,074            | 90.9                  |
| Age 60 to 64    | 1,758            | 94.1                  |
| Age 65 to 69    | 1,215            | 96.3                  |
| Age 70 to 74    | 905              | 97.9                  |
| Age 75 to 79    | 594              | 99.0                  |
| Age 80 to 84    | 303              | 99.6                  |
| Age 85 and over | 230              | 100.0                 |

Table 1 - Age Profile for the Gypsy and Traveller Community in England (Source: UK Census of Population 2011)

#### **Birth and Fertility Rates**

- 8. The table above provides a way of understanding the rate of population growth through births. The table shows that surviving children aged 0-4 years comprise 10.4% of the Gypsy and Traveller population which means that, on average, 2.1% of the total population was born each year (over the last 5 years). The same estimate is confirmed if we consider that those aged 0-14 comprise 29.8% of the Gypsy and Traveller population which also means that almost exactly 2% of the population was born each year.
- 9. The total fertility rate (TFR) for the whole UK population is just below 2 which means that on average each woman can be expected to have just less than two children who reach adulthood. We know of only one estimate of fertility rates of the UK Gypsy and Traveller community, in *'Ethnic identity and inequalities in*

*Britain: The dynamics of diversity*' by Dr Stephen Jivraj and Professor Ludi Simpson (published May 2015). The authors use the 2011 Census data to estimate the TFR for the Gypsy and Traveller community as 2.75.

10. ORS used our own multiple survey data to investigate the fertility rates of Gypsy and Traveller women. The ORS data shows that on average Gypsy and Traveller women aged 32 years have 2.5 children (but, because the children of mothers above this age point tend to leave home progressively, full TFRs were not completed). On this basis it is reasonable to infer an average of 3 children per woman during her lifetime, which is broadly consistent with the estimate of 2.75 children per woman derived from the 2011 Census.

#### **Death Rates**

- 11. Although the above data imply an annual growth rate through births of about 2%, the death rate has also to be taken into account. Whereas the average life expectancy across the whole population of the UK is currently just over 80 years, a Sheffield University study found that Gypsy and Traveller life expectancy is about 10-12 years less than average (Parry et al (2004) '*The Health Status of Gypsies and Travellers: Report of Department of Health Inequalities in Health Research Initiative*', University of Sheffield).
- 12. Therefore, in our population growth modelling we used a conservative estimate of average life expectancy as 72 years which is entirely consistent with the lower-than-average number of Gypsies and Travellers aged over 70 years in the 2011 Census (and also in ORS's own survey data).

#### **Modelling Outputs**

13. If we assume a TFR of 3 and an average life expectancy of 72 years for Gypsies and Travellers, then the modelling, undertaken in PopGroup, projects the population to increase by 66% over the next 40 years – implying a population compound growth rate of 1.25% per annum. If we assume that Gypsy and Traveller life expectancy increases to 77 years by 2050, then the projected population growth rate rises to nearly 1.50% per annum. To generate an 'upper range' rate of population growth, we assumed an implausible TFR of 4 and an average life expectancy rising to 77 over the next 40 years – which then yields an 'upper range' growth rate of 1.90% per annum.

#### Household Growth

- 14. In addition to population growth influencing the number of households, the size of households also affects the number. Hence, population and household growth rates do not necessarily match directly, mainly due to the current tendency for people to live in smaller childless or single person households.
- 15. Because the Gypsy and Traveller population is relatively young and has many single parent households, a 1.25%-1.50% annual population growth could yield higher-than-average household growth rates, particularly if average household sizes fall or if younger-than-average households form. However, while there is evidence that Gypsy and Traveller households already form at an earlier age than in the general population, the scope for a more rapid rate of growth, through even earlier household formation, is limited.
- 16. Based on the 2011 Census, the table below compares the age of household representatives in English households with those in Gypsy and Traveller households showing that the latter has many more household representatives aged under-25 years. In the general English population 3.60% of household representatives are aged 16-24, compared with 8.70% in the Gypsy and Traveller population. ORS's survey data shows that about 10% of Gypsy and Traveller households have household representatives aged under-25 years.

|                                 | All households in England |                          | Gypsy and Traveller<br>households in England |                          |
|---------------------------------|---------------------------|--------------------------|----------------------------------------------|--------------------------|
| Age of household representative | Number of<br>households   | Percentage of households | Number of<br>households                      | Percentage<br>households |
| Age 24 and under                | 790,974                   | 3.6%                     | 1,698                                        | 8.7%                     |
| Age 25 to 34                    | 3,158,258                 | 14.3%                    | 4,232                                        | 21.7%                    |
| Age 35 to 49                    | 6,563,651                 | 29.7%                    | 6,899                                        | 35.5%                    |
| Age 50 to 64                    | 5,828,761                 | 26.4%                    | 4,310                                        | 22.2%                    |
| Age 65 to 74                    | 2,764,474                 | 12.5%                    | 1,473                                        | 7.6%                     |
| Age 75 to 84                    | 2,097,807                 | 9.5%                     | 682                                          | 3.5%                     |
| Age 85 and over                 | 859,443                   | 3.9%                     | 164                                          | 0.8%                     |
| Total                           | 22,063,368                | 100%                     | 19,458                                       | 100%                     |

#### Table 2 - Age of Head of Household (Source: UK Census of Population 2011)

17. The following table shows that the proportion of single person Gypsy and Traveller households is not dissimilar to the wider population of England; but there are more lone parents, fewer couples without children, and fewer households with non-dependent children amongst Gypsies and Travellers

Table 3 - Household Type (Source: UK Census of Population 2011)

| Ususah ald Tura                             | All households in England |                             | Gypsy and Traveller<br>households in England |                          |
|---------------------------------------------|---------------------------|-----------------------------|----------------------------------------------|--------------------------|
| Household Type                              | Number of<br>households   | Percentage of<br>households | Number of<br>households                      | Percentage<br>households |
| Single person                               | 6,666,493                 | 30.3%                       | 5,741                                        | 29.5%                    |
| Couple with no children                     | 5,681,847                 | 25.7%                       | 2345                                         | 12.1%                    |
| Couple with dependent children              | 4,266,670                 | 19.3%                       | 3683                                         | 18.9%                    |
| Couple with non-dependent<br>children       | 1,342,841                 | 6.1%                        | 822                                          | 4.2%                     |
| Lone parent: Dependent children             | 1,573,255                 | 7.1%                        | 3,949                                        | 20.3%                    |
| Lone parent: All children non-<br>dependent |                           | 766,569                     | 3.5%                                         | 795                      |
| Other households                            | 1,765,693                 | 8.0%                        | 2,123                                        | 10.9%                    |
| Total                                       | 22,063,368                | 100%                        | 19,458                                       | 100%                     |

18. The key point, though, is that since 20% of Gypsy and Traveller households are lone parents with dependent children, and up to 30% are single persons, there is limited potential for further reductions in average household size to increase current household formation rates significantly – and there is no reason to think that earlier household formations or increasing divorce rates will in the medium term affect household formation rates. While there are differences with the general population, a 1.25%-1.50% per annum Gypsy and Traveller population growth rate is likely to lead to a household growth rate of 1.25%-1.50% per annum

#### **Summary Conclusions**

- 19. The best available evidence suggests that the net annual Gypsy and Traveller household growth rate is 1.50% per annum. Some local authorities might allow for a household growth rate of up to 2.50% per annum, to provide a 'margin' if their populations are relatively youthful; but in areas where on-site surveys indicate that there are fewer children in the Gypsy and Traveller population, lower estimates should be used.
- 20. The outcomes of this Technical Note can be used to provide an estimate of local new household formation rates by adjusting the upper national growth rate of 1.50% based on local demographic characteristics.
- 21. In addition, in certain circumstances where the numbers of households and children are higher or lower than national data has identified, or the population age structure is skewed by certain age groups, it may not be appropriate to apply a percentage rate for new household formation. In these cases, a judgement should be made on likely new household formation based on the age and gender of the children identified in local household interviews. This should be based on the assumption that 50% of households likely to form will stay in any given area and that 50% will pair up and move to another area, while still considering the impact of dissolution. This is based on evidence from over 140 GTAAs that ORS have completed across England and Wales involving over 4,300 household interviews.

# Agenda Item 6

#### **BRIDGEND COUNTY BOROUGH COUNCIL**

#### **REPORT TO CABINET**

#### 15 DECEMBER 2020

#### **REPORT OF THE CORPORATE DIRECTOR COMMUNITIES**

#### PORTHCAWL HARBOUR BYELAWS

#### 1. Purpose of report

1.1 The purpose of this report is to seek Cabinet approval to undertake a process to revise the byelaws that are currently effective at Porthcawl Harbour, to reflect the current operations and activities that take place and to consult on and advertise any proposed new byelaws, under the provisions of the Local Government Byelaws (Wales) Act 2012.

#### 2. Connection to corporate well-being objectives/other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. Helping people and communities to be more healthy and resilient taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
  - 2. **Smarter use of resources** ensuring that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help deliver the Council's well-being objectives.

#### 3. Background

- 3.1 Bridgend County Borough Council (BCBC) has invested in Porthcawl Harbour and successfully developed the historic harbour into a community space that accommodates a range of activities and can be enjoyed by all.
- 3.2 The capital development of Porthcawl Marina was completed in 2013, benefitting from external investment and European funding. The Marina is situated within the footprint of Porthcawl Harbour that extends beyond the confines of the Marina basin including areas of Cosy Corner, the breakwater and lighthouse and more.
- 3.3 As a result of this development project, Porthcawl Marina now has a range of additional features including a tidal lock gate and a pontoon access system that provides 70 berths for berth holders, visitors and commercial operators.

- 3.4 Since opening the Marina in 2013 the Marina has performed well in terms of generating income and has a healthy demand for moorings with a consistent waiting list of around 50 people.
- 3.5 The development of the Marina has supported increased interest in other regeneration and investment projects within the Harbour footprint including the sale of the Jennings Building which now accommodates 3 commercial premises and 14 live/work apartments. It was critical to the success of the Porthcawl Townscape Heritage Initiative (THI) bid for Heritage Lottery funding, to bring back into use key historic buildings in the Harbour Quarter, including the Look-out Tower and the Customs House.
- 3.6 Porthcawl Harbour is situated on the Bristol Channel which is famous for its large tidal range and strong currents making it a hazardous area to navigate. The Bristol Channel has a large amount of commercial activity and very often ships navigating their way up to Bristol Docks can be seen laden with containers, cars and raw materials for distribution across the UK.
- 3.7 BCBC are granted powers to assist in the operation, maintenance and development of Porthcawl Harbour and must act in the capacity of the Harbour Authority under the provisions of Part V of the Mid Glamorgan County Council Act 1987("the 1987 Act"). The Council is identified as being the Harbour Authority with the undertakings associated with the Harbour being vested in the Council.
- 3.8 Porthcawl Harbour is home to the busiest inshore lifeboat station in Wales and consequently a very active branch of National Coastwatch Institute (NCI). Both charities are dedicated to working with BCBC to improving water safety across the coastline of Bridgend County Borough.
- 3.9 Porthcawl Harbour now attracts various groups of individuals. Some visiting the site for social purposes to visit the commercial food and drink premises or to participate in a full range of coastal and water based activities. Activities include but are not limited to fishing, sailing, powerboating, water skiing, stand up paddle boarding, open water swimming and kayaking.

#### 4. Current situation / proposal

4.1 Specific areas within the footprint of Porthcawl Harbour (as defined by the 1987 Act) are currently subject to local byelaws that identify Public Bathing Places across Porthcawl. These byelaws were established in 1953 by the Urban District Council of Porthcawl. A byelaw is a local law which is made by a statutory body under an enabling power which is contained in an Act of Parliament or a Measure of Act of the National Assembly.

- 4.2 BCBC hold stakeholder and partnership engagement opportunities locally through the Coastal Partnership and Porthcawl Harbour Stakeholder Group where water safety is an agenda item. A regular topic of discussion is the mixture and often conflicting uses of the water surrounding Porthcawl Harbour and calls have been made to BCBC for a workable solution for all users whilst giving BCBC a degree of control in the area that currently is not being provided by out of date byelaws.
- 4.3 Based on a recent review of Health and Safety and recent incidents reported in the area, it is considered that revisions are required to the current byelaws. In undertaking a process to revise the byelaws the intention is not to prohibit any particular activity but put in place a clear set of rules that are aligned to other coastal and quayside environments that has users safety as a priority.
- 4.4 The intention is that the byelaws that are currently in place will be revoked in so far as those byelaws are relevant to Porthcawl Harbour and replaced by up to date byelaws.
- 4.5 A process is set out in the Local Government Byelaws (Wales) Act 2012 ("the 2012 Act") for making and revoking byelaws. The 2012 Act changed the procedure for confirmation of byelaws by Welsh Ministers and introduced an alternative procedure which removes the need for confirmation by Welsh Ministers for byelaws specified in the 2012 Act. Welsh Government has published statutory guidance on the 2012 Act (March 2015) and this document gives detailed guidance on the procedure to be followed when making byelaws under the 2012 Act. If, following the completion of the consultation process described in the paragraphs below in more detail, an authority decides to make a byelaw, at least six weeks before that byelaw can be made the authority must publish notice of their intention to make the byelaw in one or more local newspapers and also on the authority's website.
- 4.6 Under Section 6 and Schedule 1 of the 2012 Act any byelaw made by a local authority under an enactment listed under Part 1 of Schedule 1 does not require confirmation by Welsh Ministers. The 1987 Act is listed under Part 1 of Schedule 1 so BCBC can follow the procedure in the 2012 Act which does not require confirmation by Welsh Ministers to make byelaws at Porthcawl Harbour.
- 4.7 The 2012 Act prescribes that prior to making a byelaw under Section 6 an authority must:
  - a) Publish on the authority's website an initial written statement which describes the issue which the authority thinks may be addressed by making a byelaw; and
  - b) Consult any person (including, where applicable, a community council) who the authority thinks is likely to be interested in, or affected by, the issue.
- 4.8 Following the consultation, the authority must consider the responses and decide whether making a byelaw is the most appropriate way of addressing the issue. A report back to Cabinet will be made at this stage.

- 4.9 The authority must then publish on its website a second written statement which contains:
  - a) the initial written statement;
  - b) a summary of the consultation and the responses; and
  - c) its decision either to introduce byelaws or to address the problem through other means and the reasons for that decision.
- 4.10 A copy of the proposed byelaws, intended for consultation, is included at AppendixA. It is important to stress that these have a draft status at this time.

#### 5. Effect upon Policy Framework & Procedure Rules

5.1 There are no effects upon BCBC's Policy Framework or Procedure Rules.

#### 6. Equality Impact Assessment

6.1 It is considered that no negative impacts will be created as a result of this report as the report is seeking authority to undertake a process of amending byelaws as set out in the Local Government Byelaws (Wales) Act 2012.

#### 7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 The Well-being of Future Generations (Wales) Act 2015 Assessment Template has been completed and a summary of the implications from the assessment relating to the five ways of working is below:
  - Long-term: The process as outlined will be undertaken to ensure a consultation process considers not only the current issues in the area but also those that are considered to be issues in the future and will seek to put in place a more fit for purpose situation.
  - Prevention: The changing nature of the Harbour area and its users has highlighted a number of concerns which the process to revise the byelaws will seek to mitigate and manage.
  - Integration: The consultation process to revise the byelaws will be undertaken to ensure that their implementation integrates with current and future operations
  - Collaboration: The process for revising the byelaws will be undertaken through a partnership approach between BCBC and key stakeholders.
  - Involvement: The process of revising byelaws and undertaking consultation will be that as set out Local Government Byelaws (Wales) Act 2012.

#### 8. Financial implications

8.1 It is considered at this time, based on information available, that the costs involved in undertaking the process outlined above will be in the region of between £2,000 to £3,000. These costs will relate to external costs in relation to the required steps of the consultation process.

8.2 The costs involved in undertaking the above process will be met through the 2021-2022 Destination Management revenue budget within the Economy, Natural Resources and Sustainability service area.

#### 9. Recommendations

- 9.1 It is recommended that Cabinet:
  - authorise the Corporate Director, Communities, to undertake a consultation process, under the provisions of the Local Government Byelaws (Wales) Act 2012, and to take all necessary steps described in Paragraph 4 of the report to make new byelaws under the Mid Glamorgan Act 1987 in relation to Porthcawl Harbour to reflect the current operations and activities that take place.
  - note that a further report will be made to Cabinet once the process described in paragraph 4.7 of this report has been completed.

#### Janine Nightingale Corporate Director Communities 30<sup>th</sup> November 2020

| Contact Officer: | Sean Warrington<br>Destination Management & Coastal Operations Team Leader                                    |
|------------------|---------------------------------------------------------------------------------------------------------------|
| Telephone:       | (01656) 815915                                                                                                |
| E-mail:          | sean.warrington@bridgend.gov.uk                                                                               |
| Postal Address   | Economy, Natural Resources & Sustainability<br>Level 3, Civic Offices<br>Angel Street<br>Bridgend<br>CF31 4WB |

#### **Background documents**

- Mid-Glamorgan County Council Act, 1987
- Local Government Byelaws (Wales) Act, 2012
- Local Government Byelaws(Wales) Act 2012: Statutory Guidance to Welsh local authorities, community and town councils, national park authorities and Natural Resources Wales. March 2015.

## **BRIDGEND COUNTY BOROUGH COUNCIL**

# BYELAWS FOR REGULATING PORTHCAWL HARBOUR AND ASSOCIATED WATERS

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#### Title and commencement

These byelaws may be cited as the Porthcawl Harbour Byelaws 2020 and shall come into effect on the expiration of 28 days from the date of their being confirmed by the Council.

#### Application

These byelaws shall apply to all parts of the Porthcawl Harbour.

These byelaws apply to all persons and vessels using the harbour or within the harbour premises and, in addition, the byelaws set out in part V apply to all roads from time to time within the harbour premises except for public roads and the byelaws set out in part VIII apply to pleasure craft and recreational activities within the harbour.

#### Interpretation

In these byelaws, unless the context otherwise requires, the following words or expressions have the following meanings:

| 1996 Regulations"         | means the Merchant Shipping (Distress             |
|---------------------------|---------------------------------------------------|
| 1990 Regulations          | Signals and Prevention of Collisions)             |
|                           |                                                   |
|                           | Regulations 1996 (SI 1996/75);                    |
| Authorised officer of the | means any person lawfully acting on behalf of the |
| company                   | Council;                                          |
| Berth                     | means any place within the harbour where a        |
|                           | vessel may properly lie whether at a quay, at a   |
|                           | mooring or at anchor;                             |
| Council                   | Bridgend County Borough Council                   |
| Dangerous Substances      | means the Dangerous Substances in Harbour         |
| Regulations               | Areas Regulations 1987 (SI 1987/37;)              |
| Docks                     | means the enclosed basin of water with a man-     |
|                           | made structure built over water where             |
|                           | passengers can get on or off a boat, or where     |
|                           | goods can be transported on or off.               |
| Harbour                   | means all tidal waters and all enclosed waters    |
|                           | which lie within the area to which these byelaws  |
|                           | apply and includes immediately adjacent quays     |
|                           | and docks ancillary to the use of those waters;   |
| Harbour Master            | means the person appointed as the harbour         |
|                           | master and includes his authorised deputies,      |
|                           | assistants and any other person authorised by     |
|                           | the Council to act in that capacity; and any      |
|                           | permission or instruction of the harbour master,  |
|                           | unless the byelaw requires that it be in writing, |
|                           | includes any authority, permission or instruction |
|                           | given orally in person or by radio;               |
| Harbour premises          | means the docks, quays and all other works, land  |
|                           | and buildings for the time being vested in or     |
|                           | occupied or administered by the Council and       |
|                           |                                                   |

|                | used for the purposes of or in connection with the harbour;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Master         | when used in relation to any vessel means any<br>person having the command, charge or<br>management of the vessel for the time being;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Owner          | when used in relation to goods includes any<br>consignor, consignee, shipper or agent for the<br>sale, receipt, custody, loading or unloading,<br>handling and clearance of those goods and<br>includes any other person in charge of the goods<br>and his agent in relation thereto; and when used<br>in relation to a vessel includes any part owner,<br>broker, charterer, agent or mortgagee in<br>possession of the vessel or other person or<br>persons entitled for the time being to possession<br>of the vessel; and when used in relation to a<br>vehicle includes any part owner or agent or<br>person having charge of the vehicle for the time<br>being;] |
| Fairway        | A navigable channel used to access or egress the harbour.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Pedal cycle    | means a cycle as defined in section 192 of the Road Traffic Act 1988;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Pleasure craft | means any vessel designed or adapted wholly or<br>in part for the purpose of sport or recreation<br>including, without limitation, a personal watercraft<br>and sail board;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Public roads   | means all roads which are now or in the future<br>dedicated for use as a public highway which at<br>the date of these byelaws comprise;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Quay           | means any quay, wharf, jetty, dolphin, landing<br>stage or other structure used for berthing or<br>mooring vessels, and includes any pier, bridge,<br>roadway or footway immediately adjacent and<br>affording access thereto;                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Road           | means any road, pier, wharf, quay, bridge or<br>other work or any land within the harbour<br>premises accessible by vehicles;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Sail board     | means a raft with a sail or sails designed to be<br>operated by a person or persons standing upright<br>thereon;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Small vessel   | means any vessel of less than 24 metres in length;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Vehicle        | means any mechanically propelled vehicle<br>including, without limitation, any of those vehicles<br>referred to in sections 185, 186, 187 and 188 but<br>not any vehicle defined in section 189 of the<br>Road Traffic Act 1988;                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Vessel         | means a ship, boat, raft of any description and<br>includes non-displacement craft and any other<br>thing constructed or adapted for floating on or<br>being submersed in water (whether permanently                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

| or temporarily) and amphibious vehicles during |
|------------------------------------------------|
| such time as it is in the water.               |

In these byelaws:

- the expression "Highway Code" has the meaning given to it in section 38(8) of the Road Traffic Act 1988;
- the expression "Collision Regulations" means the 1996 Regulations and any other regulations made pursuant to sections 85 and 86 of the Merchant Shipping Act 1995;
- references to a byelaw are to numbered paragraphs of these byelaws; and
- references to a part are to any part of these byelaws.

### BYELAWS MADE UNDER THE PROVISIONS OF THE MID GLAMORGAN ACT 1987 WITH RESPECT TO PORTHCAWL HARBOUR

## PART I - REGULATING THE USE OF THE HARBOUR AND ASSOCIATED WATERS

#### <u>Berthing</u>

#### 1 Vessel movements

1.1 The master of a vessel shall give reasonable prior notice to the harbour master of the vessel's arrival at, departure from or movement within the harbour.

#### 2 Vessels to be berthed and moved as directed

2.1 The harbour master shall determine the order in which vessels may enter or leave the harbour and the master of every vessel in the encl shall moor, or place and keep moored, the vessel where directed by the harbour master and shall move that vessel to or from any berth within the harbour in accordance with any directions which the harbour master may give from time to time.

#### 3 **Provision of proper fenders**

3.1 The master and the owner of a vessel shall ensure that she is provided with a sufficient number of fenders of a type that would float in water and a size appropriate to the vessel and, when berthing and leaving or lying at a harbour in order to prevent damage to other vessels and council property.

#### 4 Vessels to be kept in a movable condition

- 4.1 The master of a vessel shall not, except when it is unavoidable that his vessel lie aground, take any steps to render his vessel incapable of movement without first notifying the harbour master and, subject as aforesaid, shall at all times keep his vessel so loaded and ballasted and in such condition that it is capable of being safely moved.
- 4.2 Where at any time a vessel is not capable of being safely moved by means of its own propulsive machinery, the master or owner shall, as soon as reasonably practicable, inform the harbour master and forthwith give to the harbour master any further information which he may reasonably require.

#### 5 Access across decks

5.1 The master of a vessel alongside a quay or alongside any vessel already berthed within the harbour shall, if required to do so by the harbour master or other authorised officer of the company, give free access across the deck of his vessel for persons and goods to and from vessels berthed alongside his vessel.

#### **Navigation**

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#### 6 Vessels to navigate with care

6.1 The master shall navigate his vessel with such care and caution at such speed and in such manner as not to endanger the lives of or cause injury to persons or damage to property and as not to obstruct or prejudice the navigation, manoeuvring, loading or discharging of vessels or cause unnecessary damage to moorings or other property.

#### 7 Speed of vessels

- 7.1 Within the docks and except with permission of the harbour master and subject to byelaws 5 and the Collision Regulations, the master of a vessel shall not cause or permit the vessel to proceed at a speed greater than 3 knots.
- 7.2 The master of any vessel granted permission by the harbour master to exceed a speed limit shall comply at all times with any conditions attached to that permission, it shall be a defence for the master or operator charged to prove that at the material time the vessel was engaged in an emergency or rescue operation in circumstances where adherence to the speed limit would have been likely to have hindered the use of the vessel for that purpose.

#### 8 Vessels not to be made fast to aids to navigation

8.1 The master of a vessel shall not make fast his vessel to or lie against any buoy, beacon or mark used for navigational purposes.

#### 9 Notification of collisions etc.

The master of a vessel which:

- 9.1 has been damaged or caused damage in a collision with any vessel, buoy, beacon or mark used for navigational purposes or any other property; or
- 9.2 has been sunk or grounded or become stranded in the harbour area or the approaches thereto; or
- 9.3 by reason of accident, fire, defect or otherwise is in such a condition as to affect its safe navigation or to give rise to danger to other vessels or property; shall, as soon as reasonably practicable, report the occurrence to the harbour master and, as soon as practicable thereafter, provide the harbour master with full details in writing and, where the damage is such as to affect or be likely to affect its seaworthiness, the master shall not move the vessel except to moor or anchor in safety otherwise than with the permission and in accordance with the directions of the harbour master.

#### 10 Navigation while affected by drink or drugs

10.1 No person shall have the command, charge or management of a vessel underway or otherwise navigate or have the charge of or undertake any activity which is or may be material to the safe conduct of a vessel underway when unfit by reason of drink or drugs to do so or to have that charge. 10.2 The master of a vessel shall not cause or permit any person to navigate or otherwise have charge of or undertake any activity which is or may be material to the safe conduct of a vessel underway if that person is unfit by reason of drink or drugs to do so, have that charge or undertake that activity.

#### <u>Fishing</u>

#### 11 **Fishing in docks**

- 11.1 No person shall fish in the docks.
- 11.2 No person shall discard any bycatch or dead fish into the water within the confines of the harbour.

#### Parking

#### 12 **Observance of the Highway Code**

12.1 Subject to any conflicting provisions contained in these byelaws, the rules in the Highway Code shall apply to all persons within the harbour premises.

#### 13 Parking

13.1 No person shall park any vehicle in the harbour area except in the areas permitted for parking as shown [coloured blank] on the plan attached to these byelaws.

#### 14 **Obstruction and danger to persons or property**

- 14.1 No person in charge of a vehicle shall cause or permit the vehicle to remain at rest on a road in such a position or in such a condition or in such circumstances as may be likely:
  - i. to cause danger to other persons using the road; or
  - ii. to obstruct the use of all or any part of any road.

#### **Bathing and Diving**

#### 15 Safe Swimming and Bathing

- 15.1 No person shall engage in swimming or bathing in the harbour and associated water areas except with the consent of the harbour master.
- 15.2 Swimmers may cross the channel at the entrance to the harbour but must do so using the shortest route possible.
- 15.3 Swimmers shall not cross a narrow channel of fairway if such crossing impedes the passage of a vessel.

#### 16 Diving operations (with respiratory support)

- 16.1 No diving is to take place within the harbour without the prior consent of the harbour master.
- 16.2 Where the harbour master has approved any diving, all persons taking part shall comply with the Diving at Work Regulations 1997 and any instructions given by the harbour master.

#### Lockgates

17 Interference with plant, dock machinery, lockgates etc No person shall, without lawful authority:

- 17.1 use, work, move, tamper or interfere with any plant, dock machinery, equipment or apparatus at the harbour premises; or
- 17.2 open, drawn or shut any lockgate, sluice paddle or bridge of any dock basin under control of the council.

#### 18 Access to lockgates

18.1 No person shall enter or remain or attempt to enter upon any lockgate under the control of the council while it is in motion, or pass over any barrier or gate placed before or across any such lockgate before it is swung, or step on such lockgate before the barrier or gates shall have been removed by an officer or servant of the company on duty at the lockgate, and no person other than such officer or servant shall remove, unfasten or interfere with any such barrier or gate.

#### <u>Slipway</u>

#### 19 Usage

- 19.1 When using the slipway the master of the vessel will ensure:
  - i. the boat and engine are seaworthy.
  - ii. adequate marine insurance is in place
  - iii. arrangements have been made with the Harbour Master or appointed staff for permission to launch or recover.
- 19.2 The slipway must be kept clear. Vehicles and trailers must not be left unattended on the harbour premises.

#### **Shoreline restrictions**

20 With the exception of accredited lifesaving groups or appointed rescue services. No vessels or masters of vessels shall navigate within 50 meters of the beach shoreline referred to in appendix

### PART II - Miscellaneous

#### <u>Waste</u>

#### 21 Deposit of rubbish, interference with refuse bins etc.

- 21.1 No person shall:
  - i. abandon, deposit or dump any materials, goods, furniture, machinery or items of any kind or any rubbish, refuse or waste at any place in the harbour premises not specifically appointed by the Council for such purpose; or
  - ii. interfere with the contents of or remove anything from any receptacle, bin, container or place appointed or used for the time being for the deposit or storage of any rubbish, refuse, waste or other discarded items.

#### 22 Disposal of refuse and waste from vessel.

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- 22.1 The master of a vessel shall ensure that:
  - i. Only paper, packaging and food waste are to be placed in the covered receptacles provided for that purpose on the quay by the council;
  - ii. the receptacles are kept closed when not in use; and
  - iii. the area in the vicinity of the receptacles is kept clean.
- 22.2 No person other than a member of the crew of a vessel or person employed, engaged or authorised by the master of a vessel shall dispose of any item of any kind in any receptacle, bin or other container provided for the use of a vessel.

#### 23 Pumping of Bilges

23.1 The master of a vessel shall not permit bilge water to be pumped from the vessel into the docks unless the written consent of the harbour master shall have been first obtained or unless such action is necessary to avoid his vessel sinking.

#### <u>Safety</u>

#### 24 Interference with firefighting and lifesaving equipment

24.1 Except with the permission of an authorised officer of the Council, no person shall use, obstruct, remove, interfere or tamper with any firefighting equipment or any lifesaving apparatus except for the purpose of combating fire or saving life.

#### 25 Fires and naked lights

25.1 No person shall light, or attempt to light, or use any open fire or naked flame within the harbour premises except with the permission of an authorised officer of the Council and subject to such conditions as the Council may prescribe from time to time.

#### <u>Security</u>

#### 26 Unauthorised entry and trespassing

26.1 No person shall enter or leave or attempt to enter or leave the harbour premises or any area or building within the harbour premises other than by means of an approved entrance or exit.

#### 27 Damaging or defacing premises

27.1 No person shall damage or wilfully deface any part of the harbour premises or any of the councils property.

#### 28 **Defacing notices, etc**

28.1 No person shall destroy or deface any authorised notice, bill or placard.

#### 29 Affixing notices, etc

29.1 No person shall, without the previous approval of an authorised officer of the Council, affix or cause to be affixed any notice, bill or placard or distribute any notice, bill, leaflet or placard anywhere within the harbour premises.

#### 30 **Obstruction of officers or employees of the Council**

- 30.1 No person shall obstruct:
  - (i) any officer of the Council in the proper execution of his duties;
  - (ii) any person carrying out an act which is necessary to the proper execution of any contract with the Council: or
  - (iii) any other person in proper use of the harbour.

#### 32 **Removal of offenders**

32.1 any person offending against any of these byelaws may be removed from the harbour by an officer of the Council or a constable.

#### 33 Penalty

33.1 Any person offending against any of these byelaws is liable on summary conviction to a fine not exceeding level 2 on the Standard Scale.

#### 34 Revocation

34.1 The byelaws made by (blank) and confirmed by (blank) on (blank) relating to the harbour are hereby revoked.

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# Agenda Item 7

#### **BRIDGEND COUNTY BOROUGH COUNCIL**

#### **REPORT TO CABINET**

#### 15 DECEMBER 2020

#### **REPORT OF THE CORPORATE DIRECTOR COMMUNITIES**

#### INTRODUCTION OF DEVELOPMENT VIABILITY MODEL

#### 1. Purpose of report

1.1 The purpose of this report is to seek authorisation to implement a new schedule of charges for issuing a Development Viability Model (DVM) to developers and/or site promoters. The charges will cover the Council's administrative costs and will enable the submission of viability evidence in support of Candidate Sites and/or Planning Applications.

#### 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. **Supporting a successful sustainable economy** taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.
  - 2. **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

#### 3. Background

- 3.1 Town and Country Planning (Local Development Plan) (Wales) Regulation 17 (LDPR 17) requires the Council to publish its deposit Local Development Plan (LDP) for public inspection and consultation before submitting the LDP to Welsh Government. Sites prioritised and proposed for allocation in the plan will need to be evidenced as deliverable, particularly in relation to financial viability. Planning Policy Wales (Edition 10) and the Development Plans Manual (Edition 3) require site-specific viability appraisals to be undertaken as early as possible during LDP preparation, although no later than deposit (LDPR 17) stage. Proposed site allocations will need to be supported with robust evidence proportionate to their scale and significance in delivering the plan. Further viability testing at the planning application stage should then only be required on an exceptional basis.
- 3.2 The Council has worked in partnership with other Councils across the South East Region to develop the Development Viability Model (DVM) assessment tool. The

DVM has been created by Burrows-Hutchinson Ltd as a comprehensive, user-friendly model that can be used to assess the financial viability of development proposals. It is based on the same, well-received approach used by the Mid and South West Wales Strategic Planning Group. The model will eventually be adopted by all authorities in the Cardiff Capital Region.

3.3 The Council can make the DVM available to developers, site promoters, or any other individual/organisation to undertake a financial viability appraisal of a proposed development. This would equip site promoters with a tool that can be used to demonstrate site deliverability in accordance with the requirements of Planning Policy Wales.

#### 4. Current situation/proposal

- 4.1 The Council proposes to release the DVM to developers and site promoters in a sitespecific locked format with an accompanying user-guide subject to receipt of a standard fee. This mirrors the approach employed in the Mid and South West Region for consistency. The proposed fee schedule is as follows (all charges are subject to VAT):
  - Sites of 1-9 units £195
  - Sites of 10-50 units £345
  - Sites 51-100 units £495
  - Sites of more than 100 units cost to be agreed with the Council depending on the size and complexity of the proposal, although no less than £495.
- 4.2 The fees are intended to cover the Council's administrative costs of locking and distributing the model, verifying the completed appraisal and providing a high-level review to the developer/site promoter. Therefore, payment of a fee will **not** serve to guarantee site allocation within the Replacement LDP or directly result in the granting of planning permission. The fee will enable the Council to consider whether:
  - a) the DVM has been completed correctly and appropriately;
  - b) the evidence supplied to support the costs and values submitted is sufficient and proportionate;
  - c) the suggested timescales for the development are realistic; and
  - d) the appraisal accords with policy requirements of the Council and with other guidance and/or policy statements that are pertinent to the assessment of viability in a planning context.

- 4.3 Following completion of the high-level review, the Council will issue a statement to the developer/site promoter to indicate how far the submitted appraisal is considered to meet the tests outlined above.
- 4.4 The standard fee schedule does not allow for any further time that a site promoter might wish to spend debating the findings of the Council's initial high-level review. It also does not allow for any officer time in appraising re-submissions of the model and supporting evidence.
- 4.5 In the event of any unresolvable disputes, the Council may need to draw upon expertise from a third party to act as an independent arbitrator. The costs associated with this would need to be met by the developer/site promoter.
- 4.6 This approach has been successfully piloted in Bridgend County Borough following the recommendation by Development Control Committee on 20<sup>th</sup> August 2020. Several site promoters have used the service since this time and feedback from the housing industry has been broadly positive. This pilot has confirmed that the fees detailed in paragraph 4.1 are appropriate to cover the costs of officer time in dealing with the specific tasks outlined in paragraph 4.2. However, the pilot has also shown that the fees are insufficient to cover the costs of appraising any subsequent revised viability submissions. In such instances, it would be necessary to re-charge the fees outlined in paragraph 4.1 to cover the costs of officer time. This pilot has served as proof of concept and informs the recommendations.

#### 5. Effect upon policy framework and procedure rules

5.1 The Planning and Compulsory Purchase Act 2004 and regulations of the Town and Country Planning (Local Development Plan) (Wales) Regulations 2005 require that a Local Planning Authority must commence a full Review of its LDP every 4 years.

#### 6. Equality Impact Assessment

6.1 There are no direct implications associated with this report. However, the derived policies contained within the Replacement LDP will require an equalities impact assessment to be carried out.

#### 7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 Introduction of the DVM will provide a mechanism for site promoters/developers to demonstrate sites are deliverable and capable of contributing towards the sustainable development principles required by the Act. This will, in turn, help inform development of the Replacement LDP, which will be prepared in accordance with the 7 Wellbeing goals and the 5 ways of working as identified in the Act.

#### 8. Financial implications

8.1 The proposed fee schedule is intended to cover the Council's administrative costs of locking and distributing the model, verifying the completed appraisal and providing a high-level review to the developer/site promoter. The proposed approach of recharging the fee for any re-submissions would also cover the costs of additional officer time. Any subsequent disputes would need to be verified by an independent arbitrator, the costs of which would need to be met by the developer/site promoter.

#### 9. Recommendations

- 9.1 That Cabinet agrees the proposed approach and fee charging schedule.
- 9.2 That Cabinet authorises the Group Manager Planning and Development Services to implement the Development Viability Model and fee charging schedule.

Janine Nightingale **Corporate Director - Communities** 15<sup>th</sup> December 2020

| Contact officer: | Adam Provoost<br>Principal Strategic Planning Policy Officer                                           |
|------------------|--------------------------------------------------------------------------------------------------------|
| Telephone:       | (01656) 643166                                                                                         |
| Email:           | adam.provoost@bridgend.gov.uk                                                                          |
| Postal address:  | Development Planning<br>Communities Directorate<br>Civic Offices, Angel Street<br>Bridgend<br>CF31 4WB |

Background documents: None.

#### **BRIDGEND COUNTY BOROUGH COUNCIL**

#### **REPORT TO CABINET**

#### 15 DECEMBER 2020

#### REPORT OF THE CORPORATE DIRECTOR COMMUNITIES

#### **COSY CORNER**

#### 1. Purpose of report

1.1 The purpose of this report is to update Cabinet on recent developments in relation to the proposed development of a Maritime Centre on Cosy Corner, Porthcawl, to outline a series of recommendations in relation to taking forward a preferred option for the site and to seek authority for BCBC to submit a funding proposal to Visit Wales.

#### 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. **Supporting a successful sustainable economy** taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.
  - 2. **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

#### 3. Background

- 3.1 The Maritime Centre project was developed and was being taken forward by Porthcawl Harbourside Community Interest Company (CIC), which later became Credu Charity Ltd. The project was supported with funding through the Tourism Attractor Destination (TAD) Programme, which is led by Visit Wales. BCBC also secured resources through this programme for the delivery of projects such as the Rest Bay Watersports Centre and the Porthcawl Harbour enhancement facility.
- 3.2 BCBC has worked closely with Credu Charity Ltd for many years, through a number of Council departments to support them to further develop and implement their project. This was a substantial property development proposal by Credu Charity Ltd on Council owned land and officers undertook significant due diligence to ensure lease arrangements were in place to control delivery and ownership of the site. This has ensured that the Council has been able to regain control of the site due to the ongoing circumstances. Prior to the agreement for lease being entered into a full risk

assessment was undertaken and reported to Cabinet, which included an assessment of the business case and the funding requirements.

- 3.3 Credu Charity Ltd were granted a 3 year lease on part of the site on 16<sup>th</sup> November 2017 to enable them to set up portacabin showers and toilets, as well as storage shipping containers for displaced groups. On 14<sup>th</sup> November 2019 Credu Charity Ltd were granted a license to install hoardings and set up a temporary compound. The Council entered into an agreement for lease on 7<sup>th</sup> November 2019 to provide Credu Charity Ltd with certainty that they could take entry onto the site to carry out the full construction works but only once a number of conditions had been met, including funding and planning. These conditions were never met and the agreement was subsequently terminated and the Council took possession of the site on 9<sup>th</sup> November 2020.
- 3.4 On the 1<sup>st</sup> October 2020 BCBC were made aware that Credu Charity Ltd had filed notice of intention to appoint John Deal Cullen and Rachel Lai of Menzies LLP as administrators of the company. This action was agreed at a meeting of the Directors of Credu Charity Ltd on the 21<sup>st</sup> September 2020. Credu has now moved from being in administration to being in liquidation on 19<sup>th</sup> November 2020, the liquidator has disclaimed any interest in the Cosy Corner site.
- 3.5 On 2<sup>nd</sup> October 2020 BCBC received formal notification from Welsh Government that the Welsh Ministers gave Credu Charity Ltd notice on the 18<sup>th</sup> August 2020 of their intention to withdraw further ERDF funding towards the Maritime Centre and to recover the ERDF funding they had already paid to Credu.
- 3.6 As a result of this, BCBC terminated the agreement for lease relating to the Maritime Centre at the Cosy Corner site. This was because Credu Charity Ltd were unable to satisfy conditions relating to that agreement for lease within an agreed timeframe.

#### 3. Current situation/proposal

- 4.1 Andrew Scott, Credu's contractor, left site in February 2020 citing non-payment as the reason for doing so. Since this time no work has taken place on Cosy Corner and today it stands as a part completed development site surrounding by hoarding. The site has partially laid foundations and a range of materials left on it. Their removal is being considered at this time and potential implications are being reviewed.
- 4.2 Since serving notice to terminate the agreement for lease and resuming control of the site it has become clear that the site cannot remain in its current condition for any length of time and that significant resources and timely action is required. However, as the proposed Maritime Centre was being taken forward by Credu Charity Ltd, BCBC does not have funding set aside for the remediation of the site and its return to a safe and useable condition.
- 4.3 Therefore officers have met with Visit Wales to determine if resources may be available through the TAD programme. Visit Wales have confirmed that as BCBC is already a partner in the TAD programme an opportunity exists to put forward a proposal to potentially access this TAD funding. It is understood that possible funding available is significantly less than that needed were BCBC minded to take forward a development of the scale of the Maritime Centre. It is also understood that any funding within the TAD programme must be secured, spent and claimed within a

timeframe far shorter than that needed to deliver a project the size of the Maritime Centre.

- 4.4 Therefore, officers have started the process of considering options for the future of Cosy Corner with a focus on what may realistically be achieved with possible funding and the time available.
- 4.5 The preferred approach at this time, based on information available, is a two stage process. Stage 1 will take place in the short to medium term and will involve officers submitting proposals to Visit Wales in an effort to secure funding to undertake improvements to part of Cosy Corner. Stage 2 will take place in the medium to longer term and will relate to the part of Cosy Corner not impacted by such proposed improvements. Stage 2 will involve securing a development partner and working with that partner to implement further improvements to Cosy Corner. While working with a commercial partner to enhance the site, the land would remain primarily public realm with substantial community use as well as commercial opportunities. This public realm would provide a mainly open space break between nearby developed zones
- 4.6 In reviewing options for both Stage 1 and Stage 2, the following principles are proposed to be used as a set of guiding principles for the way forward, based on the current understanding of the situation:
  - Desire to ensure funding allocated for Cosy Corner is retained for Cosy Corner. There is potentially funding still available through the TAD programme for Cosy Corner
  - Adopting a partnership approach with key stakeholders
  - Taking action in a suitable timeframe
  - Minimising the period of time that Cosy Corner remains in its current condition
  - Minimising the on-going maintenance requirements and costs for BCBC
  - Enhancing the tourism offer of Porthcawl
- 4.7 The current possibilities for Stage 1 may include:
  - Improvements for use by community organisations, in particular the Sea Cadets
  - Improvements to the local economy and tourism offer, in particular small retail / startup spaces
  - Improvements for Marina users, in particular storage and changing facilities
  - Improvements for use by the wider community, in particular a Changing Places facility, children's free play area, public seating, public realm/landscaping and an outdoor event space.

These options are based on information known at this time and are therefore subject to change and by no means definitive.

#### 5. Effect upon policy framework and procedure rules

5.1 There is no direct impact on the Council's policy framework and procedure rules.

#### 6. Equality Impact Assessment

6.1 An initial assessment has identified that there are no equality issues related to this report.

#### 7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 The Well-being of Future Generations (Wales) Act 2015 Assessment Template has been completed and a summary of the implications from the assessment relating to the five ways of working is below:
  - Long-term: By regaining control of Cosy Corner and seeking to secure funds for its improvement, BCBC is seeking to improve the area beyond its current condition for use and access in the long-term.
  - Prevention: Seeking resources to undertake improvements to Cosy Corner will ensure that the condition of the site does not deteriorate further.
  - Integration: The proposal will achieve this way of working by recognising the approaches that are proposed for support are those that have been identified by internal and external stakeholders and the proposal itself will integrate with other existing activity in the area.
  - Collaboration: Future action on Cosy Corner as outlined above will take place in collaboration with partners through the Harbour Operational Group and the Harbour Board.
  - Involvement: Proposals relating to the future of Cosy Corner will be developed and delivered in close partnership with key stakeholders. Discussions and development with key BCBC officers will be undertaken.

#### 8. Financial implications

- 8.1 It is currently understood that there are not any financial implications for BCBC as a result of Visit Wales withdrawing their funding offer from Credu.
- 8.2 The health and safety investigation undertaken has highlighted a number of short term actions for BCBC to undertake, such as signage and security. Costs are currently being investigated for this work. Once these costs are known consideration will need to be given to funding options in order for appropriate action to be taken.
- 8.2 Visit Wales have indicated that whilst funding may be available for BCBC to bid for, match funding will be required. Initial discussions have suggested that potentially £1m grant may be available, which based on the intervention rate of the TAD programme of 65% grant requiring 35% match funding, would result in total scheme funding of £1,538,461. To secure all of this, match funding of £538,461 will be required. If the desire is to secure less than the potential £1m grant possibly available then a proportionally lower value of match funding would be required. At this time it is proposed that BCBC would make up this value based on land value match, which can be a maximum of 10% of a project cost in line with the terms and conditions of the TAD programme, and direct funding match. In 2015 the site was valued at £350,000, which means a 10% value of project costs for land value of £153,846 would be possible, although an updated valuation may be required. This would then require BCBC to identify a further £384,615. At this time it is considered that this value would

be provided from Communities Directorate public realm fund although officers will continue to seek alternative sources of funding.

#### 9. Recommendation(s)

- 9.1 Cabinet is recommended to:-
  - note recent action by officers in relation to Cosy Corner.
  - approve the principles for considering future action on Cosy Corner as set out in section 4.6.
  - authorise the Corporate Director, Communities, to develop and submit a proposal to Visit Wales, in agreement with the Section 151 Officer and the Chief Officer, Legal, Regulatory and HR, to access possible resources for improvements to Cosy Corner in line with the financial information in section 8.2.
  - Receive a further report relating to the detail of any funding offer from Visit Wales if successful and, should it be required, recommend to Council an update to the Capital programme.

#### Janine Nightingale Corporate Director, Communities 30 November 2020

| Contact Officer: | leuan Sherwood<br>Group Manager: Economy, Natural Resources and Sustainability             |
|------------------|--------------------------------------------------------------------------------------------|
| Telephone:       | (01656) 815333                                                                             |
| E-mail:          | leuan.Sherwood@bridgend.gov.uk                                                             |
| Postal Address:  | Bridgend County Borough Council, Communities Directorate, Angel Street, Bridgend, CF31 4WB |

#### Background documents: None

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#### **BRIDGEND COUNTY BOROUGH COUNCIL**

#### **REPORT TO CABINET**

#### 15 DECEMBER 2020

# REPORT OF THE INTERIM CHIEF OFFICER - FINANCE, PERFORMANCE AND CHANGE

#### WELSH GOVERNMENT HOMELESSNESS PHASE 2 CAPITAL BIDS

#### 1. Purpose of report

1.1 The purpose of this report is to provide Cabinet with an update regarding Bridgend County Borough Council's (BCBC) response to the Welsh Government Homelessness Phase 2 Guidance.

#### 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:-
  - 1. Helping people and communities to be more healthy and resilient taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
  - 2. **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

#### 3. Background

- 3.1 As part of the Covid 19 response, all local authorities were expected to ensure that no individual was street homeless and was provided with suitable temporary accommodation. Suitable temporary accommodation was defined as having ensuite facilities and where possible access to own kitchen. For BCBC this entailed repurposing its current temporary accommodation and under-occupying premises to ensure it met those requirements as far as possible; reducing the numbers in floor space; securing bedrooms within the local hotels that had remained open; the use of Air BNB; purchasing four homeless pods; providing flat pack furniture, microwaves, and small fridges where needed; and providing take-away meals for those without access to a kitchen. 24 hour security has also been provided for hotels.
- 3.2 A Guidance Note from the Minister for Housing and Local Government extended the definition of vulnerable with regards to the 'priority need' criteria set out in the

Housing (Wales) Act 2014. In effect this makes all homeless persons eligible for an offer of temporary accommodation. This Guidance Note remains in place, with no known timescale for review.

- 3.3 In accordance with Welsh Government (WG) Guidance, BCBC has accommodated significantly increased numbers in temporary accommodation. Between March to November 2020, 587 households have been provided with temporary accommodation.
- 3.4 On 3<sup>rd</sup> June 2020, WG issued Phase 2 Guidance, which makes it clear that those individuals being temporarily accommodated are to be provided with permanent accommodation, with no one returning to homelessness. A Rapid Rehousing approach is to be taken to help enable this.
- 3.5 To support these plans WG provided Phase 2 capital and revenue funding for projects aimed at providing additional accommodation and support services for people housed under Covid 19 conditions. A competitive funding process was set out to bid for an initial £20 million funding pot. This pot was subsequently extended to £50 million. Funding bids could be made for both revenue and capital projects but is only in place until 31<sup>st</sup> March 2021, with no current commitment for funding past this date.

#### 4. Current situation/proposal

- 4.1 Currently Bridgend Council has around 125 households being supported in temporary accommodation.
- 4.2 On 30<sup>th</sup> June 2020, BCBC submitted a funding application and Phase 2 Plan to WG. The application included funding bids for 7 capital projects and 8 revenue projects. Liaison with providers and partner Registered Social Landlords (RSLs) took place and bids focused on the following key areas:
  - To free up the Council's current supported housing projects by securing moveon accommodation for those that can live independently and may only need low level of support for a short period of time. This will then make accommodation available for more challenging clients;
  - Increase the stock of accommodation in the County Borough as quickly as possible in addition to the schemes and projects programmed through the use of the Social Housing Grant by seeking capital funding to purchase property from the open market;
  - 3) Maximising the Council's current support projects, and if required look at enhancing support, in particular the substance misuse outreach support;
  - 4) Re-purpose some of the current projects to provide a triage/assessment centre to replace floor space and pods which WG do not support;
  - 5) Providing additional incentives to private sector landlords i.e agreement to cover damage costs etc in an attempt to overcome any reluctance to take on some of the Council's clients.
- 4.3 The decision making process for the capital bids was carried out by WG. WG scrutinised applications taking into consideration minimum standard requirements and a financial viability model. Clarification meetings were held between WG and

the RSLs prior to an indicative allocation of funding. Funding will be paid directly to RSLs from WG. The RSLs will supplement the grant funding with private finance.

- 4.4 Three of the capital projects require planning permission and as such are going through the application process. Once delivered the capital projects will provide up to 34 units of accommodation. These will increase BCBC's social housing stock and also allow for increased temporary accommodation units. The revenue projects will enable increased support packages to those who are homeless.
- 4.5 In addition to funding bids, as part of its Phase 2 Plan BCBC committed to working with RSL partners to develop a Rapid Rehousing Protocol (RRP) to help meet WG requirements as quickly as possible.
- 4.6 Following an agreement between BCBC and RSL partners, a RRP has been agreed and has been operational since June 2020. The Protocol explains the context within which BCBC is now working and outlines a new operational process that is being followed, to meet the pent up demand currently housed in temporary accommodation, such as hotels and Bed and Breakfast accommodation.
- 4.7 The RRP is operating a dual allocation system with:
  - a) housing allocations (mostly family accommodation) through the Common Housing Register using the Social Housing Allocation Policy (SHAP) already in place, and;
  - b) a separate Rapid Rehousing process for a period of time to deal with the current situation.
- 4.8 To date 70 households have been rehoused via the RRP, with a further 21 pending a move in date. Without this process it is likely that the numbers in temporary accommodation would be higher than the current 125 households at present.

#### 5. Effect upon policy framework and procedure rules

5.1 None.

#### 6. Equality Impact Assessment

6.1 There are no equality implications arising from this report.

#### 7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 The Well-being of Future Generations (Wales) Act 2015 provides the basis for driving a different kind of public service in Wales, with five ways of working to guide how the Council should work to deliver wellbeing outcomes for people. The following is a summary to show how the five ways of working to achieve the well-being goals have been considered in this report:

| Long term     | Increasing the stock of homes will support objectives |
|---------------|-------------------------------------------------------|
| Preventative  | Would prevent street homelessness                     |
| Involvement   | Would involve partner agencies to deliver             |
| Integration   | Benefits community development and sustainability     |
| Collaboration | Involvement with a range of agencies and partners is  |
|               | required to deliver                                   |

#### 8. Financial implications

8.1 BCBC has claimed £1.565 million from the WG Hardship fund covering the period March to October 2020 which has funded the support highlighted in paragraph 3.1. Further claims will be made on a monthly basis for the remainder of the 2020-21 financial year, however the funding is only in place until 31 March 2021, with no current commitment from WG for funding past this date. Should additional revenue funding not be forthcoming from WG then further financial support will be required, if these projects are to continue and a budget pressure will need to be submitted by the service area as part of the budget setting process for 2021-22.

#### 9. Recommendations

It is recommended that Cabinet note the report and support:

- 9.1 the collaborative working arrangement with Welsh Government (WG) and the Registered Social Landlords (RSLs) to increase the temporary accommodation units across the Borough;
- 9.2 the partnership working with Registered Social Landlords (RSLs) through the Rapid Rehousing Protocol (RRP) to reduce the numbers in temporary accommodation.

#### Gill Lewis Interim Chief Officer - Finance, Performance and Change. December 2020

| Contact officer:           | Martin Morgans - Head of Partnership Services |
|----------------------------|-----------------------------------------------|
| Telephone:                 | (01656) 642154                                |
| Email:                     | martin.morgans@bridgend.gov.uk                |
| Postal address:            | Civic Offices, Angel Street, Bridgend         |
| Background documents: None |                                               |

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## Agenda Item 10

## **BRIDGEND COUNTY BOROUGH COUNCIL**

## **REPORT TO CABINET**

## 15 DECEMBER 2020

## REPORT OF THE CORPORATE DIRECTOR OF EDUCATION AND FAMILY SUPPORT

#### **REDUCED TIMETABLE POLICY**

#### 1. Purpose of report

1.1 This purpose of this report is to seek formal approval and adoption of Bridgend County Borough Council's Reduced Timetable Policy (attached at Appendix A).

#### 2. Connection to corporate well-being objectives/other corporate priorities

2.1 This report assists in the achievement of the following corporate well-being objective/objectives under the Well-being of Future Generations (Wales) Act 2015:

#### Supporting a successful sustainable economy

Taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.

### Helping people and communities to be more healthy and resilient

Taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.

#### 3. Background

- 3.1 There is no statutory basis upon which to establish a reduced timetable. However, in exceptional circumstances, schools may need to implement a reduced timetable in order to support a pupil who cannot attend school for a full day for a variety of reasons.
- 3.2 Schools, pupil referral units (PRUs) and educational settings have a statutory duty to ensure all pupils on their roll receive a full time educational entitlement and achieve good outcomes.
- 3.3 In exceptional circumstances, where a pupil requires a reduced timetable for a short period of time, a pastoral support plan (PSP) must be in place.
- 3.4 The PSP is a school-based intervention to help individual pupils to better manage their behaviour and to identify any support mechanisms which need to be put in place. The PSP should identify precise and realistic behavioural outcomes for the pupil to

work towards. PSPs can also be used in other circumstances, such as a managed move or returning to school from a long health related absence.

## 4. Current situation/proposal

- 4.1 As there is no statutory basis to establish a reduced timetable, it is important that there is an element of consistency and equity for all pupils in schools, PRU and educational settings, who, for one reason or another may require a phased reintegration back into full time education for a limited amount of time.
- 4.2 A database is being developed in order to capture accurate data on the number of pupils who are on a reduced timetable in schools, PRU and educational settings in Bridgend County Borough.
- 4.3 Reduced timetables will be monitored by the Access to Education Panel. This panel meets on a monthly basis. This approach will ensure that there is consistent, regular oversight of any pupil that is not accessing full-time education.

## 5. Effect upon policy framework and procedure rules

5.1 There is no impact on the Council's policy framework or procedure rules.

## 6. Equality Impact Assessment

6.1 There is no equality impact in relation to this report.

## 7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 This policy aligns with the following areas of the Well-being of Future Generations (Wales) Act 2015:
  - Long-term Supports the improvement of standards and outcomes for children and young people.
  - Prevention The implementation of a Reduced Timetable Policy provides a framework which supports a child or young person to reintegrate back into education in a timely, supportive way, thus preventing any future absences and progress not being made.
  - Integration The monitoring of a PSP ensures that the targets are achieved. Also that all relevant support is appropriate and any additional support is identified thus helping to support a successful economy.
  - Collaboration The PSP requires a multi-agency approach with the voice of the child/young person and parents/carers central to the plan. The local authority works effectively in a multi-agency way with schools, PRU and educational settings to deliver the well-being objectives identified.
  - Involvement This PSP involves all stakeholders in the life of the child/young person. The involvement of the stakeholders involved in a child/young person's PSP is diverse.

## 8. Financial implications

8.1 The reduced timetable protocol will be implemented within existing resources.

## 9. Recommendation(s)

9.1 Cabinet is recommended to formally adopt and approve the Reduced Timetable Policy.

### Lindsay Harvey Corporate Director Education and Family Support

Contact officer:Michelle Hatcher<br/>Group Manager Learner SupportTelephone:(01656) 815258Email:michelle.hatcher@bridgend.gov.ukPostal address:Education and Family Support Directorate<br/>Bridgend County Borough Council<br/>Civic Offices<br/>Angel Street<br/>Bridgend<br/>CF31 4WB

### Background documents:

- Pastoral Support Plan pro-forma 2019
- Inclusion and Pupil Support Guidance Welsh Government 2016
- Exclusion from schools and PRUs Welsh Government Guidance 2019
- Healthcare Needs Policy Bridgend County Borough Council 2017

## Appendix A



## Bridgend County Borough Council Reduced Timetable Policy

## Contents

- Purpose
- Summary
- The Law
- The use of reduced timetables
- Pastoral Support Plans
- Process for considering a reduced timetable

## Purpose

This policy is intended to support all schools, pupil referral units (PRUs) and other educational settings within the current legal and safeguarding framework for pupils medically fit to attend school.

Please note: This does not refer to nursery/reception children who are placed on a staggered intake.

## Summary

There is no statutory basis upon which to establish a reduced timetable. However, in exceptional circumstances, schools may need to implement a reduced timetable in order to support a pupil who cannot attend school for a short period of time. Schools, PRUs and educational settings have a statutory duty to ensure all pupils on their roll receive a full time educational entitlement and achieve good outcomes.

In exceptional circumstances where a pupil requires a reduced timetable for a short period of time, a Pastoral Support Plan (PSP) must be in place.

The PSP is a school-based intervention to help individual pupils to better manage their behaviour and to identify any support mechanisms which need to be put in place. The PSP should identify precise and realistic behavioural outcomes for the child to work towards. PSPs can also be used in other circumstances, such as a managed move or returning to school from a long health related absence.

### The Law

All children, regardless of their circumstances, are entitled to a full time education which is suitable for their age, ability, aptitude and takes account of any additional learning needs (ALN) they may have. The local authority has a statutory duty to secure a full time education appropriate to their needs for all pupils deemed fit for school.

Welsh Government recommends that schools should offer all pupils the following required number of hours per week of education provision:

| Reception and Years 1 to 2 | - | 21 hours   |
|----------------------------|---|------------|
| Year 3 to 6                | - | 23.5 hours |
| Year 7 to 10               | - | 24 hours   |
| Year 11                    | - | 25 hours   |

All schools must be open to pupils for no less than 380 sessions (190 days).

For pupils deemed not fit to attend school because of medical issues the local authority's Healthcare Policy will apply.

## Use of reduced timetables

### When can a reduced timetable be used?

Schools have a statutory duty to provide a full time education for all pupils. Schools can face legal challenge if this is not the case.

A reduced timetable can be used in exceptional circumstances, where every other avenue has been exhausted, for example:

- where a school has explored all options to ensure the pupil attends regularly, including discussions with multi-agency colleagues through "team around the school", statutory processes and/or The Access to Education Panel;
- as part of a planned reintegration into school following an extended period of exclusion;
- as part of a planned reintegration after a period of low or non-attendance;
- as part of a managed move process;
- following an extended absence due to ill health or medical reasons;
- as a temporary measure to manage significant challenging behaviour or social and emotional needs.

## **Pastoral Support Plans**

A PSP must be used to facilitate a reduced timetable. The PSP must contain the following information:

- key information about the pupil;
- responsible staff member as this is a school based support measure;
- date of the PSP and reviews (over a 12-week period);
- pupil's view of what is going well and what isn't;
- school's view of what is going well and what isn't;
- parent(s)/carer(s) view(s) of what is going well and what isn't;
- views of other agencies and what is going well and what isn't;
- action plan (what, who, when etc.);
- review(s) of progress.

## Process for considering a reduced timetable

In circumstances where it may be necessary to consider a reduced timetable for pupils, the school should:

- be satisfied that a reduced timetable is an appropriate intervention based on the needs of the child;
- there is a clear and evidenced rationale in place;
- ensure that a reduced timetable is only pursued in consultation and agreement with parent(s)/carer(s), and local authority officers such as the

Inclusion Service, the Education Engagement Team and the Education Welfare Service.

- ensure all other agencies who support the pupil are aware of the reduced timetable and invited to participate in the PSP;
- are satisfied that suitable arrangements are in place to ensure safeguarding and care of the pupil during the period when they are not expected to attend school, including collection and drop off outside normal school timings;
- consider carefully any Additional Learning Provision (ALP) in place for the pupil, for example, visiting therapist, additional support hours, specialist intervention;
- ensure that arrangements for a reduced timetable do not reduce a pupils' access to other opportunities such as careers guidance or lead worker support;
- ensure that arrangements do not conflict with the sitting of public examinations.

## Record keeping, review and monitoring

The school must:

- record the pupil's attendance using the appropriate code in order for education welfare officers (EWOs) to monitor overall attendance and progress;
- use the code 'C' when the pupil is not expected to attend. A red flag must be applied within the SIMS system and reasons provided, for example a reduced timetable for period of time;
- not mask the use of any other code;
- name the member of staff on the PSP to facilitate the reduced timetable, who will be responsible for communication with child, parents/carers and other agencies;
- ensure that this member of staff will also be responsible for reviewing and monitoring of the PSP.

The local authority will:

- ensure that pupils on a reduced timetable are appropriately recorded and monitored via the pupils attendance register;
- maintain a central record of all pupils not accessing a full time education who have reduced timetables.

## **BRIDGEND COUNTY BOROUGH COUNCIL**

## **REPORT TO CABINET**

## 15 DECEMBER 2020

## **REPORT OF THE CORPORATE DIRECTOR - EDUCATION AND FAMILY SUPPORT**

# CONTRACT FOR THE SUPPLY OF HOME-TO-COLLEGE TRANSPORT – SUSPENSION OF THE CONTRACT PROCEDURE RULES

#### 1. Purpose of report

- 1.1 The purpose of this report is:
  - to suspend those parts of the Council's contract procedure rules in respect of the procurement requirements relating to the tendering of the contract for the supply of home-to-college transport; and
  - to authorise the Corporate Director Education and Family Support to enter into a contract with the current contractors, First Cymru Buses Ltd, on the same terms as the current contract from the day following the current contract's expiry date (8 January 2021) to 25 June 2021 (the end of the college academic year).

#### 2. Connection to corporate well-being objectives/other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objective under the Well-being of Future Generations (Wales) Act 2015:
  - **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

### 3. Background

3.1 Following a procurement process in 2018, the Council awarded a contract for the supply of home-to-college transport to First Cymru Buses Ltd. That contract is due to expire on 7 January 2021.

### 4. Current situation/proposal

4.1 Following the report to Cabinet in September 2020, on the outcome of the public consultation on the proposed changes to the Council's Home-to-School/College Transport Policy, Cabinet determined that Education and Family Support Directorate officers, together with transportation officers, continue dialogue with private sector transport providers, Bridgend College and other post-16 providers, in order to make a saving, but more significantly to create a budget which will provide students with a 'travel pass'. This would be more flexible than traditional home-to-college transport and would be a more 'adult' solution for young people. Cabinet envisaged that this

would help to create a new generation of public transport users, and would be a better fit for the Council's recently adopted strategy for post-16 education and sixth forms. Also envisaged is a more conventional transport 'safety net' for a small number of students without reasonable access to public transport routes.

- 4.2 In order for the identified engagement to progress with all prospective suppliers and stakeholders, and for a range of options to be proposed for consideration by Cabinet on the future arrangements for a post-16 travel pass, it is proposed that the Council should suspend the contract procedure rules and enter into a contract with First Cymru Buses Ltd on the same terms as the current contract from 8 January 2021 until 25 June 2021 (ie the end of the current academic year). This is necessary as work to progress the development of a travel pass and an assessment of the development required by the Council to bring this forward to fruition will likely not be completed until the end of April 2021 at the earliest. Furthermore, in August 2020 Welsh Government announced that its ongoing review of learner travel is scheduled to report at the end of March 2021 and given that the main focus of the review is in respect of post-16 learners, it is important that the Council considers the outcome of that review prior to determining the future arrangements for its student travel pass.
- 4.3 Under the Council's contract procedure rules, the Council is required to tender and advertise contracts such as this one on 'Sell2Wales' as a minimum. The Council, in entering into a contract in this manner, will be unable to comply with those requirements.
- 4.4 Cabinet should be aware, that by not complying with its contract procedure rules the Council is exposed to the risk of potential challenge from other suppliers of such products, as we are entering into a contract without any competition which breaches the requirements of procurement legislation.

### 5. Effect upon policy framework and procedure rules

5.1 This report has no effect on the policy framework and procedural rules.

### 6. Equality impact assessment

6.1 An equality impact assessment initial screening has been completed and it is considered that there will be no negative impacts from this report.

## 7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 The Well-being of Future Generations (Wales) Act 2015 assessment has been completed. A summary of the implications from the assessment relating to the five ways of working is as follows:

### Long-term

The Council is supporting the sustainability of public bus services and ensuring that local transport operators are able to continue their investment in the provision of and its associated infrastructure, for the medium term.

### Prevention

The Council assesses the suitability of transport operators to deliver home-tocollege transport services.

## Integration

Transport providers have a strategic role in providing a service to ensure that all eligible students are supported in accessing their place of education. This ultimately means that students can learn and achieve so that they can access opportunities for further learning and employment, and can play active roles in their communities, contributing positively to society as a whole.

### Collaboration

Transport providers have a strategic role in supporting pupil's access to school. Transport providers need to ensure the health and wellbeing of students. The Council, in conjunction with Bridgend College and transport providers, is ensuring that services are in place to meet the needs of all students.

#### Involvement

The Council engages with transport providers and Bridgend College on a regular basis.

### 8. Financial implications

8.1 The estimated value of the contract from 8 January 2021 to 25 June 2021 is £140k for the provision of home-to-college transport with First Cymru Buses Ltd. The cost will be met from within current budgets.

### 9. Recommendations

- 9.1 It is recommended that Cabinet:
  - suspends the relevant parts of the Council's contract procedure rules in respect of the requirements relating to the procurement of the contract for the supply of home-to-college transport; and
  - delegates authority to the Corporate Director Education and Family Support in consultation with the Interim Chief Officer – Finance, Performance and Change and Section 151 Officer and Chief Officer - Legal, HR and Regulatory Services, to enter into a contract for the supply of home-to-college transport with First Cymru Buses Ltd from 8 January 2021 until 25 June 2021.

### Lindsay Harvey Corporate Director – Education and Family Support December 2020

Contact officer: Robin Davies (Group Manager Business Strategy and Performance)

**Telephone:** (01656) 754881

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## **Email:** Robin.Davies@bridgend.gov.uk

Postal address: Education and Family Support Directorate Bridgend County Borough Council Civic Offices Angel Street Bridgend CF31 4WB

## Background papers:

None

# Agenda Item 14

By virtue of paragraph(s) 16 of Part 4 of Schedule 12A of the Local Government Act 1972.

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